

Partners Continuing Care - FY2003

Summary Narratives

Community Benefits Mission Statement

- Provide a full continuum of rehabilitation, long-term acute and home health care, and community based rehabilitation services, wellness programs and health education programs
- Help individuals achieve their full potential in function and independence
- Contribute new knowledge and treatment approaches to rehabilitation, home care, and disease and injury management through research and outcome studies
- Educate future health care clinicians to work in fields of rehabilitation, long term acute care, and home health care
- Advocate for persons with disabilities, long-term illness, and those who are homebound
- Provide a link between a world-renowned health care system and the needs of our historically served communities

Program Organization and Management

As part of their daily work, virtually every Spaulding, RHCI and Partners Home Care physician, therapist, health care specialist and staff conducts community work in some capacity.

Key Collaborations and Partnerships

Alcoholics Anonymous
Alzheimer's Support Group - Scituate
American Cancer Society
American Lung Association
Amyotrophic Lateral Sclerosis Society
Aphasia Community Group
Artery Business Council of the Boston Chamber of Commerce
Asthma Network of Massachusetts
Boston Foundation
Boston Heart Party
Boston Public Library
Bridgewater TRIAD for Elderly Safety
Caregivers Support Group - Rockland and Bridgewater
Chronic Pain Support Group
City of Boston
Coalition of Workers with the Elderly
Crombie Street Shelter
Diabetes Education Group - Rockland, Hingham, Milton, Marshfield, Carver and Newton
Downtown North Association
Families with Mentally Ill Adult Children Support Group - Middlesex Community College
FleetBank
Greater Boston YMCA's
Greater Plymouth Council of Human Service Providers
Hingham/Hull Interagency Council
Home & Health Bio-Terrorism Committee
Infusion Nurses Society
Interagency Council of the South Shore
Marblehead AIDS Awareness Committee
Massachusetts Board of Library Commissioners
Milton Interagency Network for Elders
MS Support Group - MGH, Revere
National Family Caregivers Association
National Library of Medicine

National Spinal Cord Association – Boston Chapter
National Stuttering Foundation Support Group
New England Chapter of American Parkinson's Disease Association
Newton Interagency Council
Newton-Needham Chamber of Commerce
Newton-Wellesley Hospital Elder Services Providers Focus Group
North Area Working Group and Steering Committee
North Shore Partnership for Compassionate End of Life Care
Peabody Chamber of Commerce
Recovery and Rehabilitation for Stroke Victims
Rockland Business and Education Council
Rockland Chamber of Commerce
Rockland Holiday Magic Program
Senior Healthwise Supper Club
Senior Services Network of the South Shore
South Shore Chamber of Commerce
South Shore Elderly Services MAP Program
Widowed Support Group - Milton
Widow/Widowers Group - Carver
Young Parents Group - Marshfield
Youville Lifecare

Community Health Needs Assessment

Partners Continuing Care does not target its community services to a specific geographically defined area, but instead, extends collaborative support to many affiliated healthcare centers, organizations that focus on promoting knowledge and awareness of specific disabilities and diseases, community groups, and individuals in need of its services.

Community Benefits Plan

Partners Continuing Care strives to make a difference in as many lives as possible through its commitment toward facilitating access to care, advocacy efforts on behalf of the many societies dedicated to supporting individuals with disabilities and diseases, support of local rehabilitative and community groups, and its educational affiliations. This commitment is guided by a mission that recognizes the importance of local community involvement and education in the delivery of health care services.

Key Accomplishments of Reporting Year

Spaulding:

- Handled more than 116,000 patient visits at several outpatient rehabilitation centers
- Conducted over 6,000 foreign and American Sign Language interpretations
- Provided training and internship opportunities to 400 students, 24 residents, and 60 nursing professionals, as well as, numerous vocational rehabilitation in-services
- Launched www.disabilityexchange.org, an innovative, easy-to-use website that serves as an information clearinghouse for individuals with disabilities
- Through CINID, Spaulding opened its 10 Community Access sites throughout the Metro Boston area. Individuals with disabilities can use assistive technology, such as adaptive hardware and software to help facilitate independent computer and internet access.

RHCI:

- Served 1,450 inpatients
- Handled 54,197 outpatient visits at three sites
- Collaborated with United States Golf Association to make golf accessible
- Established pediatric/adolescent obesity program
- Offered free, monthly lecture series

Partners Home Care:

- Provided more than 200 community based health promotion clinics each month

- Participated in many local health fairs
- Presented several large community education programs throughout eastern Massachusetts

Plans for Next Reporting Year

During FY2004, the CINID partners continue to develop its nationwide model that features a comprehensively linked web site, workstations equipped with assistive technology, and the resources of the Spaulding Patient and Family Center. There are also plans to expand Spaulding's outdoor adaptive sports and recreation activities to include year-round community programming, including basketball, fitness, and tennis, as well as specialty outings that feature horseback riding, winter skiing, and hiking.

Select Community Benefits Programs

Dr. Charles H. Weingarten Adaptive Sports and Recreation Program

Brief Description or Objective	Help individuals with disabilities gain and maintain a stronger overall health status through adaptive sports
Program Type	Grant/Donation/Foundation/Scholarship
Target Population	<ul style="list-style-type: none"> • Regions Served:Boston-Greater • Health Indicator:Access to Health Care, Other: Homebound • Sex:All • Age Group:All • Ethnic Group:All • Language:Not Specified
Partners	<ul style="list-style-type: none"> • AccesSport America
Contact Information	Michael Sullivan msullivan19@partners.org
Detailed Description	Download/View Attachment (34.248 KB)

Community Information Network for Individuals with Disabilities (CINID))

Brief Description or Objective	Individuals and groups with disabilities seeking enhanced Internet access.
Program Type	Community Education, Outreach to Underserved
Target Population	<ul style="list-style-type: none"> • Regions Served:Boston-Greater, Other-Metrowest, Other-Northeastern Massachusetts, Other-Southeastern MA • Health Indicator:Access to Health Care • Sex:All • Age Group:All • Ethnic Group:All • Language:Not Specified
Partners	<ul style="list-style-type: none"> • National Library of Medicine • Mass. Board of Library Commissioners • Boston Foundation
Contact Information	Michael Sullivan msullivan19@partners.org
Detailed Description	Download/View Attachment (34.248 KB)

Program Type	Estimated Total Expenditures for FY2003		Approved Program Budget for 2004
Community Benefits Programs	Direct Expenses Associated Expenses Determination of Need Expenditures Employee Volunteerism Other Leveraged Resources	Not Specified Not Specified Not Specified Not Specified Not Specified	Not Specified * Excluding expenditures that cannot be projected at the time of the report.
Community Service Programs	Direct Expenses Associated Expenses Determination of Need Expenditures Employee Volunteerism Other Leveraged Resources	Not Specified Not Specified Not Specified Not Specified Not Specified	
		Not Specified	
Corporate Sponsorships		Not Specified	

Comments: TOTAL PATIENT CARE-RELATED EXPENSES FOR FY2002: \$118,900,000

1. Where “not specified” is reported, it should be noted that although amounts are not available for reporting, Partners hospitals, health centers, and physicians provide substantial contributions.
2. Corporate Sponsorships: Partners hospitals make a number of donations to community organizations.
3. Total Patient Care-Related Expenses for FY2003: These are as reported to the Division of Health Care Finance and Policy on Schedule 18 of the 403 Cost Report. When community benefit spending is expressed as a percent of total patient care-related expenses, doctors’ community benefit spending is removed, since their expenses are not included in the 403 patient care-related expenses. As of February, 2004, final 403 reports for FY2003 had not been filed by the hospitals, so amounts were estimated by inflating FY2002 numbers by 5%.
4. Approved Program Budget for FY2004: Resources allocated to community benefit programs will be commensurate with the previous years.