

## Organization Information

### Organization Address and Contact Information

|  |                                 |
|--|---------------------------------|
| <b>Organization Name:</b>                                | Martha's Vineyard Hospital      |
| <b>Address (1):</b>                                      | One Hospital Road PO Box 1477   |
| <b>City, State, Zip:</b>                                 | Oak Bluffs, Massachusetts 02557 |
| <b>Web Site:</b>   | www.mvhospital.com              |
| <b>Contact Name:</b>                                     | Katrina Delgadillo              |
| <b>Contact Title:</b>                                    | Director of Communications      |
| <b>Contact Department:</b>                               | Administrative                  |
| <b>Telephone Num:</b>                                    | (508) 957-9554                  |
| <b>Fax Num:</b>  | (508) 693-6291                  |
| <b>E-Mail Address:</b>                                   | kdelgadillo@partners.org        |
| <b>Contact Address (1):</b><br>(If different from above) | One Hospital Road               |
| <b>City, State, Zip:</b>                                 | n/a, Massachusetts 02557        |

### Organization Type and Additional Attributes

|  |   |
|--|---|
| <b>Organization Type:</b>                    | Hospital  |
| <b>For-Profit Status:</b>                    | Not-For-Profit                                      |
| <b>Health System:</b>                        | Partners HealthCare                                 |
| <b>Community Health Network Area (CHNA):</b> | Cape and Islands Community Health Network(CHNA 27), |
| <b>Regions Served:</b>                       | County-Dukes,                                       |

## CB Mission

### Community Benefits Mission Statement

Martha's Vineyard Hospital's Community Benefit mission is to develop, in concert with other providers and social service agencies, comprehensive community-based primary and preventive health care programs that address major health issues for the people who live on and visit Martha's Vineyard.

### Target Populations

| Name of Target Population     | Basis for Selection                      |
|-------------------------------|--|
| Patients needing primary care | quantitative and qualitative data review |
| Ethnic Brazilian population   | quantitative and qualitative data review |
| The uninsured                 | quantitative and qualitative data review |
| At-risk elderly population    | quantitative and qualitative data review |

### Publication of Target Populations

Annual Report, Website

### Hospital/HMO Web Page Publicizing Target Pop.

## **Key Accomplishments of Reporting Year**

- Hired a new CEO, Denise Schepici
- Collaborated with Healthy Aging Task Force to address WNR (nursing home) transformation options to create better environment of care for patients
- Hired three new primary care physicians to meet the healthcare demands and needs of our community.
- Brought on 4.5 Nurse Practitioners to increase access to Primary Care team.
- Successfully amended a DRI to expand the physical space to meet the needs of our growing Primary Care team.
- Partnership with Island Housing Trust, local non-profit, to create affordable housing for economically-qualified MVH/ WNR staff.
- Establish Director of Communications role
- Held first Public Forum for community to speak directly to hospital administration and ask questions in person. This was televised locally to reach as many community members as possible. This will be held annually going forward.
- A monthly column in the local paper was created to provide important health information. Topics include: Breast feeding, vaccine schedules, Lyme Disease, etc.
- MVH representation and service contributions - Board of the YMCA; Health Aging Task Force, the Island Health Council, and more.
- Delivered educational presentations about Antibiotic Stewardship at Senior Centers in Oak Bluffs, West Tisbury and Edgartown.
- Offered no cost laboratory services at the Health Fair that included lipid panels and Vitamin D screening.
- Active staff participation in local and regional Emergency Preparedness meetings.
- participated in an all island mass casualty drill involving all ems and fire and airport personnel
- Several Administrative leaders completed the Emergency Management Institute FEMA certification trainings in: Introduction to Incident Command System ICS; Applying ICS to Health Care/Hospitals; Introduction to the National Incident Management System ICS; and National Response Framework.
- Conducted evening enrollment sessions for Medicaid (ACO) in the Community Room.
- Ran a flu clinic in conjunction with the medical reserve corps.
- Partook in a cyber security drill that involved all f partners and lasted a solid day.
- Partake in a monthly Web-based conference call with the Region 5 Disaster Management Group.
- Jeans Days: In exchange for wearing jeans to work on specified days, MVH staff donate food and clothing to the island food pantry.
- Staff assistance in teaching advanced cardiac life support, pediatric advanced life, and basic life support to Tisbury Fire.
- Ran two yearly decontamination drills in order to be prepared for hazmat exposures.
- Provided a presentation on dialysis, dialysis patients, and dialysis access to West Tisbury Fire, an EMS Refresher, and Paramedic Refresher.
- Partnership with Vineyard Health Care Access to improve the turnaround time that we can enroll patients.
- Food Service prepares traditional meals for over 70 Island seniors on 3 major holidays Thanksgiving, Christmas and Easter that are delivered by volunteers.
- Martha's Vineyard Hospital's affiliate, Windemere Nursing & Rehabilitation Center was ranked among the best in Massachusetts, U.S. News has identified Windemere as one of the "Best Nursing Homes" in their 2017-2018 ratings for nursing homes throughout the country. Ratings range from 1.0 to 5.0. Windemere received a rating of 4.7. Fewer than 13% of the 1,300+ nursing homes in the U.S. achieved "Best" status by earning a U.S. News rating of at least 4.5.

## **Plans for Next Reporting Year**

The hospital has the following community benefit initiatives underway for the next reporting year:

- Initiate and complete Clinical Service Line Evaluation and Optimization planning process. The goal will be to determine what service lines we need to build, expand or maintain and the manpower needed to do so.
- Initiate Master Facility Plan to assess and plan for improving use of the facility, and likely adding square footage to accommodate future growth. Key concepts will include: promoting an outpatient-focused design, deploying technology to leverage capacity, understanding the drivers for centralized and decentralized operations, promoting patient privacy, optimizing parking configuration, and pursuing efficiency and cost-savings.
- Conclude Windemere alternatives search through RFI evaluation process. Present best options to the board then to the public for feedback.
- Continue to create robust public relations and communications with the Community. Holding our 2nd annual public forum for open channel of communication and transparency.
- Complete Community Needs assessment with collaborative involvement from other community stakeholders.

## **Community Benefits Process**

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### **Community Benefits Leadership/Team**

Hospital administration and senior leadership team

### **Community Benefits Team Meetings**

Periodic senior management meetings

Quarterly Patient and Family Council meetings

## **Community Partners**

Ace MV  
Airport Fitness & Tennis  
American Red Cross  
Big Brother Big Sister of Cape Cod & the Islands  
Blitz Fitness  
Boston MedFlight  
Cape Cod WIC  
Caregiver Homes of Cape Cod & the Islands  
Department of Children and Families  
Divine MV  
Donor Dudes of the Vineyard  
Dukes County Sheriff's Office  
Dukes County Health Council  
Edgartown Council On Aging  
Elder Services of Cape Cod and the Islands  
Finkelstein & Shea, Optometrists  
Health Imperatives  
Healthy Aging Martha's Vineyard (MVCS)  
Hope Health, Inc.  
Hospice of Martha's Vineyard  
Island Food Pantry  
Island Health Care  
Learn to Cope  
Maplewood Senior Living  
Martha's Vineyard Center for Living  
Martha's Vineyard Community Services  
Martha's Vineyard Disaster Animal Response Team  
Martha's Vineyard Hospital Access Department  
Martha's Vineyard Hospital Dental Center  
Martha's Vineyard Hospital Dialysis  
Martha's Vineyard Hospital Dietary  
Martha's Vineyard Hospital Human Resources  
Martha's Vineyard Hospital Infection Control  
Martha's Vineyard Hospital Infusion Services  
Martha's Vineyard Hospital Laboratory  
Martha's Vineyard Hospital Mammography  
Martha's Vineyard Hospital Maternity  
Martha's Vineyard Hospital Nursing Department  
Martha's Vineyard Hospital Operating Room  
Martha's Vineyard Hospital Orthopedics  
Martha's Vineyard Hospital Patient Family Advisory Council  
Martha's Vineyard Hospital Pharmacy  
Martha's Vineyard Hospital Process Improvement  
Martha's Vineyard Hospital Rehabilitation & Wellness  
Martha's Vineyard Hospital Substance Use Disorder Program  
Martha's Vineyard Hospital Volunteer Department  
Martha's Vineyard Medical Reserve Corps  
Martha's Vineyard Partnership for Health  
Martha's Vineyard Substance Use Disorder Coalition  
Martha's Vineyard Tick-Borne Illness Prevention  
Massachusetts Senior Medicare Patrol Program  
Narcotics Anonymous  
New England Donor Services  
Oak Bluffs Police Department  
One Love Yoga  
Privatus Care Solutions  
Salvation Army  
The Yard  
Tisbury Council on Aging  
US Coast Guard Auxiliary  
Vineyard Audiology  
Vineyard Complementary Medicine, Inc.  
Vineyard Dermatology  
Vineyard Gynecology  
Vineyard Health Care Access Program  
Vineyard House, Inc.

Vineyard Weight Loss  
 Visiting Nurses Association of Cape Cod  
 Weight Watchers  
 Windemere Nursing & Rehabilitation Center  
 YMCA of Martha's Vineyard

## Community Health Needs Assessment

### Date Last Assessment Completed and Current Status

FY16. Approved by Martha's Vineyard Hospital President & CEO, senior management team and Board of Trustees. Next Assessment due FY2019

### Consultants/Other Organizations

Dukes County Health Council, Southeast Center for Healthy Communities Mass DPH, MV Community Services, Vineyard Healthcare Access Program, Windemere Nursing & Rehabilitation Center, Elder Services of Cape Cod & the Islands, Vineyard Veteran's Agent, Associate Commissioner of Health Care.

### Data Sources

Community Focus Groups, MassCHIP, Other, Surveys, Local health data

### CHNA Document - PDF format

[FINAL-MVH-CHNA-AND-IMPLEMENTATION-PLAN-081916.PDF](#)

### Implementation Strategy (optional)

#### File Upload (optional)

Not Specified

## Community Benefits Programs

| Community Health Initiative             |   |
|---|---|
| <b>Program Type</b>                     | Community Participation/Capacity Building Initiative, Grant/Donation/Foundation/Scholarship, Outreach to Underserved, Support Group,  |
| <b>Statewide Priority</b>               | Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform,  |
| <b>EOHHS Focus Issue(s) (optional)</b>  | Not Specified   |
| <b>DoN Health Priorities (optional)</b> | Not Specified   |
| <b>Target Population</b>                | <ul style="list-style-type: none"> <li>• <b>Regions Served:</b> County-Dukes,</li> <li>• <b>Health Indicator:</b> Access to Health Care, All, Other: Alcohol and Substance Abuse, Other: Elder Care, Other: Nutrition, Substance Abuse,</li> <li>• <b>Sex:</b> All,</li> <li>• <b>Age Group:</b> Adult-Elder, Adult-Young, All Children,</li> <li>• <b>Ethnic Group:</b> All,</li> <li>• <b>Language:</b> All,</li> </ul> |

| Goal Description   | Goal Status  |
|--|--|
| To enhance the New Paths Recovery Program that supports individuals coping with addiction on an outpatient basis.                  | Structured outpatient addiction program for adults who seek alcohol, drug and behavioral addictions recovery and who may also experience co-occurring mental health disorders. New Paths' philosophy is that everyone can reach their recovery goals. Offering daily structured groups, individual, family education sessions and psychiatric services. Development of skills in early recovery, relapse prevention, peer support, self-care, mindfulness, emotion regulation, motivational enhancement, stress management, relaxation and mental health |
| To support Island Councils on Aging Collaborative for the CORE project offering counseling, outreach and referral for the elderly. | The "CORE" project offers counseling, outreach, and referral for elderly and collaborates with MVCS to address significant inter-related health, behavioral health, social and case management needs of elders.  |

| Partners                   |                     |
|----------------------------|---------------------|
| Partner Name, Description  | Partner Web Address |
| Edgartown Council on Aging | edgartowncoa.com    |

|                             |  |
|-----------------------------|--|
| MV Community Services       | <a href="http://www.mvcommunityservices.com">www.mvcommunityservices.com</a>                                 |
| Oak Bluffs Council on Aging | <a href="http://www.oakbluffsma.gov/152/Council-on-Aging">www.oakbluffsma.gov/152/Council-on-Aging</a>       |
| Tisbury Council on Aging    | <a href="http://www.tisburyma.gov/council-agin">www.tisburyma.gov/council-agin</a>                           |
| UpIsland Council on Aging   | <a href="http://www.westtisbury-ma.gov/Boards/council-aging">www.westtisbury-ma.gov/Boards/council-aging</a> |

**Contact Information** Katrina Delgadillo, Director of Communications

**Detailed Description** The Community Health Initiative program is intended to foster collaborations between applicant institutions and community-based partners to improve the health status of vulnerable populations and build community capacity to promote social determinants of good health. In FY18, Martha's Vineyard Hospital gave grants totaling \$103,320 to Martha's Vineyard Community Services and the 4 Island Councils on Aging to continue to provide support to two key programs.

## Emergency Medical Technician Training

|   |  |
|---|--|
| <b>Program Type</b>                     | Health Professional/Staff Training,  |
| <b>Statewide Priority</b>               | Promoting Wellness of Vulnerable Populations, Supporting Healthcare Reform,  |
| <b>EOHHS Focus Issue(s) (optional)</b>  | Not Specified  |
| <b>DoN Health Priorities (optional)</b> | Not Specified  |
| <b>Target Population</b>                | <ul style="list-style-type: none"> <li>• <b>Regions Served:</b> County-Dukes,</li> <li>• <b>Health Indicator:</b> Other: First Aid/ACLS/CPR, Other: Public Safety, Other: Safety,</li> <li>• <b>Sex:</b> All,</li> <li>• <b>Age Group:</b> Adult,</li> <li>• <b>Ethnic Group:</b> All,</li> <li>• <b>Language:</b> All,</li> </ul> |

|  |  |
|--|--|
| <b>Goal Description</b>                          | <b>Goal Status</b>   |
| Provide skill refresher courses for Island EMTs. | In FY18, Martha's Vineyard Hospital provided scheduled skill refresher courses to Island EMTs and Paramedics. The 4 town services take 10-12 classes per year. |

## Partners

| Partner Name, Description             | Partner Web Address |
|---------------------------------------|---------------------|
| Martha's Vineyard EMTs and Paramedics | Not Specified       |

**Contact Information** Karen Casper, M.D. MVH Emergency Services

**Detailed Description** In FY18, Martha's Vineyard Hospital provided scheduled skill refresher courses to 94 Island EMTs and Paramedics. The 4 town services take 10-12 classes per year. Physicians and nurses from the hospital's Emergency Department served as Examiners in these courses. In addition, the hospital served as a clinical campus for EMT training in emergency procedures, newborn deliveries, and airway management.

## Equipment Sterilization for Community Health Providers

|   |  |
|---|--|
| <b>Program Type</b>                     | Direct Services, School/Health Center Partnership,   |
| <b>Statewide Priority</b>               | Promoting Wellness of Vulnerable Populations,  |
| <b>EOHHS Focus Issue(s) (optional)</b>  | Not Specified  |
| <b>DoN Health Priorities (optional)</b> | Not Specified  |
| <b>Target Population</b>                | <ul style="list-style-type: none"> <li>• <b>Regions Served:</b> County-Dukes,</li> <li>• <b>Health Indicator:</b> Environmental Quality, Other: Public Safety, Other: Safety,</li> <li>• <b>Sex:</b> All,</li> <li>• <b>Age Group:</b> All,</li> <li>• <b>Ethnic Group:</b> All,</li> <li>• <b>Language:</b> All,</li> </ul> |

|                                 |  |
|---------------------------------|--|
| <b>Goal Description</b>         | <b>Goal Status</b>   |
| Provide environmental services. | In FY18, Martha's Vineyard Hospital staff continued to provide environmental services. |
| Support quality care            | In FY18, Martha's Vineyard Hospital Central Sterile Supply staff continued to support  |

quality care through the weekly processing of instrumentation for community healthcare providers.

| Partners                  |   |
|---------------------------|---|
| Partner Name, Description | Partner Web Address   |
| Island Healthcare         | ihimv.org   |
| Contact Information       | Carol Bardwell, R.N. OR Nurse Manager   |
| Detailed Description      | Martha's Vineyard Hospital Central Sterile Supply staff process instrumentation for community healthcare providers each week. |

| Health Fair                      |  |
|----------------------------------|--|
| Program Type                     | Community Education, Community Participation/Capacity Building Initiative, Health Screening, Prevention,   |
| Statewide Priority               | Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform,  |
| EOHHS Focus Issue(s) (optional)  | Not Specified  |
| DoN Health Priorities (optional) | Not Specified  |
| Target Population                | <ul style="list-style-type: none"> <li>• <b>Regions Served:</b> County-Dukes,</li> <li>• <b>Health Indicator:</b> Access to Health Care, Injury and Violence, Mental Health, Other: Alcohol and Substance Abuse, Other: Cancer, Other: Cancer - Skin, Other: Elder Care, Other: Family Planning, Other: Hearing, Other: HIV/AIDS, Other: Hospice, Other: Lyme Disease, Other: Nutrition, Other: Pregnancy, Other: Safety, Other: Stress Management, Other: Stroke, Other: Uninsured/Underinsured, Other: Vision, Overweight and Obesity, Responsible Sexual Behavior, Substance Abuse,</li> <li>• <b>Sex:</b> All,</li> <li>• <b>Age Group:</b> All Adults, All Children,</li> <li>• <b>Ethnic Group:</b> All,</li> <li>• <b>Language:</b> All,</li> </ul> |

| Goal Description   | Goal Status  |
|--|--|
| Host annual health fair for health and human service providers to discuss available programs and services offered at the hospital, Island-wide and off-island. | In FY18, more than approximately 300 participants attended the annual health fair. |

| Partners                                       |                          |
|--|--------------------------|
| Partner Name, Description                      | Partner Web Address      |
| Airport Fitness                                | airportfitnessmv.com     |
| Big Brothers/Big Sisters of Cape Cod & Islands | www.bbbsmb.org           |
| Boston MedFlight                               | www.bostonmedflight.org  |
| Cape Cod WIC                                   | Not Specified            |
| Caregiver Homes of Cape Cod/Islands            | www.caregiverhomes.com   |
| Edgartown Council on Aging                     | www.edgartowncoa.com     |
| Elder Services of Cape Cod & the Islands       | www.escci.org/           |
| Greater Boston Home Health Care                | www.greaterbostonhcs.com |
| Hope Hospice/Hope Health                       | www.hospice.vineyard.net |
| Hospice of Martha's Vineyard                   | www.hospiceofmv.org      |
| Island Food Pantry                             | www.islandfoodpantry.org |
| MV Community Services                          | mvcommunityservices.com  |
| MV Disaster Animal Response Team               | Not Specified            |

|  |  |
|--|--|
| MV Medical Reserve Corps                     | <a href="http://www.mvmedicalreservecorps.org">www.mvmedicalreservecorps.org</a>   |
| MV Partnership for Health                    | <a href="http://www.vineyardhealth.org">www.vineyardhealth.org</a>   |
| MV Senior Medicare Patrol Program            | <a href="http://www.masmp.org">www.masmp.org</a>   |
| MVH (12 departments)                         | <a href="http://www.mvhospital.com">www.mvhospital.com</a>   |
| MVY Radio                                    | <a href="http://www.mvyradio.com">www.mvyradio.com</a>   |
| Narcotics Anonymous                          | Not Specified  |
| National Alliance on Mental Illness          | <a href="http://www.nami.org">www.nami.org</a>   |
| New England Donor Services                   | <a href="http://www.neds.org">www.neds.org</a>   |
| Oak Bluffs Animal Control                    | <a href="http://www.oakbluffsma.go">www.oakbluffsma.go</a>   |
| Oak Bluffs Police Dept                       | <a href="http://www.police.oak-bluffs.ma.us">www.police.oak-bluffs.ma.us</a>   |
| Salvation Army                               | Not Specified  |
| Tisbury Council on Aging                     | <a href="http://www.tisburyma.gov/council-aging">www.tisburyma.gov/council-aging</a>   |
| Vineyard Audiology                           | <a href="http://www.vineyardaudiology.com">www.vineyardaudiology.com</a>   |
| Vineyard Health Care Access Program          | <a href="http://www.getaccessmarthasvineyard.org">www.getaccessmarthasvineyard.org</a>   |
| Vineyard House                               | <a href="http://www.vineyardhouse.org">www.vineyardhouse.org</a>   |
| Weight Watchers                              | <a href="http://www.weightwatchers.com">www.weightwatchers.com</a>   |
| Windemere Nursing & Rehab Center             | <a href="http://www.windemeremv.org">www.windemeremv.org</a>   |
| YMCA of MV                                   | <a href="http://www.ymcamv.org">www.ymcamv.org</a>   |
| Ace MV                                       | <a href="http://www.acemv.org">www.acemv.org</a>   |
| American Red Cross                           | <a href="http://www.redcross.org">www.redcross.org</a>   |
| Blitz Fitness                                | <a href="http://www.marthasvineyardfitness.com">www.marthasvineyardfitness.com</a>   |
| Atria Senior Living                          | <a href="http://www.atriaseniorliving.com">www.atriaseniorliving.com</a>   |
| Cape Cod WIC                                 | <a href="http://www.mass.gov/locations/cape-cod-wic-program-main-clinic">www.mass.gov/locations/cape-cod-wic-program-main-clinic</a> |
| Department of Children and Families          | Not Specified  |
| Devine MV                                    | <a href="http://www.enhancemv.com">www.enhancemv.com</a>   |
| Donor Dudes of the Vineyard                  | Not Specified  |
| Dukes County Sheriff's Office                | <a href="http://www.dukescountysheriff.com">www.dukescountysheriff.com</a>   |
| Finkelstein & Shea Optometrists              | <a href="http://www.drsfinkelsteinandshea.com">www.drsfinkelsteinandshea.com</a>   |
| Health Imperatives                           | <a href="http://www.healthimperatives.org">www.healthimperatives.org</a>   |
| Healthy Aging Martha's Vineyard (MVCS)       | <a href="http://www.mvcommunityservices.com">www.mvcommunityservices.com</a>   |
| Kids Yogamotion                              | <a href="http://www.kidsyogamotion.com">www.kidsyogamotion.com</a>   |
| Learn to Cope                                | <a href="http://www.learn2cope.org">www.learn2cope.org</a>   |
| Maplewood Senior Living                      | <a href="http://www.maplewoodseniorliving.com">www.maplewoodseniorliving.com</a>   |
| Martha's Vineyard Center for Living          | <a href="http://www.mvcenter4living.org">www.mvcenter4living.org</a>   |
| Martha's Vineyard Hospital Access Department | <a href="http://www.mvhospital.com">www.mvhospital.com</a>   |
| Martha's Vineyard Hospital Dental Center     | <a href="http://www.mvhospital.com">www.mvhospital.com</a>   |
| Martha's Vineyard Hospital Dialysis          | <a href="http://www.mvhospital.com">www.mvhospital.com</a>   |
| Martha's Vineyard Hospital Dietary           | <a href="http://www.mvhospital.com">www.mvhospital.com</a>   |
| Martha's Vineyard Hospital Human Resources   | <a href="http://www.mvhospital.com">www.mvhospital.com</a>   |
| Martha's Vineyard Hospital Infection Control | <a href="http://www.mvhospital.com">www.mvhospital.com</a>   |
| Martha's Vineyard Hospital Infusion Services | <a href="http://www.mvhospital.com">www.mvhospital.com</a>   |
| Martha's Vineyard Hospital Laboratory        | <a href="http://www.mvhospital.com">www.mvhospital.com</a>   |
| Martha's Vineyard Hospital                   | <a href="http://www.mvhospital.com">www.mvhospital.com</a>   |

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|--|---------------------------------------|
| Mammography  |                                       |
| Martha's Vineyard Hospital Maternity                       | www.mvhospital.com                    |
| Martha's Vineyard Hospital Nursing Department              | www.mvhospital.com                    |
| Martha's Vineyard Hospital Operating Room                  | www.mvhospital.com                    |
| Martha's Vineyard Hospital Orthopedics                     | www.mvhospital.com                    |
| Martha's Vineyard Hospital Patient Family Advisory Council | www.mvhospital.com                    |
| Martha's Vineyard Hospital Pharmacy                        | www.mvhospital.com                    |
| Martha's Vineyard Hospital Process Improvement             | www.mvhospital.com                    |
| Martha's Vineyard Hospital Rehabilitation & Wellness       | www.mvhospital.com                    |
| Martha's Vineyard Hospital Substance Use Disorder Program  | www.mvhospital.com                    |
| Martha's Vineyard Hospital Volunteer Department            | www.mvhospital.com                    |
| Martha's Vineyard Tick-Borne Illness Prevention            | www.mvboh.org                         |
| New England AIDS Education & Training Center               | www.neaetc.org                        |
| One Love Yoga  | Not Specified                         |
| Privatus Care Solutions                                    | www.privatuscare.com                  |
| US Coast Guard Auxiliary                                   | www.cgaux.org                         |
| Vineyard Complementary Medicine, Inc.                      | www.vineyardcomplementarymedicine.com |
| Vineyard Gynecology  | Not Specified                         |
| Vineyard Weight Loss                                       | www.bineyardhouse.org                 |
| Visiting Nurses Association of Cape Cod                    | Not Specified                         |
| The Yard   | www.dancetheyard.org                  |

|                            |               |
|----------------------------|---------------|
| <b>Contact Information</b> | Not Specified |
|----------------------------|---------------|

|                             |   |
|-----------------------------|---|
| <b>Detailed Description</b> | Martha's Vineyard Hospital hosts an annual health fair for health and human service providers in order to disseminate information about available programs and services offered at the hospital and throughout the Vineyard. In FY18, some services offered at the fair included: screenings for cholesterol, glaucoma and ocular health, hearing, and blood pressure, skin cancer screening, spine screenings, zero balance screening, Patient Gateway enrollment and eCare information, and seminars on Substance Use Disorder and Human Voicebank initiative. Free healthy snacks were provided to all guests and participants. In FY18, there were more than 300 people who came through the fair and more than 65 providers/services signed up to participate. |
|-----------------------------|---|

### Martha's Vineyard Hospital Certified Application Counselors

|   |   |
|---|---|
| <b>Program Type</b>                     | Direct Services,  |
| <b>Statewide Priority</b>               | Address Unmet Health Needs of the Uninsured, Supporting Healthcare Reform,  |
| <b>EOHHS Focus Issue(s) (optional)</b>  | Not Specified   |
| <b>DoN Health Priorities (optional)</b> | Not Specified   |
| <b>Target Population</b>                | <ul style="list-style-type: none"> <li>• <b>Regions Served:</b> County-Dukes,</li> <li>• <b>Health Indicator:</b> Access to Health Care,</li> <li>• <b>Sex:</b> All,</li> <li>• <b>Age Group:</b> All,</li> <li>• <b>Ethnic Group:</b> All,</li> <li>• <b>Language:</b> All,</li> </ul> |

**Goal Description**

**Goal Status**

Provide information about the full range of insurance programs offered by EOHHS and the Health Connector.

In FY18, MVH CACs contributed to the estimated 70 patient financial counselors that served patients who needed assistance with their coverage.

## Partners

| Partner Name, Description                        | Partner Web Address   |
|--|---|
| Health Care For All                              | <a href="https://www.hcfama.org/">https://www.hcfama.org/</a>   |
| Mass Health                                      | <a href="http://www.mass.gov/eohhs/gov/departments/masshealth/">http://www.mass.gov/eohhs/gov/departments/masshealth/</a> |
| Massachusetts Health Connector                   | <a href="https://betterhealthconnector.com/">https://betterhealthconnector.com/</a>                                       |
| Massachusetts Hospital Association               | <a href="https://www.mhalink.org/">https://www.mhalink.org/</a>   |
| Massachusetts League of Community Health Centers | <a href="http://www.massleague.org/">http://www.massleague.org/</a>   |
| SHINE Counselors                                 | <a href="https://www.mass.gov/service-details/find-a-shin">https://www.mass.gov/service-details/find-a-shin</a>           |

|                            |   |
|----------------------------|---|
| <b>Contact Information</b> | Kim Simonian, Director for Public Payer Patient Access, Community Health, Partners Healthcare |
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|                             |   |
|-----------------------------|---|
| <b>Detailed Description</b> | Martha's Vineyard Hospital Certified Application Counselors (CACs) provide information about the full range of insurance programs offered by EOHHS and the Health Connector. Our CACs help individuals complete an application or renewal; work with the individual to provide required documentation; submit applications and renewals for the Insurance Programs; interact with EOHHS and the Health Connector on the status of such applications and renewals; and help facilitate enrollment of applicants or beneficiaries in Insurance Programs. In FY18, MVH CACs contributed to the estimated 70 patient financial counselors that served patients who needed assistance with their coverage. |
|-----------------------------|---|

## Medical Control

|   |  |
|---|--|
| <b>Program Type</b>                     | Direct Services,   |
| <b>Statewide Priority</b>               | Supporting Healthcare Reform,  |
| <b>EOHHS Focus Issue(s) (optional)</b>  | Not Specified  |
| <b>DoN Health Priorities (optional)</b> | Not Specified  |
| <b>Target Population</b>                | <ul style="list-style-type: none"> <li>• <b>Regions Served:</b> County-Dukes,</li> <li>• <b>Health Indicator:</b> Other: First Aid/ACLS/CPR, Other: Public Safety,</li> <li>• <b>Sex:</b> All,</li> <li>• <b>Age Group:</b> All Adults, All Children,</li> <li>• <b>Ethnic Group:</b> All,</li> <li>• <b>Language:</b> All,</li> </ul> |

|  |  |
|--|--|
| <b>Goal Description</b>  | <b>Goal Status</b>   |
| Provide online medical control for all paramedic level 911 calls on the Island and for all paramedic level transports by Town of Oak Bluffs Ambulance Service to off- island facilities. | In FY18, MVH continued to provide online medical control for 94 EMT's and 33 Paramedics. There were 2066 paramedic level 911 calls on the Island and 677 transports by Town of Oak Bluffs Ambulance Service to off-island facilities |

## Partners

| Partner Name, Description                                   | Partner Web Address   |
|---|---|
| Towns of Tisbury, Oak Bluffs & Edgartown ambulance services | <a href="http://www.westtisbury-ma.gov/Boards/ambulance.html">http://www.westtisbury-ma.gov/Boards/ambulance.html</a> |
| TriTown Ambulance Service                                   | <a href="http://www.westtisbury-ma.gov/Boards/ambulance.html">http://www.westtisbury-ma.gov/Boards/ambulance.html</a> |

|                            |                    |
|----------------------------|--------------------|
| <b>Contact Information</b> | Karen Casper, M.D. |
|----------------------------|--------------------|

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| <b>Detailed Description</b> | In FY18, MVH continued to provide online medical control for 2066 paramedic level 911 calls on the Island and for 667 paramedic level transports by Town of Oak Bluffs Ambulance Service to off-island facilities. |
|-----------------------------|--|

## Meditation and Mindfulness Training

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|---------------------|--|
| <b>Program Type</b> | Community Participation/Capacity Building Initiative, Direct Services, |
|---------------------|--|

|   |   |
|---|---|
| <b>Statewide Priority</b>               | Promoting Wellness of Vulnerable Populations,   |
| <b>EOHHS Focus Issue(s) (optional)</b>  | Not Specified   |
| <b>DoN Health Priorities (optional)</b> | Not Specified   |
| <b>Target Population</b>                | <ul style="list-style-type: none"> <li>• <b>Regions Served:</b> County-Dukes,</li> <li>• <b>Health Indicator:</b> Mental Health, Other: Chronic Pain, Other: Hypertension, Other: Stress Management,</li> <li>• <b>Sex:</b> All,</li> <li>• <b>Age Group:</b> All,</li> <li>• <b>Ethnic Group:</b> All,</li> <li>• <b>Language:</b> All,</li> </ul> |

|  |   |
|--|---|
| <b>Goal Description</b>  | <b>Goal Status</b>                        |
| Develop a stable daily meditation practice, learn to calm the overactive mind, reduce stress and emotional disturbances, experience a seamless blending of being and doing, understand the qualities of human flourishing. | Ongoing. Classes take place twice a year. |

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|----------------------------------|--|
| <b>Partners</b>                  |  |
| <b>Partner Name, Description</b> | <b>Partner Web Address</b>   |
| Not Specified                    | Not Specified  |
| <b>Contact Information</b>       | Avery Langlois, MVH Human Resources 508-957-9479   |
| <b>Detailed Description</b>      | Calming the mind, reducing stress, optimizing well-being. The 8-week series is sponsored by MV Hospital. In FY18, approximately 16 classes were conducted. |

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| <b>Provision of Hospital Space to Providence VA Medical Center</b> |  |
| <b>Program Type</b>  | Direct Services, Grant/Donation/Foundation/Scholarship, Outreach to Underserved,   |
| <b>Statewide Priority</b>  | Promoting Wellness of Vulnerable Populations, Reducing Health Disparity,   |
| <b>EOHHS Focus Issue(s) (optional)</b>                             | Not Specified  |
| <b>DoN Health Priorities (optional)</b>                            | Not Specified  |
| <b>Target Population</b>   | <ul style="list-style-type: none"> <li>• <b>Regions Served:</b> County-Dukes,</li> <li>• <b>Health Indicator:</b> Access to Health Care,</li> <li>• <b>Sex:</b> All,</li> <li>• <b>Age Group:</b> All Adults,</li> <li>• <b>Ethnic Group:</b> All,</li> <li>• <b>Language:</b> All,</li> </ul> |

|  |  |
|--|--|
| <b>Goal Description</b>  | <b>Goal Status</b>   |
| To ensure veterans on the island have access to convenient and quality healthcare. | In FY18, Martha's Vineyard Hospital provided space free of charge for Providence VA Medical Center providers to meet with patients.  |
| To ensure veterans on the island have access to convenient and quality healthcare. | In FY18, there were ~220 patient encounters at Martha's Vineyard Hospital. Veterans visit at least one day per month and the caseload averages 19 patients a month   |
| To ensure veterans on the island have access to convenient and quality healthcare. | In addition to outpatient-based care, the clinic also provides access to specialist care for these patients via a telemedicine system called Clinical Visual Technology (CVT). The agency also refers onsite to Martha's Vineyard Hospital sub-specialists and ancillary services to improve the overall health care of the Veteran population on Martha's Vineyard. |

|                                  |   |
|----------------------------------|---|
| <b>Partners</b>                  |   |
| <b>Partner Name, Description</b> | <b>Partner Web Address</b>  |
| Providence VA Medical Center     | <a href="http://www.providence.va.gov/">http://www.providence.va.gov/</a>   |
| <b>Contact Information</b>       | Katrina Delgadillo, Director of Communications  |
| <b>Detailed Description</b>      | In FY18, Martha's Vineyard Hospital provided space free of charge for Providence VA Medical Center providers to meet with patients. The provision of this space allowed |

island veterans to have easier access to VA services in their community at Martha's Vineyard Hospital and reduced the need for out of state commutes. In FY18, there were 221 patient encounters at Martha's Vineyard Hospital. Veterans visit at least one day per month and the caseload averages 30 patients per month. In addition to outpatient based care, the agency also refers onsite to Martha's Vineyard sub-specialists and ancillary services to improve the overall health care of the Veteran population on Martha's Vineyard, the clinic also provides access to specialist care for these patients via a telemedicine system called Clinical Visual Technology (CVT) In FY18, 72 clinical videos were done with subspecialists.

## Sharps Disposal Program

|   |  |
|---|--|
| <b>Program Type</b>                     | Direct Services, Prevention,   |
| <b>Statewide Priority</b>               | Chronic Disease Management in Disadvantage Populations,  |
| <b>EOHHS Focus Issue(s) (optional)</b>  | Not Specified  |
| <b>DoN Health Priorities (optional)</b> | Not Specified  |
| <b>Target Population</b>                | <ul style="list-style-type: none"> <li>• <b>Regions Served:</b> County-Dukes,</li> <li>• <b>Health Indicator:</b> Other: Diabetes, Other: Safety,</li> <li>• <b>Sex:</b> All,</li> <li>• <b>Age Group:</b> All,</li> <li>• <b>Ethnic Group:</b> All,</li> <li>• <b>Language:</b> All,</li> </ul> |

### Goal Description

To provide community access to proper disposal of used needles/syringes.

### Goal Status

In FY18, Martha's Vineyard Hospital continued to encourage more active community participation in this program by way of a quarterly newspaper ad campaign and regular postings on the hospital's website. More advertising in FY18 was part of the program.

## Partners

| Partner Name, Description | Partner Web Address |
|---------------------------|---------------------|
| Not Specified             | Not Specified       |

|                            |   |
|----------------------------|---|
| <b>Contact Information</b> | Lynn Mercer, CLS, Director of Laboratory Services |
|----------------------------|---|

|                             |  |
|-----------------------------|--|
| <b>Detailed Description</b> | This ongoing program provides a safe method for community members to dispose of their used needles and syringes from Monday-Friday, between 7am- 5pm (except holidays). In addition, Martha's Vineyard Hospital continued to encourage more active community participation in this program by way of a quarterly newspaper ad campaign and regular postings on the hospital's website. |
|-----------------------------|--|

## Expenditures

### Community Benefits Programs

| Expenditures                       | Amount        |
|------------------------------------|---------------|
| Direct Expenses                    | \$325,518.00  |
| Associated Expenses                | Not Specified |
| Determination of Need Expenditures | Not Specified |
| Employee Volunteerism              | Not Specified |
| Other Leveraged Resources          | \$24,766.00   |

### Net Charity Care

| Expenditures           | Amount        |
|------------------------|---------------|
| HSN Assessment         | \$431,078.00  |
| HSN Denied Claims      | Not Specified |
| Free/Discount Care     | \$186,605.00  |
| Total Net Charity Care | \$617,683.00  |

|   |                 |
|---|-----------------|
| Corporate Sponsorships  | \$33,072.00     |
| <b>Total Expenditures</b>   | \$1,001,039.00  |
| <b>Total Revenue for 2018</b>   | \$81,144,000.00 |
| <b>Total Patient Care-related expenses for 2018</b>                           | \$87,287,020.00 |
| <b>Approved Program Budget for 2019</b>                                       | \$1,001,039.00  |
| (*Excluding expenditures that cannot be projected at the time of the report.) |                 |

**Comments:** Not Specified

## Optional Information

### Community Service Programs

| Expenditures                            | Amount        |
|---|---------------|
| Direct Expenses                         | Not Specified |
| Associated Expenses                     | Not Specified |
| Determination of Need Expenditures      | Not Specified |
| Employee Volunteerism                   | Not Specified |
| Other Leveraged Resources               | Not Specified |
| <b>Total Community Service Programs</b> | Not Specified |

**Link to Hospital Formatted PDF Community Benefits Report:** Not Specified

**Bad Debt:** Not Specified Not Specified

**Optional Supplement:** Not Specified

**Current Status:** Published

**Data as of:** 6/3/2019 3:12:24 PM