

Brigham and Women's Hospital - FY2005

Summary Narratives

Community Benefits Mission Statement

BWH is committed to serving the health care needs of persons from diverse communities and makes a unique commitment to the neighboring residents of Jamaica Plain and Mission Hill. The hospital also commits to meeting the needs of low-income pregnant women and their families from the communities of Roxbury and Dorchester.

Program Organization and Management

The Office for Women, Family, and Community Programs (OWFCP) at Brigham and Women's Hospital serves as a coordinating department for community health programs and acts as a liaison between community-based organizations and the hospital. The OWFCP supports initiatives related to improving the health of underserved women and their families. It collaborates with many hospital departments and works in partnership with community residents, government agencies, and community-based groups to improve access to care, to offer provider training about the needs of underserved women, and to develop culturally appropriate models of care.

Key Collaborations and Partnerships

ABCD, SAFE Program
Alliance for Community Health
American Cancer Society
Boston Alliance - CHNA
Boston Asthma Initiative
Boston Public Health Commission
The Bottom Line
Brookside Community Health Center
Camp Wing/Crossroads for Kids
CCHERS
Cherishing Our Hearts and Souls Coalition
Children's Advocacy Center
Children's Hospital
Cluster 6 of the Boston Public Schools
Commission on Elderly Affairs (City of Boston)
Community Cares
Conference of Boston Teaching Hospitals
English High School
Greater Boston Legal Services
Hale and Dorr Legal Services Center
Harvard Medical School Center of Excellence in Women's Health
HAVEN Program, Massachusetts General Hospital
Healing Hands Foundation
Health Careers Academy
The Hospitality Program
Jamaica Plain Domestic Violence Provider Network
Jamaica Plain Health Planning Committee
Jamaica Plain Tree of Life/Arbol de Vida
Jane Doe, Inc.
John D. O'Bryant High School
Latin Academy
Madison Park Vocational Technical High School
Martha Eliot Health Center
MassCOSH

Massachusetts League of Community Health Centers
Mattapan Community Health Center
Maurice J. Tobin School
Mission SAFE
New Mission High School
Pink Ribbon Foundation
Private Industry Council
REACH Boston 2010 Breast and Cervical Cancer Coalition
Renewal House
Roxbury Tenants of Harvard
SafeLink
SAGE - Boston
Sociedad Latina
South End Community Health Center
Southern Jamaica Plain Community Health Center
South Street Peer Leadership Program, Team Mita
Thompson Island Outward Bound
Urban Improv
Victim Assistance at the Suffolk County DA's Office
Whittier Street Community Health Center

Woman of Courage

Community Health Needs Assessment

BWH and OWFCP closely collaborate with many community organizations and residents to identify and address barriers to access and mobilize community resources to help improve health status. BWH convenes a representative group from ten community health centers to identify unique low-income and minority reproductive-aged women's issues. BWH and OWFCP participate in several coalitions where community women are actively engaged and instrumental to the process, including Health of Women and Infants Working Group (co-chaired by BWH's Medical Director, Community Health Programs), and REACH Boston 2010 Coalition to address breast and cervical cancer mortality among Black women, regularly conducting community women's focus groups. BWH and OWFCP review public health and hospital data and solicit input from women and families who use hospital and health centers services. BWH participates on an Advisory Board conducting indepth needs assessments of this unique neighborhood. OWFCP representatives meet regularly with the Alliance for Community Health.

Community Benefits Plan

Through the above processes, BWH has worked with community partners to address several priorities related to women and their families from Boston's urban core:

- Disparities in infant mortality
- Youth development
- Comprehensive primary care for women
- Domestic and community violence
- Workforce development

In response to these identified needs, BWH has implemented several community health initiatives to reach out to underserved women and their families to address barriers to accessing quality, affordable health care and related services.

Key Accomplishments of Reporting Year

- In FY2005, there were eight seniors among the 23 high school students who graduated from the Student Success Jobs Program. All eight of the seniors now attend college. Five of these eight students are planning to major in a health or science field.
- The Connecting Hope, Assistance and Treatment (CHAT) Program helped 62 women obtain items and services related to their breast cancer treatment.
- The Passageway Health Law Collaborative assisted 121 clients and provided ongoing technical assistance with

legal issues.

-The Boston Asthma Initiative conducted 83 intake home visits, 75 six-month follow-up visits, and 51 one-year follow-up visits to educate families about asthma triggers.

Plans for Next Reporting Year

-The Student Success Jobs Program will offer one-year college scholarships to selected participants who are going to college with the intention of majoring in a health or science field.

-The Student Success Jobs Program will provide school year and summer internships for ten additional high school students.

-The OWFCP will pursue new partnerships with elementary and middle schools in the neighborhoods of Mission Hill and Jamaica Plain.

-Passageway will develop a comprehensive advocacy practice manual.

-The Boston Asthma Initiative will review and revise its evaluation plan.

Select Community Benefits Programs

Boston Asthma Initiative

Brief Description or Objective	To reduce the incidence and prevalence of asthma morbidity and mortality among Boston children and their families
Program Type	Community Education, Direct Services, School/Health Center Partnership
Target Population	<ul style="list-style-type: none">• Regions Served:Boston• Health Indicator:Environmental Quality, Other: Asthma/Allergies• Sex:All• Age Group:All Adults, Child-Infant, Child-Preschool, Child-Primary School, Child-Teen, Child-Toddler• Ethnic Group:Not Specified• Language:Not Specified
Partners	<ul style="list-style-type: none">• Cluster 6 of the Boston Public Schools• Legal Services Center• MassCOSH
Contact Information	Jennifer Allison Assistant Director Office for Women, Family and Community Programs Brigham and Women's Hospital One Brigham Circle Boston, MA 02120 617-732-5756 jallison@partners.org
Detailed Description	Download/View Attachment (222.757 KB)

Connecting Hope, Assistance, and Treatment Program

Brief Description or Objective	To assist low-income women who have been diagnosed with breast cancer
Program Type	Direct Services
Target Population	<ul style="list-style-type: none">• Regions Served:Boston-Greater• Health Indicator:Access to Health Care, Other: Cancer - Breast• Sex:Female

	<ul style="list-style-type: none"> • Age Group:Adult • Ethnic Group:Not Specified • Language:Not Specified
Partners	<ul style="list-style-type: none"> • Healing Hands Foundation • Pink Ribbon Foundation
Contact Information	<p>Jennifer Allison Assistant Director Office for Women, Family and Community Programs Brigham and Women's Hospital One Brigham Circle Boston, MA 02120 617-732-5756 jallison@partners.org</p>
Detailed Description	Download/View Attachment (222.757 KB)

South Street Peer Leadership Program, Team Mita

Brief Description or Objective	To develop youth leadership skills through peer-led community health improvement initiatives
Program Type	School/Health Center Partnership
Target Population	<ul style="list-style-type: none"> • Regions Served:Boston • Health Indicator:Not Specified • Sex:All • Age Group:Child-Teen • Ethnic Group:Not Specified • Language:Not Specified
Partners	<ul style="list-style-type: none"> • Dorchester High School • English High School • Hyde Park High School • Southern Jamaica Plain Community Health Center • South Street Housing Development • Urban Improv
Contact Information	<p>JudyAnn Bigby, MD Director Office for Women, Family and Community Programs Brigham and Women's Hospital One Brigham Circle Boston, MA 02120 617-732-4530 jbigby@partners.org</p>
Detailed Description	Download/View Attachment (222.757 KB)

Student Success Jobs Program

Brief Description or Objective	To encourage students to pursue careers in health care
Program Type	School/Health Center Partnership
Target Population	<ul style="list-style-type: none"> • Regions Served:Boston

	<ul style="list-style-type: none"> • Health Indicator:Not Specified • Sex:All • Age Group:Child-Teen • Ethnic Group:Not Specified • Language:Not Specified
Partners	<ul style="list-style-type: none"> • Boston Latin Academy • Health Careers Academy • John D. O'Bryant High School • Madison Park High School • New Mission High School
Contact Information	<p>Amy Belyea Youth Programs Manager Office for Women, Family and Community Programs Brigham and Women's Hospital One Brigham Circle Boston, MA 02120 617-525-6725</p>
Detailed Description	Download/View Attachment (222.757 KB)

The Health Center Domestic Violence Initiative

Brief Description or Objective	To improve and enhance the response to and coordination of services for women experiencing domestic violence
Program Type	School/Health Center Partnership
Target Population	<ul style="list-style-type: none"> • Regions Served:Boston • Health Indicator:Injury and Violence, Other: Domestic Violence • Sex:Female • Age Group:All Adults, All Children • Ethnic Group:Not Specified • Language:Not Specified
Partners	<ul style="list-style-type: none"> • Martha Eliot Health Center • Brookside Community Health Center • Whittier Street Community Health Center
Contact Information	<p>Tina Nappi, LICSW Program Director Passageway Brigham and Women's Hospital One Brigham Circle Boston, MA 02120</p>
Detailed Description	Download/View Attachment (222.757 KB)

Program Type	Estimated Total Expenditures for FY2005	Approved Program Budget for 2006
Community Benefits Programs	Direct Expenses \$12,200,000 Associated Expenses Not Specified Determination of Need Expenditures Not Specified	Not Specified <small>* Excluding expenditures that cannot be projected at the time of the report.</small>

	Employee Volunteerism	Not Specified	
	Other Leveraged Resources	\$8,300,000	
Community Service Programs	Direct Expenses	Not Specified	
	Associated Expenses	Not Specified	
	Determination of Need Expenditures	Not Specified	
	Employee Volunteerism	Not Specified	
	Other Leveraged Resources	Not Specified	
Net Charity Care		\$23,964,015	
Corporate Sponsorships		Not Specified	
	Total Expenditures	\$44,464,015	

Total Patient Care-Related Expenses for FY2005	\$940,900,000
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Comments: 1. Where “Not Specified” is reported, it should be noted that although amounts are not available for reporting, Partners hospitals, health centers, and physicians provide substantial contributions.

2. Corporate Sponsorships: Partners hospitals make a number of donations to community organizations.

3. Total Patient Care-Related Expenses for FY2005: These are as reported to the Division of Health Care Finance and Policy (DHCFP) on Schedule 18 of the 403 Cost Report. When community benefit spending is expressed as a percent of total patient care-related expenses, doctors’ community benefit spending is removed, since their expenses are not included in the 403 patient care-related expenses. As of February, 2006, final 403 reports for FY2005 had not been filed by the hospitals, so amounts were estimated by inflating FY2004 numbers by 5.1%.

4. Approved Program Budget for FY2006: Resources allocated to community benefit programs will be commensurate with the previous years.

5. Uncompensated care amounts reported in hospital summaries are as reported by the Division of Health Care Finance and Policy (DHCFP). In the full text reports of the hospitals, uncompensated care amounts are also as reported in the hospitals’ audited financials.

6. All amounts are rounded, except for the Net Charity Care figure, which is reported, as requested, as the actual number.