

Milford Regional Medical Center - FY2014

Community Benefits Mission Statement

Milford Regional Medical Center is dedicated to the improvement of community health through leadership and effective partnership to promote wellness and eliminate health disparities in our service area.

We affirm the World Health Organization's broad definition of health as "a state of complete, physical, mental, and social well being and not merely the absence of disease."

Target Populations

Name of Target Population	Basis for Selection
Adolescents	Community Health Needs Assessment
Uninsured	Community Health Needs Assessment
Immigrants	Community Health Needs Assessment
Elders	Community Health Needs Assessment
General Population	Community Health Needs Assessment
Adolescents	Community Health Needs Assessment

Publication of Target Populations

Marketing Collateral, Annual Report, Website

Hospital/HMO Web Page Publicizing Target Pop.

foundation.milfordregional.org

Key Accomplishments of Reporting Year

We have worked with a broad range of community partners to address unmet health needs. The Community Benefits Steering Committee developed a Strategic Implementation Plan based on findings from the 2012 Community Health Assessment focusing on four priority areas. The committee has been further expanded to include key leaders in these priority areas. We have continued to focus on access to care with the successful opening of the Edward M. Kennedy Community Health Center in Milford and through funding from EOHHS hired multilingual Community Health Workers to direct patients without a primary care provider to the health center. In the priority area of behavioral health, we received a second EOHHS grant to improve care for patients with behavioral health needs seen in the Emergency Department by integrating their medical and behavioral health care. We have aligned our effort with the hospital's Patient Family Advisory Council (PFAC) to help connect individuals to community mental health services and information and improve access to this care. We are working in partnership with area mental health agencies to integrate behavioral health care into primary care and schools in the area. In the area of Chronic Disease Prevention we have worked on reducing consumption of sugared-beverages, supporting healthy food options at food pantries and schools, increasing access to diabetes education and fitness, increasing number of school and community gardens, promoting local Farmers Markets and invitation to White House gardens in recognition of our work with childhood obesity and the Hockomock Area YMCA.

We have continued to work closely with other coalitions and organizations that serve our mission and target population. Community Benefits Outreach has addressed health needs such as TB screening, opioid prevention, domestic violence prevention and improving access to transportation. We have helped guide the work of CHNA 6 to develop a Community Health Improvement Plan for this region. Over 90 partnering organizations have joined the effort and are organized into four work groups to address the key priority areas of Access, Behavioral Health and Substance Abuse, Chronic Disease Prevention and Violence Preventio based on the MRMC 2012 Community Needs Assessment. The hospital is playing a key leadership role in

creating an organizational structure for CHNA 6.

Plans for Next Reporting Year

In the coming year, we will monitor objectives of the MRMC Strategic Plan to improve access to care, chronic disease prevention and behavioral health. Our work will continue with CHNA 6 on developing a Community Improvement Plan to align with the MRMC Strategic Plan. This year MRMC Office of Community Benefits will be preparing the 2015 Community Health Assessment(CHA) with Health Resources in Action (HRiA). The CHA will include interviews with key informants, primary and secondary data collection and a community health survey this May. The role of the steering committee has been further defined to assist in the development of the 2015 CHA and in the dissemination of the community survey.

Community Benefits Process

Select Community Benefits Process

Community Benefits Leadership/Team

The Community Benefits Steering committee is chaired by Milford Regional's CEO and includes senior managers, physicians, hospital providers, board members and community providers. The program is overseen by Community Benefits Manager, Ellen Freedman, based in the Milford Regional Healthcare Foundation, a department of the Milford Regional Medical Center. This position reports directly to the Executive Director of the Foundation and meets regularly with the CEO. The committee has grown over the past two years with the inclusion of community leaders with expertise in identified priority areas.

Community Benefits Team Meetings

The Community Benefits Steering Committee meets quarterly and provides an annual report to the Milford Regional corporate board and the community at the hospital's annual meeting. In addition, staff reports on a regular basis to the senior management team and at department managers meetings. Community leaders in the priority areas of access, chronic disease prevention and behavioral health were added to the committee this year.

Community Partners

The Office of Community Benefits plays a leadership role in CHNA 6 and is actively involved with several community coalitions including the Juvenile Advocacy Group (JAG) to address youth mental health and substance abuse, Welcoming Milford to address the health disparities of newly arrived populations, The Humanitarian Aid Summit with area churches to address the distribution of resources, Patient and Family Advisory Council(PFAC) Behavioral Health Subcommittee to address "psych boarding" in the Emergency Room, the a hospital/community substance abuse prevention task force to address the increase in opiate abuse across the state. Community partnerships include Hockomock Area YMCA, New Hope Domestic Violence Services, area mental health providers, Edward M Kennedy Community Health Center, Milford Public Schools, Daily Bread Food Pantry, Dana Farber and Brigham and Women's Cancer Center, Councils on Aging, DA Joseph Early's Office, Milford Police, Milford Youth Center, area medical providers, Metrowest Health Foundation, Health Foundation of Central MA, Health Care for All, Kennedy Donovan Center, WIC, Community Legal Aid, Milford Board of Health, MA Bureau of Substance Abuse Services, MA Department of Public Health.

Community Health Needs Assessment

Date Last Assessment Completed and Current Status

Completed 2012 Community Health Assessment, November 2012. Working with HRiA on 2015 CHA, to be completed October 2015.

Consultants/Other Organizations

Health Resources in Action (HRiA)
Metrowest Health Foundation

Data Sources

Community Focus Groups, Hospital, Interviews, MassCHIP, Surveys, CHNA

Select Community Benefits Programs**School Based Health Center**

Brief Description or Objective	Serve the health needs of students at Blackstone Valley Regional Vocational Technical School
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Program Type	School/Health Center Partnership
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Target Population	<ul style="list-style-type: none"> • Regions Served: Bellingham, Blackstone, Douglas, Grafton, Hopedale, Mendon, Milford, Millbury, Millville, Northbridge, Sutton, Upton, Uxbridge • Health Indicator: Access to Health Care • Sex: All • Age Group: Child-Teen • Ethnic Group: All • Language: All
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Goals**Statewide Priority:** Promoting Wellness of Vulnerable Populations**Goal Description**

To provide medical and mental health services to adolescent population at regional high school

Goal Status**Partners****Partner Name, Description****Partner Web Address**

Blackstone Valley Regional Vocational Technical School

<http://www.valleytech.k12.ma.us>

Riverside Community Care

<http://www.riversidecc.org/>**Contact Information**Dawn Cater, SBHC/NP Blackstone Valley Tech School Based Health Center 65 Pleasant St., Upton MA 01568, dcater@valleytech.k12.ma.us**Detailed Description**

Not Specified

Teen Pregnancy Program**Brief Description or Objective**

Provide education on infant development, childbirth, changes to expect, legal issues, birth control, nutrition and exercise

Program Type

Community Education

Target Population

- **Regions Served:** Other-Central MA
- **Health Indicator:** Other: Family Planning, Other: Parenting Skills, Other: Pregnancy
- **Sex:** Female
- **Age Group:** Child-Teen
- **Ethnic Group:** All
- **Language:** All

Goals**Statewide Priority:** Promoting Wellness of Vulnerable Populations**Goal Description**

Not Specified

Goal Status

Partners

Partner Name, Description Partner Web Address

Not Specified

Contact Information

Donna Rivard Child Birth Education Coordinator Milford Regional Medical Center 14 Prospect Street, Milford MA 01757, drivard@milreg.org

Detailed Description

Not Specified

www.YourTeen.org

Brief Description or Objective

Provide an online educational resource for parents of adolescents

Program Type

Community Education

Target Population

- **Regions Served:** Other-Central MA
- **Health Indicator:** Other: Parenting Skills
- **Sex:** All
- **Age Group:** All Adults
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description

To reach parents of adolescents with health and wellness information and community updates.

Goal Status

Partners

Partner Name, Description Partner Web Address

Juvenile Advocacy Group

www.jagnetnetwork.org

Contact Information

Darlene Vittori-Marsell PNP-BC The Center for Adolescent Health Milford Regional Medical Center TriCounty Medical Associates Phone:(508) 482-5444 , dvittori-marsell@milreg.org

Detailed Description

Not Specified

Tuberculosis Clinic

Brief Description or Objective

Provide diagnostic and treatment services to populations at risk for tuberculosis; participate in education and prevention efforts

Program Type

Direct Services

Target Population

- **Regions Served:** Other-Central MA
- **Health Indicator:** Other: Pulmonary Disease/Tuberculosis
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description

Not Specified

Goal Status

Partners

Partner Name, Description Partner Web Address

Division of Tuberculosis Prevention and Control

www.mass.gov/dph/cdc/tb

Welcoming Milford to address

health disparities and cultural needs for newly arrived populations

Contact Information Kimberly Knox, RN Infection Control Coordinator Milford Regional Medical Center 14 Prospect Street Milford, MA 01757 508-422-2304, kknnox@milreg.org

Detailed Description Not Specified

Diagnostic Support for Free Medical Program

Brief Description or Objective Provide diagnostic testing and laboratory services at no cost for patients referred by Blackstone Valley Free Medical Program

Program Type Direct Services

Target Population

- **Regions Served:** Other-Central MA
- **Health Indicator:** Access to Health Care, Other: Uninsured/Underinsured
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured

Goal Description **Goal Status**

To meet unmet health needs of families in the Blackstone Valley region

Partners

Partner Name, Description **Partner Web Address**

Northbridge Association of Churches <http://www.blackstonevalleyumc.org/Ministries/NAC.htm>

Contact Information Ellen Freedman Community Benefits Manager Milford Regional Healthcare Foundation 14 Prospect Street, Milford, MA 01757 508-422-2167, efreedman@milreg.org

Detailed Description Not Specified

Enrollment in Coverage

Brief Description or Objective Assist residents of our service area to access coverage

Program Type Health Coverage Subsidies or Enrollment

Target Population

- **Regions Served:** Other-Central MA
- **Health Indicator:** Access to Health Care
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Reducing Health Disparity

Goal Description **Goal Status**

Not Specified

Partners

Partner Name, Description **Partner Web Address**

Not Specified

Contact Information Rhonda Stolle, Director of Patient Accounts Milford Regional Medical Center 14 Prospect Street, Milford, MA 01757 508-422-2167 , rstolle@milreg.org

Detailed Description Not Specified

Community Health Education

Brief Description or Objective Conduct programs to help residents of our service area develop healthy lifestyles, learn new skills, deal with the stresses of everyday life, and cope with chronic illness.

Program Type Community Education

Target Population

- **Regions Served:** Other-Central MA
- **Health Indicator:** All
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
Tri-Valley, Inc.	www.trivalleyinc.org
Milford Senior Center	http://community.milford.ma.us/aging.htm

Contact Information Terri McDonald, Director of Marketing and Community Education, Milford Regional Medical Center, 14 Prospect Street, Milford, MA 01757 , tmcdonald@milreg.org

Detailed Description Not Specified

Greater Milford Area Health Resource Center

Brief Description or Objective Medical encyclopedias and books, periodicals, resource fact sheets, pamphlets, videos, and more are available for free to the public at the Milford Town Library.

Program Type Community Education

Target Population

- **Regions Served:** Other-Central MA
- **Health Indicator:** All
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** English

Goals

Statewide Priority: Not Specified

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
Milford Public Library	www.milfordtownlibrary.org

Contact Information Ellen Freedman Community Benefits Manager Milford Regional Healthcare Foundation 14 Prospect Street, Milford, MA 01757 508-422-2167 , efreedman@milreg.org

Detailed Description Not Specified

Outpatient Mental Health Screening

Brief Description or Objective	Provide unreimbursed psychiatric screening services
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Program Type	Direct Services
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Target Population	<ul style="list-style-type: none"> • Regions Served: Other-Central MA • Health Indicator: Mental Health • Sex: All • Age Group: All • Ethnic Group: All • Language: All
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Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
Riverside Community Care	www.riversidecc.org

Contact Information	Ellen Freedman Community Benefits Manager Milford Regional Healthcare Foundation 14 Prospect Street, Milford, MA 01757 508-422-2167, efreedman@milreg.org
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Detailed Description	Not Specified
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ALS/BLS Mortality & Morbidity Rounds

Brief Description or Objective	Provide education for EMTs & Paramedics within our service area
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Program Type	Health Professional/Staff Training
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Target Population	<ul style="list-style-type: none"> • Regions Served: Other-Central MA • Health Indicator: Other: Public Safety • Sex: All • Age Group: All • Ethnic Group: All • Language: All
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Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
Town Fire Departments	
Local EMS	

Contact Information	Donna Auger Milford Regional Medical Center 14 Prospect Street Milford, MA 01757 508-422-2247, dauger@milreg.org
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Detailed Description	Not Specified
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Transportation & Prescription Assistance

Brief Description or Objective	Providing financial assistance to patients in need following hospital care
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Program Type	Outreach to Underserved
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Target Population	<ul style="list-style-type: none"> • Regions Served: Other-Central MA • Health Indicator: Other: Uninsured/Underinsured • Sex: All
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- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
Not Specified	

Contact Information	Ellen Freedman Community Benefits Manager Milford Regional Medical Center 14 Prospect Street Milford, MA 01757 508-422-2167, efreedman@milreg.org
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Detailed Description	Not Specified
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Outreach in the Emergency Department

Brief Description or Objective	Utilizing multilingual community health workers to connect residents without primary care to a Community Health Center in Milford.
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Program Type	Outreach to Underserved
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Target Population	<ul style="list-style-type: none"> • Regions Served: Other-Central MA • Health Indicator: Access to Health Care • Sex: All • Age Group: All • Ethnic Group: All • Language: All
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Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured

Goal Description	Goal Status
Not Specified	

Partners

Partner Name, Description	Partner Web Address
Edward M. Kennedy Community Health Center	www.kennedychc.org

Contact Information	Ellen Freedman, Manager, Office of Community Benefits 14 Prospect St, Milford MA 01757 508-422-2627, efreedman@milreg.org
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Detailed Description	Not Specified
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Behavioral Health Team in the Emergency Department

Brief Description or Objective	Develop a multidisciplinary team to address the behavioral and medical needs of behavioral health patients seen in the Emergency Department
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Program Type	Direct Services
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Target Population	<ul style="list-style-type: none"> • Regions Served: Other-Central MA • Health Indicator: Mental Health, Other: Alcohol and Substance Abuse • Sex: All • Age Group: Adult • Ethnic Group: All • Language: All
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Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
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Not Specified

Partners**Partner Name, Description** **Partner Web Address**Riverside Community Care www.riversidecc.org**Contact Information**Ellen Freedman, Manager, Office of Community Benefits, 14 Prospect St. Milford MA 01757
508-422-2627, efreedman@milreg.org**Detailed Description**

Not Specified

Healthy Futures Milford**Brief Description or Objective**

Targeted programs to reduce overweight and obese children in Greater Milford, recognized by First Lady Michelle Obama and invited to tour White House gardens. Efforts also include Rethink Your Drink to reduce youth consumption of sugared beverages.

Program Type

Healthy Communities Partnership

Target Population

- **Regions Served:** Other-Central MA
- **Health Indicator:** Other: Diabetes, Other: Nutrition, Physical Activity
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals**Statewide Priority:** Promoting Wellness of Vulnerable Populations**Goal Description**To reduce youth obesity
To promote health eating and physical activity among youth**Goal Status****Partners****Partner Name, Description** **Partner Web Address**

Hockomock Area YMCA www.hockymca.org
 WalkBoston walkboston.org
 Milford Public Schools www.milfordpublicschools.com
 Milford Board of Health <http://milford.ma.us>

Contact InformationEllen Freedman, Manager, Office of Community Benefits 14 Prospect St. Milford MA 01757,
efreedman@milreg.org**Detailed Description**

Not Specified

Strategic Implementation Plan**Brief Description or Objective**

To review, update and implement programs and policies of the Strategic Implementation Plan

Program Type

Community Benefits Planning Process

Target Population

- **Regions Served:** Other-Central MA
- **Health Indicator:** Access to Health Care, Immunization, Injury and Violence, Mental Health, Other: Alcohol and Substance Abuse, Other: Cancer, Other: Cultural Competency, Other: Diabetes, Other: Nutrition, Other: Uninsured/Underinsured, Overweight and Obesity, Substance Abuse
- **Sex:** All
- **Age Group:** Adult
- **Ethnic Group:** All
- **Language:** All

Goals**Statewide Priority:** Reducing Health Disparity

Goal Description	Goal Status
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To improve health outcomes in priority areas identified in the 2012 Community Health Assessment	
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Partners

Partner Name, Description	Partner Web Address
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Milford Public Schools	www.milfordma.com
Edward M Kennedy Community Health Center	www.kennedychc.org
Hockomock Area YMCA	www.hockymca.org
Juvenile Advocacy Group	www.jagnetnetwork.org
Interface Resource and Referral Service	www.msppinterface.org

Contact Information

Ellen Freedman Office of Community Benefits, 14 Prospect St Milford MA 01757 508-422-2627, efreedman@milreg.org

Detailed Description

Download/View Attachment (394.89 KB) File Name: MRMC CB SIP 3-26-14-2.pdf
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Juvenile Advocacy Group (JAG)

Brief Description or Objective

Capacity building and support to community based coalition to address underage drinking, youth substance abuse prevention and the promotion of adolescent mental health

Program Type

Community Participation/Capacity Building Initiative
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Target Population

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| <ul style="list-style-type: none"> • Regions Served: Bellingham, Mendon, Milford, Upton • Health Indicator: Mental Health, Other: Alcohol and Substance Abuse • Sex: All • Age Group: Adult-Young, Child-Preteen, Child-Teen • Ethnic Group: All • Language: All |
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Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
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To improve youth mental health and wellness through community collaborations to enhance youth resiliency	
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Partners

Partner Name, Description	Partner Web Address
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Milford Police Department	
District Attorney Joseph Early's Office	
Milford Public Schools	
Milford Youth Center	
Upton Public Schools	
Bellingham Public Schools	
Wayside Inc	
Riverside Community Care	
You Inc.	

Contact Information

Ellen Freedman, Office of Community Benefits, Milford Regional Healthcare Foundation 14 Prospect St Milford MA 01757 508-422-2627, efreedman2milreg.org

Detailed Description

Not Specified

PFAC (Patient Family Advisory Council) Behavioral Health Subcommittee

Brief Description or Objective To support hospital and community partnerships to address the crisis of "psych boarding" in the Emergency Department through community collaboration and identification and utilization of community resources.

Program Type Community Participation/Capacity Building Initiative

Target Population

- **Regions Served:** Other-Central MA
- **Health Indicator:** Mental Health
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
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To promote awareness of the need for mental health parity

To identify and promote community mental health resources

Partners

Partner Name, Description	Partner Web Address
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Juvenile Advocacy Group	www.jagnetnetwork.org
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Riverside Community Care	www.riversidecc.org
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You Inc.	www.youinc.org
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Contact Information Ellen Freedman, Manager, Office of Community Benefits, Milford Regional Healthcare Foundation, 14 Prospect St, Milford MA 01757 508-422-2627, efreedman@milreg.org

Detailed Description Not Specified

Oliva Fund for Cancer Care

Brief Description or Objective Support for services beyond medical treatment for cancer patients seen at Milford Regional such as support groups, specialty products, pastoral care, reflexology, yoga, Reiki and Mindfulness

Program Type Direct Services

Target Population

- **Regions Served:** Other-Central MA
- **Health Indicator:** Other: Cancer
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
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To support expenses and needs beyond medical treatment for cancer patients

Partners

Partner Name, Description	Partner Web Address
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Dana-Farber Brigham and Women's Cancer Center	http://www.youhaveus.org/
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Contact Information Ellen Freedman Community Benefits Manager Milford Regional Healthcare Foundation 14

Prospect Street, Milford, MA 01757 508-422-2627, efreedman@milreg.org

Detailed Description Not Specified**Mental Health Referral Service****Brief Description or Objective** Support for Interface, a helpline for mental health resources and referrals in Greater Milford area**Program Type** Direct Services

Target Population

- **Regions Served:** Mendon, Milford, Upton
- **Health Indicator:** Access to Health Care, Mental Health, Other: Alcohol and Substance Abuse
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals**Statewide Priority:** Promoting Wellness of Vulnerable Populations**Goal Description** **Goal Status**

To connect individuals with mental health services in three communities ongoing

Partners**Partner Name, Description** **Partner Web Address**

Not Specified

Contact Information Ellen Freedman Community Benefits Manager Milford Regional Healthcare Foundation 14 Prospect Street, Milford, MA 01757 508-422-2627, efreedman@milreg.org**Detailed Description** Not Specified**Humanitarian Aid Summit****Brief Description or Objective** Community initiative led by local clergy to address food insecurity, needs of seniors, resource development and transportation for vulnerable populations. Creating an 501C3 to support coordination of community aid.**Program Type** Community Participation/Capacity Building Initiative

Target Population

- **Regions Served:** Milford
- **Health Indicator:** Access to Health Care, Other: Elder Care, Other: Nutrition, Other: Uninsured/Underinsured
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals**Statewide Priority:** Reducing Health Disparity**Goal Description** **Goal Status**

Not Specified

Partners**Partner Name, Description** **Partner Web Address**

Trinity Episcopal Church of Milford

Rotary Club of Milford

Rep. John Fernandes

Sacred Heart Church of Milford

St Mary's Church of Milford

Bethany Church of Milford
Health Care for All

<http://www.hcfama.org/>

Contact Information

Ellen Freedman Office of Community Benefits, Milford Regional Healthcare Foundation 14 Prospect St Milford MA 01757 508-422-2627, efreedman@milreg.org

Detailed Description

Not Specified

CHNA 6

Brief Description or Objective

Coordinating Community Health Improvement Planning to address unmet health and social needs of the CHNA 6 communities. Addressing priority areas of mental health and substance abuse, access, chronic disease prevention and violence prevention.

Program Type

Community Participation/Capacity Building Initiative

Target Population

- **Regions Served:** Other-Central MA
- **Health Indicator:** Access to Health Care, Injury and Violence, Mental Health, Other: Alcohol and Substance Abuse, Other: Cancer, Other: Cardiac Disease, Other: Cultural Competency, Other: Domestic Violence, Other: Smoking/Tobacco, Other: Stress Management, Other: Uninsured/Underinsured, Overweight and Obesity, Physical Activity
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description

Goal Status

To develop a Community Health Improvement Plan for the CHNA 6 region

To provide public education and community collaboration in CHNA 6 region

Partners

Partner Name, Description Partner Web Address

90 partner organizations

Contact Information

Ellen Freedman Community Benefits Manager Milford Regional Healthcare Foundation 14 Prospect Street, Milford, MA 01757 508-422-2627, efreedman@milreg.org

Detailed Description

[Download/View Attachment](#) (71.40 KB)
File Name: CHNA priority areas.pdf

Opioid Prevention

Brief Description or Objective

Hosted DPH Opioid Roundtable, coordinating efforts with hospital, local agencies and local legislators to increase awareness, treatment, prevention of opioid and heroin use and overdose

Program Type

Community Education

Target Population

- **Regions Served:** Other-Central MA
- **Health Indicator:** Substance Abuse
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description

Goal Status

To address hospital role in prevention and treatment of opiate abuse ongoing

To advocate for resources to prevent opiate abuse ongoing

Partners

Partner Name, Description Partner Web Address

Spectrum Health Systems
Riverside Community Care
Rep. Jeffrey Roy
Wayside Inc.
Milford Police Department
MA Bureau of substance Abuse Services

Contact Information

Ellen Freedman, Manager, Office of Community Benefits, Milford Regional Healthcare Foundation, 14 Prospect St, Milford MA 01757 508-422-2627, efreedman@milreg.org

Detailed Description

Not Specified

Welcoming Milford

Brief Description or Objective

Outreach and education to newcomer communities in Milford to promote health and wellness through the development of community linkages and participation.

Program Type

Outreach to Underserved

Target Population

- **Regions Served:** Milford
- **Health Indicator:** All
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Reducing Health Disparity

Goal Description

Not Specified

Goal Status

Partners

Partner Name, Description Partner Web Address

Milford Public Library
Edward M Kennedy Health Center
Milford Public Schools
Health Care for All
Trinity Episcopal Church of Milford
St Mary's Church of Milford

Contact Information

Ellen Freedman Office of Community Benefits, Milford Regional Healthcare Foundation 14 Prospect St Milford MA 01757 508-422-2627, efreedman@milreg.org

Detailed Description

Not Specified

Palliative Care Program

Brief Description or Objective

Support the needs of the Palliative Care Program to enhance patients' comfort with services, comfort items, printed materials and community outreach.

Program Type

Direct Services

Target Population

- **Regions Served:** Other-Central MA
- **Health Indicator:** Other: Alzheimer Disease, Other: Bereavement, Other: Elder Care, Other: Hospice
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description

Not Specified

Goal Status**Partners****Partner Name, Description Partner Web Address**

Not Specified

Contact Information

Ellen Freedman Community Benefits Manager Milford Regional Healthcare Foundation 14 Prospect Street, Milford, MA 01757 508-422-2627, efreedman@milreg.org

Detailed Description

Not Specified

Expenditures

Program Type	Estimated Total Expenditures for FY2014	Approved Program Budget for 2014
Community Benefits Programs	Direct Expenses \$832,519 Associated Expenses Not Specified Determination of Need Expenditures \$12,000 Employee Volunteerism Not Specified Other Leveraged Resources \$202,986	\$500,000 *Excluding expenditures that cannot be projected at the time of the report.
Net Charity Care	HSN Assessment \$2,715,453 HSN Denied Claims \$43,180 Free/Discount Care \$1,709,000 Total Net Charity Care \$4,467,633	
Corporate Sponsorships	\$19,950	
	Total Expenditures \$5,535,088	
Total Patient Care-Related Expenses for FY2014		\$164,543,292
Comments: None		

Optional Information

Expenditures	Amount
Community Service Programs	Direct Expenses Not Specified Associated Expenses Not Specified

	Determination of Need Expenditures	Not Specified
	Employee Volunteerism	Not Specified
	Other Leveraged Resources	Not Specified
Total Community Service Programs		Not Specified
Bad Debt:		\$8,695,395 Certified
IRS 990:		Not Specified