

Partners HealthCare - FY2003

Summary Narratives

Community Benefits Mission Statement

Partners is committed to working with community residents and organizations to make measurable, sustainable improvements in the health status of underserved populations.

Program Organization and Management

Each of the hospitals that comprise the Partners network has a community benefit planning and service delivery structure. Each of these entities has filed a separate community benefit report. Coordinating activities on a systemwide basis is Matt Fishman, Director of Community Benefit Programs for Partners HealthCare.

Key Collaborations and Partnerships

American Cancer Society
American Heart Association
Boston EDIC
Boston Private Industry Council
Boston Public Health Commission
Brookside Community Health Center
Cambridge Health Alliance
Chelsea Department of Social Services
Chelsea Domestic Violence Task Force
Codman Square Health Center
Dana Farber/Partners CancerCare
Dorchester House Multi-Service Center
East Boston Neighborhood Health Center
Geiger-Gibson Community Health Center
Harbor Family Health Center
Health Care For All
Health Now Coalition
Help for Abused Women and Their Children (HAWC)
Jewish Vocational Services
Lynn Community Health Center
Martha Eliot Health Center
Massachusetts Department of Public Health
Massachusetts Division of Medical Assistance
Massachusetts Office of Victim Assistance
Mattapan Community Health Center
MGH Back Bay Health Center
MGH Charlestown HealthCare Center
MGH Chelsea HealthCare Center
MGH Everett Family Care Center
MGH Revere HealthCare Center
Neponset Health Center
North End Community Health Center
North Shore Community Health, Inc. – Peabody Family Health Center
North Shore Community Health, Inc. – Salem Family Health Center
Revere Domestic Violence Task Force
SAGE Boston
The Second Step. Inc.
South Boston Community Health Center

South End Community Health Center
 Southern Jamaica Plain Health Center
 Upham's Corner Health Center
 U.S. Department of Labor
 Whittier Street Community Health Center
 WorkSource Staffing Partners

Community Health Needs Assessment

A range of data and community input inform the community benefit programs of Partners hospitals and health centers. At Union Hospital in Lynn, actively engaged community residents have provided consistent input and accountability for the community benefit programs of NSMC. At MGH, outreach in the communities of Revere and Chelsea has created a process for needs assessment that also involves deciding upon priority areas to address. Longstanding community involvement at the BWH has resulted in strong partnerships with local schools and community organizations providing solid community feedback resources. Similarly, each Partners hospital and health center has a unique approach to outreach in its communities.

Community Benefits Plan

Planning for community benefit activities occurs annually, with Board of Trustees budget review for systemwide and hospital-specific community benefit programs.

Key Accomplishments of Reporting Year

Over the past year, Partners hospitals and health centers provided care to almost 113,000 people without insurance or covered by Medicaid. Each organization continued to refine and expand its initiatives to reach out and work with community residents to make measurable, sustainable improvements in health status. These programs, from interventions at Newton-Wellesley hospital to help senior citizens at risk of falling to BWH interventions to address the infant mortality rate in Roxbury, number in the hundreds and span a diverse range of community needs.

Plans for Next Reporting Year

Partners hospitals and health centers will remain committed to community benefit programs and health care equity for community residents regardless of their ability to pay. This community work is at the heart of the values of the physicians and staff that make up Partners HealthCare.

Select Community Benefits Programs

Partners in Career and Workforce Development	
Brief Description or Objective	To develop innovative ways to help people advance to skilled professional jobs in nursing, radiology technology, surgical technology, and respiratory therapy.
Program Type	Mentorship/Career Training/Internship
Target Population	<ul style="list-style-type: none"> • Regions Served:Boston • Health Indicator:Access to Health Care • Sex:All • Age Group:Adult • Ethnic Group:All • Language:All
Partners	<ul style="list-style-type: none"> • Boston Foundation • Boston PIC • Boston Workforce Development Initiative • City of Boston • Jewish Vocational Services • Mass Bay Community College

	MGH Institute of Health Professions Project Hope Urban League WorkSource Staffing Partnership
Contact Information	Cynthia Briggs Interim Director Project RISE 617-585-2843 cbriggs@partners.org
Detailed Description	Download/View Attachment (24.531 KB)

Breast & Cervical Screening Collaborative

Brief Description or Objective	Uninsured and underinsured women. Provides free mammography and pap tests in a community setting.
Program Type	Health Screening
Target Population	<ul style="list-style-type: none"> • Regions Served:Boston-Greater • Health Indicator:Access to Health Care, Other: Cancer - Breast, Other: Cancer - Cervical, Other: Uninsured/Underinsured • Sex:Female • Age Group:All Adults • Ethnic Group:All • Language:Not Specified
Partners	<ul style="list-style-type: none"> • Dana Farber/Partners CancerCare • Massachusetts Department of Public Health • 17 Community Health Centers
Contact Information	Mary Neagle Project Director Breast & Cervical Screening Collaborative 781-485-6211 mneagle@partners.org
Detailed Description	Download/View Attachment (24.531 KB)

Community Health Center Affiliations

Brief Description or Objective	Increasing access to quality health care in underserved communities.
Program Type	School/Health Center Partnership
Target Population	<ul style="list-style-type: none"> • Regions Served:Boston, Lynn, Peabody, Salem • Health Indicator:Access to Health Care • Sex:All • Age Group:All • Ethnic Group:All • Language:Not Specified
Partners	<ul style="list-style-type: none"> • Dorchester House Multi-Service Center • East Boston Neighborhood Health Center

- Geiger-Gibson Community Health Center
- Lynn Community Health Center
- Mary Ellen McCormack Health Center
- Mattapan Community Health Center
- Neponset Health Center
- North Shore Community Health
- South Boston Community Health Center
- South End Community Health Center
- Upham's Corner Health Center
- Whittier Street Community Health Center
- Codman Square Health Center

Contact Information

Kristen Mason

kmmason@partners.org

Detailed Description

[Download/View Attachment](#) (24.531 KB)

Domestic Violence Intervention

Brief Description or Objective

To improve and enhance the response to and coordination of services for women experiencing domestic violence

Program Type

Direct Services, Outreach to Underserved, Prevention

Target Population

- **Regions Served:**Boston-Greater, Lynn, Other-Metrowest
- **Health Indicator:**Injury and Violence, Other: Domestic Violence
- **Sex:**Female
- **Age Group:**All
- **Ethnic Group:**All
- **Language:**Not Specified

Partners

- Brookside Community Health Center
- Chelsea Department of Social Services
- Chelsea Domestic Violence Task Force
- Help for Abused Women and Their Children (HAWC)
- Martha Eliot Health Center
- Massachusetts Office of Victim Assistance
- Revere Domestic Violence Task Force
- SAGE Boston
- The Second Step, Inc.
- Whittier Street Community Health Center

Contact Information

Matt Fishman
617-278-1007

mfishman@partners.org

Detailed Description

[Download/View Attachment](#) (24.531 KB)

Partners in Discovery

Brief Description or Objective

Advance science learning in five Boston middle schools through mentoring by Partners doctors, nurses, researchers, and other health care professionals

Program Type

Mentorship/Career Training/Internship

Target Population

- **Regions Served:**Boston

- **Health Indicator:** Access to Health Care
- **Sex:** All
- **Age Group:** Child-Teen
- **Ethnic Group:** All
- **Language:** Not Specified

Partners

- Edwards School
- James P. Timilty School
- Maurice J. Tobin School
- Mildred Avenue School
- Orchard Garden School

Contact Information

Jennifer Kelly
617-724-8753

Detailed Description

[Download/View Attachment](#) (24.531 KB)

Program Type	Estimated Total Expenditures for FY2003	Approved Program Budget for 2004
Community Benefits Programs	Direct Expenses \$48,000,000 Associated Expenses Not Specified Determination of Need Expenditures \$1,600,000 Employee Volunteerism Not Specified Other Leveraged Resources \$16,200,000	Not Specified * Excluding expenditures that cannot be projected at the time of the report.
Community Service Programs	Direct Expenses Not Specified Associated Expenses Not Specified Determination of Need Expenditures Not Specified Employee Volunteerism Not Specified Other Leveraged Resources Not Specified	
Net Charity Care	\$75,100,000	
Corporate Sponsorships	Not Specified	
	Total Expenditures \$140,900,000	

Total Patient Care-Related Expenses for FY2003	\$2,440,000,000
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Comments: 1. Where “not specified” is reported, it should be noted that although amounts are not available for reporting, Partners hospitals, health centers, and physicians provide substantial contributions.
 2. Corporate Sponsorships: Partners hospitals make a number of donations to community organizations.
 3. Total Patient Care-Related Expenses for FY2003: These are as reported to the Division of Health Care Finance and Policy on Schedule 18 of the 403 Cost Report. When community benefit spending is expressed as a percent of total patient care-related expenses, doctors’ community benefit spending is removed, since their expenses are not included in the 403 patient care-related expenses. As of February, 2004, final 403 reports for FY2003 had not been filed by the hospitals, so amounts were estimated by inflating FY2002 numbers by 5%.
 4. Approved Program Budget for FY2004: Resources allocated to community benefit programs will be commensurate with the previous years.
 5. Uncompensated care amounts reported in hospital summaries are as reported by the Division of Health Care Finance and Policy (DHCFP). In the full text reports of the hospitals, uncompensated care amounts are as reported

in the hospitals' audited financials.