

Hubbard Regional Hospital - FY2005

Summary Narratives

Community Benefits Mission Statement

Hubbard Regional Hospital is committed to meeting and improving the health care needs of our community by addressing the health care problems of the poor and medically underserved. The staff is also committed to providing health education and information on current health issues through a range of programs and events for the residents of southern Worcester County

Program Organization and Management

The Community Benefits Plan at Hubbard Regional Hospital is organized and managed by the Department Leaders and Administrative Council of the hospital. Plan benefits are developed by these committees based on the needs of the community, and approved by the Board of Directors. The Community Relations Director oversees programs, events and materials related to the plan.

Key Collaborations and Partnerships

Community partners include Webster Emergency Medical Services (a subsidiary of the Hubbard Health System) and Fallon Community Health Plan.

Community Health Needs Assessment

In 1995 Hubbard Regional Hospital and Harrington Memorial hospital joined together to sponsor a Community Health Needs Assessment for South Central Worcester County. The intent was to bring a diverse group of organizations and individuals together to review previous reports, consider accomplishments, collect and analyze data, and identify new priorities. This was updated in 1999, and identified the elderly, chronically ill and children as the target populations for our Community Benefits Plan.

Community Benefits Plan

The target population includes the elderly, the chronically ill and the children of South Central Worcester County. Priorities include health education and prevention, nutrition, and providing free care and screenings. Evaluating the effectiveness of the program includes Patient Satisfaction Surveys which encourage our customers to express their concerns and suggestions for the improvement of care. We also maintain a self-assessment program which supports and promotes continuous improvement.

Key Accomplishments of Reporting Year

In 2005 Hubbard Hospital provided the community with many benefits including: flu clinics, free health screenings (cholesterol, glucose, blood pressure, bone density, mammograms) free CPR, Babysitting and First Aid classes, free community health education classes. Online materials available to the public for downloading include health issue brochures, current health articles, and radio commercials with vital health information.

An emergency department education program is being developed to further educate the public with regards to ED procedures, when an ED visit is appropriate, financial issues regarding ED visits and patients' rights.

A community newsletter is also in the development stage. This benefit will update the community on current health issues, hospital happenings and community affairs related to health and wellness.

Plans for Next Reporting Year

Completion of the community newsletter and emergency department education program will take place in fiscal year 2006.

A community health fair will take place in May of 2006. A free admission and free screenings policy has been put in place to make this day affordable to all members of our community. Screenings will include blood pressure, bone density, body fat composition, glucose, cholesterol, skin sun damage, scoliosis, pulse and oxygen saturation. A pharmacist will be available to answer prescription drug related questions. There will be coloring, poster and essay

contests for children in grades K-12, all being health related. Summer safety will be encouraged through activities for children and parents. Fifteen additional nonprofit organizations will also participate, each providing vital information to attendees. We expect an attendance of 1,000

Select Community Benefits Programs

Senior Meals

Brief Description or Objective	To fill the need of affordable meals for the elderly HRH opens its cafeteria to the public for low cost meals elderly
Program Type	Direct Services
Target Population	<ul style="list-style-type: none"> • Regions Served:Dudley, Oxford, Webster • Health Indicator:Other: Nutrition • Sex:All • Age Group:Adult-Elder • Ethnic Group:Not Specified • Language:Not Specified
Partners	Not Specified
Contact Information	Mary Ellen Pingitore Hubbard Regional Hospital 340 Thompson Road Webster, MA 01570 508-943-2600 x309 mpingitore@hubbardhealth.com
Detailed Description	Not Specified

Community Health Education

Brief Description or Objective	To train as many individuals as possible to perform CPR, and to educate public on several health issues
Program Type	Community Education
Target Population	<ul style="list-style-type: none"> • Regions Served:Dudley, Oxford, Webster • Health Indicator:Other: Education/Learning Issues • Sex:All • Age Group:All Adults, All Children • Ethnic Group:Not Specified • Language:Not Specified
Partners	<ul style="list-style-type: none"> • Webster EMS, Inc.(www.websterems.com)
Contact Information	Debbie Gibson Webster EMS 67 Thompson Road Webster, MA 01570 508-943-2218 dgibson@websterems.com
Detailed Description	Not Specified

Health Screenings

Brief Description or Objective	All residents unable to afford preventative health care; to provide the public with a resource for basic health screenings
Program Type	Health Screening
Target Population	<ul style="list-style-type: none"> • Regions Served:Dudley, Oxford, Webster • Health Indicator:Access to Health Care • Sex:All • Age Group:Adult • Ethnic Group:Not Specified • Language:Not Specified
Partners	<ul style="list-style-type: none"> • Fallon Community Health Plan (www.fchp.org)
Contact Information	Mary Ellen Pingitore Hubbard Regional Hospital 340 Thompson Road Webster, MA 01570 508-943-2600 x309 mpingitore@hubbardhealth.com
Detailed Description	Not Specified

Program Type	Estimated Total Expenditures for FY2005	Approved Program Budget for 2006
Community Benefits Programs	<u>Direct Expenses</u> \$45,000 <u>Associated Expenses</u> Not Specified <u>Determination of Need Expenditures</u> Not Specified <u>Employee Volunteerism</u> \$20,000 <u>Other Leveraged Resources</u> Not Specified	\$65,000 * Excluding expenditures that cannot be projected at the time of the report.
Community Service Programs	<u>Direct Expenses</u> \$40,000 <u>Associated Expenses</u> Not Specified <u>Determination of Need Expenditures</u> Not Specified <u>Employee Volunteerism</u> \$10,000 <u>Other Leveraged Resources</u> Not Specified	
Net Charity Care	\$462,348	
Corporate Sponsorships	\$8,000	
	Total Expenditures \$470,348	
Total Patient Care-Related Expenses for FY2005		Not Specified
Comments: None		