

Organization Information

Organization Name: Anna Jaques Hospital
Address: 25 Highland Avenue Marketing & Community Relations
City, State, Zip: Newburyport, Massachusetts 01950
Website: www.ajh.org
Contact Name: Kelley Sullivan
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Contact Address: Kelley Sullivan, Marketing & Community Relations A
(Optional, if different from above)
City, State, Zip: 25 Highland Avenue, Massachusetts 01950
(Optional, if different from above)

Organization Type: Hospital
For-Profit Status: Not-For-Profit
Health System: Beth Israel Lahey Health
Community Health Network Area (CHNA): Greater Haverhill Community Health Network(CHNA 12),
Regions Served: Essex,

Mission and Key Planning/Assessment Documents

Community Benefits Mission Statement:

Anna Jaques Hospital (AJH) is a member of Beth Israel Lahey Health (BILH). BILH was established with an appreciation for the importance of caring for patients and communities in new and better ways. BILH brings together an exceptional array of clinical organizations spanning the full continuum of health care delivery - academic and teaching hospitals, community hospitals, ambulatory and urgent care centers, behavioral health programs, and home care - in a shared mission to expand access to great care and advance the science and practice of medicine through groundbreaking research and education.

At the heart of BILH is the belief that everyone deserves high-quality, affordable health care and this belief is what drives us to work with community partners across the region to promote health, expand access, and deliver the best care in the communities BILH serves. BILH's Community Benefits staff is committed to working collaboratively with BILH's communities to address the leading health issues and create a healthy future for individuals, families, and communities.

AJH, part of BILH, is a not-for-profit community hospital that has proudly served the Merrimack Valley and North Shore since 1884. AJH's mission is to provide the highest quality medical care and improve the health of our community in alliance with our medical staff. Under the guidance of its Community Benefits Advisory Committee (CBAC), AJH collaborated with community partners to strive to create a healthy future for its community - both inside and out of the hospital.

Target Populations:

Name of Target Population	Basis for Selection
Youth and Adolescents	Community Health Needs Assessment
Older Adults	Community Health Needs Assessment
Individuals with Chronic/Complex Conditions	Community Health Needs Assessment

Community Health Needs Assessment:

Date Last Assessment Completed:

September 2019

Data Sources:

Not Specified

CHNA Document:

[CHNA 2019 - FOR WEBSITE - FINAL.PDF](#)

Implementation Strategy:

Implementation Strategy Document:

[2019](#)

[2019 CHNA & FY19-21 IMPLEMENTATION PLAN - SEP](#)

Key Accomplishments of Reporting Year:

While AJH's most recent CHNA was completed during FY 2019, unless otherwise noted, the accomplishments highlighted in this report are based upon priorities identified and programs contained in AJH's FY 2017-2019 IS:

- * Continued to support women with Substance Use Disorder and infants with Neonatal Abstinence Syndrome in collaboration with Women's Health Care and the Anna Jaques Birth Center & Neonatal Care Center
- * Strived to create regional connections and supports for individuals, families and organizations to support positive youth development
- * Continued to support community residents coping with a diagnosis of cancer or breast cancer
- * Supported access to healthy affordable food
- * Continued supporting free workouts for all ages/abilities

Plans for Next Reporting Year:

In FY 2019, AJH conducted a comprehensive and inclusive CHNA that included qualitative and quantitative data collection, community engagement activities, and an inclusive prioritization process. These activities were in full compliance with the Commonwealth's updated Community Benefits Guidelines for FY 2019. In response to the FY19 CHNA, AJH will focus its FY20-22 IS on the following priority areas that address the broad range of health and social issues facing residents who have the greatest health disparities:

- 1) Substance Use: A key finding was the continued impact that substance use has on the community including the use of e-cigarettes/vaping and alcohol by youth and the opioid epidemic, which continues to impact individuals, families, and communities including youth and pregnant women.
- 2) Cancer: The CHNA findings revealed a need to address the many risk factors associated with chronic and complex health conditions, with a focus on cancer.
- 3) Support for Vulnerable Communities: In the last decade, evidence has made it increasingly clear that the utilization of medical services is not the primary determinant of community health. Rather, the social conditions in which people are born, grow, live, work, and age play a key role in determining health outcomes and health disparities. According to data compiled by The Greater Boston Food Bank and Feeding America, there are approximately 6,000 people who are food insecure - people who are worrying about running out of food or actually going without - living in northeastern Essex County.

The FY 19 CHNA provided new guidance and invaluable insight on quantitative trends and community perceptions that are being used to inform and refine AJH's efforts. In completing the FY2019 CHNA and FY2020-FY2022 IS, AJH, along with its other health, public health, social service, and community partners, is committed to improving the health status and well-being of all residents living throughout its CBSA. As discussed above, based on the assessment's quantitative and qualitative findings, including discussions with a broad range of community participants, there was an agreement that AJH's FY 2020-2022 IS should prioritize certain demographic, socio-economic and geographic population segments that have complex needs, face barriers to care and service gaps, as well as other adverse social determinants of health. These factors put these segments at greater risk, limit their access to needed services, and can often lead to disparities in health outcomes.

AJH partners with dozens of community-based organizations and service providers to execute its IS, including public agencies, social service providers, community health organizations, academic organizations, and businesses.

Self-Assessment Form:

[Hospital Self-Assessment Form - Year 1](#)

Community Benefits Programs

Amesbury Chamber of Commerce Fitness By the Falls Sponsored by Anna Jaques

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	AJH sponsored free workouts through the Amesbury Chamber of Commerce every Sunday through the summer - free and open to all ages and levels of fitness. In its second year, the program continues to grow in attendance and participation with local fitness studios with workouts ranging from yoga, to boot camps, to weight training.
Program Hashtags	Prevention,
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Offer a variety of workout classes to encourage people of all ages and fitness levels to try different workouts	A total of 8 free workouts were hosted by six different local businesses during summer 2019	Process Goal	Year 3 of 3
Donate SPF to encourage sun safety when working out outside	Donated 250 packets of sunscreen during the summer program	Process Goal	Year 3 of 3

EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,
DoN Health Priorities	Social Environment,
Health Issues	Chronic Disease-Cardiac Disease, Chronic Disease-Diabetes, Chronic Disease-Overweight and Obesity, Health Behaviors/Mental Health-Mental Health, Health Behaviors/Mental Health-Physical Activity,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Amesbury, • Environments Served: All, • Gender: All, • Age Group: All, • Race/Ethnicity: All, • Language: All, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Amesbury Chamber of Commerce	Not Specified

Amesbury Senior Health Fair/Live Well Amesbury Festival

Program Type	Access/Coverage Supports
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	<p>AJH sponsored the annual Amesbury Senior Health Fair, also called "Live Well Amesbury Festival," which provides direct services such as flu shots, blood pressure checks, other health information and overall health and wellness education for seniors in the greater Amesbury area.</p> <p>AJH sponsors and supports the efforts of the Amesbury Senior Center/Council of Aging with programs dedicated to advocating for older adults and strive to meet the needs - health, economic, social and cultural - and encourage independence and improve the quality of life.</p>
Program Hashtags	Community Education, Health Screening, Prevention,
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Support ongoing programs of the Amesbury Senior Health Center/Council on Aging by providing direct health care services and health education at the annual health fair	450 areas seniors and their families attended the annual Amesbury Senior Health Fair	Process Goal	Year 3 of 3
Provide health and wellness materials at the event	AJH donated 500 reusable totes with mammogram reminder cards and ED Safety Tip brochures	Process Goal	Year 3 of 3

EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,
DoN Health Priorities	Social Environment,
Health Issues	Chronic Disease-Hypertension, Other-Cultural Competency, Other-Senior Health Challenges/Care Coordination, Social Determinants of Health-Access to Health Care,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Amesbury, • Environments Served: All, • Gender: All, • Age Group: Adults, Elderly, • Race/Ethnicity: All, • Language: English, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Amesbury Council on Aging	www.amesburyma.gov/senior-community-center

Cancer Support Group at Anna Jaques Hospital

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	No
Program Description	<p>For years, AJH has hosted two different free monthly supports groups open to anyone in the community coping with a cancer diagnosis and for those with a breast cancer diagnosis. Both the Surviving & Thriving Cancer Support Group and Breast Cancer Support Group are facilitated by clinical professionals to provide a forum for people to gather to meet and discuss their situation with others who have faced similar issues.</p> <p>These groups welcome people to gather to discuss their situation with others who have faced similar issues. They share experiences, triumphs, challenges, and friendship.</p>
Program Hashtags	Support Group,
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Offer support services for individuals and families facing a cancer diagnosis	Hosted free monthly support groups year round for individuals and families facing a cancer diagnosis	Process Goal	Year 3 of 3
Host ongoing programs to support survivorship in partnership with local organizations	Collaborated with area resources like the North of Boston Cancer Resource for featured speakers and programs like journaling for breast cancer survivors	Process Goal	Year 3 of 3

EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,
DoN Health Priorities	Social Environment,
Health Issues	Cancer-Breast, Health Behaviors/Mental Health-Mental Health,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Amesbury, Haverhill, Newburyport, • Environments Served: All, • Gender: Female, • Age Group: Adults, Elderly, • Race/Ethnicity: All, • Language: English, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
North of Boston Cancer Resource	https://www.nbcancerresource.org/

Coastal Trails Coalition

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	<p>The Coastal Trails Network is a 30-mile, public system of multi-use off-road bicycle and pedestrian trails and bike lanes linking the unique coastal features, town centers, neighborhoods and transportation hubs in the communities of Amesbury, Newbury, Newburyport and Salisbury. With over 20 miles completed the trail network offers residents and visitors a healthy, alternative means of exercising, shopping, commuting or simply enjoying the region's abundant natural, historic and cultural resources.</p> <p>Anna Jaques supports the efforts of the Coastal Trails Coalition and the positive asset and opportunity for healthy activity it provides to our communities.</p>
Program Hashtags	Not Specified
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Support community asset that promotes a healthier community	Sponsored event to support Coastal Trails Coalition which enables 30-mile, public system of multi-use off-road bicycle and pedestrian trails and bike lanes free for all residents and visitors	Process Goal	Year 3 of 3

EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,
DoN Health Priorities	Built Environment,
Health Issues	Chronic Disease-Overweight and Obesity, Health Behaviors/Mental Health-Physical Activity,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Amesbury, Newbury, Newburyport, Salisbury, • Environments Served: All, • Gender: All, • Age Group: All, • Race/Ethnicity: All, • Language: All, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Coastal Trails Coalition	https://coastaltrails.org/

Collaborative Care Model

Program Type	Direct Clinical Services
Program is part of a grant or funding provided to an outside organization	No
Program Description	<p>The National Alliance on Mental Illness (NAMI) reports that one-in-four individuals experiences a mental illness each year, underscoring a critical need for mental healthcare access across all patient populations. In the 2019 AJH CHNA, mental health - including depression, anxiety, stress, serious mental illness, and other conditions - was overwhelmingly identified as one of the leading health issues for residents of the service area.</p> <p>In an effort to meet this need Lahey Health Primary Care adopted the Collaborative Care Model (CoCM). The model will be expanded to additional communities throughout the Beth Israel Lahey Health service area. Collaborative Care is a nationally recognized primary care led program that specializes in providing behavioral health services in the primary care setting. The services are provided by a licensed behavioral health clinician and include counseling sessions, phone consultations with a psychiatrist, and coordination for follow up care. The behavioral health clinician works closely with the primary care provider in an integrative team approach to treat a variety of medical and mental health conditions.</p>
Program Hashtags	Health Screening, Prevention,
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
The primary care provider and the behavioral health clinician will develop a treatment plan that is specific to the patient's personal goals. A consulting psychiatrist may advise the primary care provider on medications that may be helpful.	5,491 individuals were screened in the primary care setting for behavioral health needs across Beth Israel Lahey Health. Specifically, AJH had 1 primary care practice reach 195 patients.	Process Goal	Year 1 of 3

EOHHS Focus Issues	Mental Illness and Mental Health,
DoN Health Priorities	Social Environment,
Health Issues	Health Behaviors/Mental Health-Mental Health, Social Determinants of Health-Access to Health Care, Substance Addiction-Substance Use,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Amesbury, • Environments Served: All, • Gender: All, • Age Group: All, • Race/Ethnicity: All, • Language: English, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Not Specified	Not Specified

Emmaus Cycle for Shelter

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	Yes

Program Description	Anna Jaques sponsored Emmaus' annual Cycle for Shelter Fundraiser that directly supports effective solutions for fighting homelessness in the Greater Haverhill area. Emmaus provides housing and services to more than 300 adults and children in Haverhill on any given night and provides them refuge. Emmaus serves over 2,000 men, women and children. Their 16 programs provide shelter, meals, housing, and targeted support services designed to help people who are homeless or at risk of becoming homeless.
Program Hashtags	Prevention,
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Support vital programs and offerings of Emmaus to provide effective solutions for fighting homelessness	Sponsorship provided shelter, meals and support services for a family for one week at the Emmaus Family House	Process Goal	Year 3 of 3

EOHHS Focus Issues	Housing Stability/Homelessness,
DoN Health Priorities	Housing,
Health Issues	Social Determinants of Health-Access to Healthy Food, Social Determinants of Health-Affordable Housing, Social Determinants of Health-Homelessness, Social Determinants of Health-Income and Poverty,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Haverhill, • Environments Served: Urban, • Gender: All, • Age Group: All, • Race/Ethnicity: All, • Language: All, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Emmaus	https://emmausinc.org/

Essex County Asset Builder Network (ECAB) Parent Workshop Series

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	<p>AJH works with the Essex County Asset Builder (ECAB) Network to create regional connections and supports for individuals, families and organizations from Amesbury, Georgetown, Newbury, Rowley, Salisbury and Newburyport, in using a positive youth development approach to help youth thrive.</p> <p>Anna Jaques partnered with the ECAB and Amesbury Public Schools (Amesbury "PACT") to sponsor a Parent Workshop Series. The topics ranged from identifying what behaviors are developmentally appropriate and better understanding your child's emotions, to direct communication strategies, how to set appropriate boundaries and expectations and how to handle difficult family situations such as a young person experiencing stress, depression and anxiety, experimenting with substances such as alcohol or marijuana, or participating in risky behaviors such as bullying or unprotected sex.</p> <p>Having positive adult role models and positive family communication are key factors in youth making healthy choices. Based on ECAB's YRBS data in our region 84% of students in grades 6-12 say that they have family support but only 39% of those youth also responded that they feel they have positive family communication.</p>
Program Hashtags	Community Education,
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Work with ECAB and Amesbury Public Schools to market a parent workshop series to parents (specifically parents of middle schoolers), caregivers or adults who want to learn how to better support young people and who want to improve communication skills through a proactive and evidence-based curriculum.	Thirty-two people signed up for one or more of the sessions with attendance varying from 14, 10, 9 and 10 participants respectively across the workshops. The program utilized psychological framework and covered: screening; intervention; referral to treatment.	Process Goal	Year 3 of 3

EOHHS Focus Issues	Mental Illness and Mental Health, Substance Use Disorders,
DoN Health Priorities	Social Environment,
Health Issues	Health Behaviors/Mental Health-Depression, Health Behaviors/Mental Health-Mental Health, Health Behaviors/Mental Health-Responsible Sexual Behavior, Health Behaviors/Mental Health-Stress Management, Maternal/Child Health-Parenting Skills, Substance Addiction-Alcohol Use, Substance Addiction-Substance Use,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Amesbury, Georgetown, Newbury, Newburyport, Rowley, Salisbury, • Environments Served: All, • Gender: All, • Age Group: Adults, • Race/Ethnicity: All, • Language: English, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Essex County Asset Builder Network	https://ecabnetwork.org/about-us/

Greater Haverhill Chamber of Commerce's Healthy Living Expo

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	Anna Jaques sponsored and hosted a table at the 5th Annual Greater Haverhill Chamber of Commerce Healthy Living Expo to provide opportunities for the local wellness community to grow, promote and engage with other businesses and the local neighborhoods. AJH gave out free pedometers to encourage physical activity, as well as other healthy living information.
Program Hashtags	Prevention,
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Support healthy programming in Haverhill by distributing educational materials and healthy giveaways.	Handed out 400+ pedometers to support physical activity and 300 reusable totes. Distributed mammogram reminder cards and handouts on breast care, tips and prevention.	Process Goal	Year 3 of 3

EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,
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DoN Health Priorities
Health Issues
Target Populations

Social Environment,
 Health Behaviors/Mental Health-Physical Activity,
 • **Regions Served:** Haverhill,
 • **Environments Served:** Suburban, Urban,
 • **Gender:** All,
 • **Age Group:** All,
 • **Race/Ethnicity:** All,
 • **Language:** English,
 • **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Greater Haverhill Chamber of Commerce	https://haverhillchamber.com/

Greater Haverhill Chamber of Commerce's Workouts on the Boardwalk

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	Anna Jaques was the sole sponsor for the first year of the Haverhill Chamber's Workouts by the Boardwalk which offered free weekly workouts in downtown Haverhill hosted by local fitness studios for all ages and fitness abilities. The goal was to provide an on-going healthy option and support opportunities for people to try new healthy activities.
Program Hashtags	Prevention,
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Promote fitness for all ages and fitness levels	Promoted fitness program over social media, reaching approximately 6.5K individuals	Process Goal	Year 2 of 3
Offer a variety of workout classes to encourage people to try different workouts	There were 8 free classes that averaged 15-25 people per class. Audience was mostly women 34-44 years' old	Process Goal	Year 2 of 3
Give out SPF to encourage sun safety when working out outside	Donated 250 packets of SPF through the Haverhill Chamber	Process Goal	Year 2 of 3

EOHHS Focus Issues
DoN Health Priorities
Health Issues
Target Populations

Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,
 Social Environment,
 Chronic Disease-Cardiac Disease, Chronic Disease-Diabetes, Chronic Disease-Overweight and Obesity, Health Behaviors/Mental Health-Mental Health, Health Behaviors/Mental Health-Physical Activity,
 • **Regions Served:** Haverhill,
 • **Environments Served:** Suburban, Urban,
 • **Gender:** All,
 • **Age Group:** All,
 • **Race/Ethnicity:** All,
 • **Language:** All,
 • **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Greater Haverhill Chamber of Commerce	https://haverhillchamber.com/

Greater Newburyport Chamber of Commerce's Corporate Challenge

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	Two teams from Anna Jaques participated in the Greater Newburyport Chamber of Commerce's Corporate Challenge, a corporate challenge amongst local businesses. This was a fun and healthy way to have employees engage together and support local activities while encouraging employee/workplace wellness initiatives.
Program Hashtags	Not Specified
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Support initiatives that promote workplace wellness and physical activity	Successful effort by local businesses to engage during the event and promote ideas and resources to incorporate into day-to-day	Process Goal	Year 3 of 3

EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,
DoN Health Priorities	Social Environment,
Health Issues	Health Behaviors/Mental Health-Physical Activity,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Newburyport, • Environments Served: All, • Gender: All, • Age Group: Adults, • Race/Ethnicity: All, • Language: English, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Greater Newburyport Chamber of Commerce	https://www.newburyportchamber.org/

Greater Newburyport Ovarian Cancer Awareness (GNOCA) 5K

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	Anna Jaques and Women's Health Care sponsored the Greater Newburyport Ovarian Cancer Awareness (GNOCA) group's GNOCA 5k Run/Walk in Honor of Jackie Poor during Ovarian Cancer Awareness Month. Women's Health Care and the Anna Jaques Cancer Center hosted a team of employees walked to support the event promoting awareness, honoring people impacted by cancer, and survivorship.
Program Hashtags	Not Specified
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
	Supported efforts of GNOCA throughout the month of		

Support the mission of GNOCA by participating in the walk with a team from Anna Jaques	September/awareness month with a team from Women's Health Care and the Anna Jaques Cancer Center participating in the walk and attending other GNOCA events.	Process Goal	Year 3 of 3
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EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,
DoN Health Priorities	Social Environment,
Health Issues	Cancer-Ovarian, Health Behaviors/Mental Health-Physical Activity,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Newburyport, • Environments Served: All, • Gender: Female, • Age Group: Adults, • Race/Ethnicity: All, • Language: All, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Greater Newburyport Ovarian Cancer Awareness (GNOCA)	https://www.ocawareness.org/events/jackie-poor-memorial-walk/

Haverhill Farmers' Market

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	<p>Obesity and overweight rates among youth in Haverhill were above or the same as those seen at the state level. Haverhill had the highest level of overweight or obese youth at 40.2%. In addition, community feedback noted that barriers to healthy foods and lack of education on how to prepare healthy foods. AJH sponsors the Haverhill Farmers' Market which is dedicated to promoting healthy eating, and supporting local business, sustainability, and community spirit by providing fresh, local produce, baked and prepared foods as well as hand-crafted goods. Hosted in downtown Haverhill and easily accessible by public transportation.</p> <p>AJH also attends the market to provide health information, especially focused on prevention. For example, during Breast Cancer Awareness Month, a survivor and AJH representative handed out mammogram reminder cards and information about cancer prevention. Another initiative included an AJH Patient Navigator attending to share information about the Persist program for mothers in recovery for substance use during pregnancy.</p>
Program Hashtags	Prevention,
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Sponsor weekly Market to support access to healthy food options, especially fruits and vegetables	There were 19 Markets hosted during the Spring-Fall which serve an average of 700 customers and families each week. A total of 30 vendors making it one of the largest farmers markets in the region/state. Located downtown Haverhill, walkable and accessible via public transportation.	Process Goal	Year 1 of 3
Support EBT/Snap options in Haverhill	The Market accepted EBT/Snap to make healthy eating more accessible to all	Process Goal	Year 1 of 3
AJH to attend to provide health information	AJH attended markets and provided information focused on prevention	Process Goal	Year 1 of 3

EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,
DoN Health Priorities	Social Environment,
Health Issues	Cancer-Breast, Chronic Disease-Overweight and Obesity, Maternal/Child Health-Reproductive and Maternal Health, Social Determinants of Health-Access to Healthy Food, Social Determinants of Health-Nutrition, Substance Addiction-Substance Use,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Haverhill, • Environments Served: All, • Gender: All, • Age Group: All, • Race/Ethnicity: All, • Language: English, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Haverhill Farmersâ€™ Market (a.k.a Team Haverhill)	http://teamhaverhill.org/projects/community/haverhill-farmers-market/

Interpreter Services

Program Type	Access/Coverage Supports
Program is part of a grant or funding provided to an outside organization	No
Program Description	<p>An extensive body of research illustrates the health disparities and differences in health care access and utilization that exist for diverse individuals/cohorts and foreign-born populations. According to the Centers for Disease Control and Prevention, non-Hispanic blacks have higher rates of premature death, infant mortality, and preventable hospitalization than do non-Hispanic whites. Hispanics have the highest uninsured rates of any racial or ethnic group in the United States. Asians are at a higher risk for developing diabetes than are those of European ancestry, despite a lower average body mass index. These disparities show the disproportionate and often avoidable inequities that exist within communities and reinforce the importance of understanding the demographic makeup of a community to identify populations more likely to experience adverse health outcomes.</p> <p>Language barriers pose significant challenges to providing effective and high-quality health and social services. To address this need, and in recognition that language and cultural barriers are major barriers to accessing health and social services and navigating the health system, AJH offers interpreter/translation services for non-English speaking and deaf patients at no cost.</p>
Program Hashtags	Physician/Provider Diversity, Prevention,
Program Contact Information	Not Specified

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Provide a free interpreter/translation service to all patients at no cost	Spanish, Continental Portuguese, and ASL are the most commonly utilized services annual; AJH service offers hundreds of language translations as needed.	Process Goal	Year 3 of 3

EOHHS Focus Issues	N/A,
DoN Health Priorities	Social Environment,
Health Issues	Other-Hearing, Social Determinants of Health-Access to Health Care, Social Determinants of Health-Language/Literacy,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Amesbury, Haverhill, Newburyport, • Environments Served: All, • Gender: All, • Age Group: All,

- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Not Specified	Not Specified

Jamaco 5K River Run

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	Anna Jaques proudly sponsors the annual Jamaco River Run- a charity event that raises much-needed money for youth sports with all proceeds directly to youth sports organizations in Merrimac, MA.
Program Hashtags	Not Specified
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Promote healthy activity and fitness by supporting youth sports in the community	212 people participated in the race which supported youth sports in Merrimac, MA through financial support of local programs	Process Goal	Year 2 of 3

EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,
DoN Health Priorities	Social Environment,
Health Issues	Chronic Disease-Overweight and Obesity, Health Behaviors/Mental Health-Physical Activity,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Merrimac, • Environments Served: Suburban, Urban, • Gender: All, • Age Group: Children, Teenagers, • Race/Ethnicity: All, • Language: All, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Jamaco River Run	https://jamacoriverrun.com/

Jeanne Geiger Walk Against Domestic Violence

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	AJH sponsored the annual walk, one of the largest of the organizations, with proceeds to enable Jeanne Geiger Crisis Center to continue to provide an extensive array of programs and services to 15 local communities including: 24-hour emergency hotline, crisis counseling for adults and children, art therapy, court advocacy, emergency and transitional housing and homicide reduction.
Program Hashtags	Not Specified
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Support Jeanne Geiger's mission to empower individuals and engage communities to end domestic violence	AJH Team walked in the annual event to help spread awareness of the offerings and support all that Jeanne Geiger Crisis Center provides our community	Process Goal	Year 3 of 3
Sponsor annual fundraiser with funds directed to vital local resources	Sponsor event that supports vital resources for women and families	Process Goal	Year 3 of 3

EOHHS Focus Issues	Housing Stability/Homelessness, Mental Illness and Mental Health, Substance Use Disorders,
DoN Health Priorities	Violence,
Health Issues	Health Behaviors/Mental Health-Mental Health, Social Determinants of Health-Affordable Housing, Social Determinants of Health-Domestic Violence, Social Determinants of Health-Education/Learning, Social Determinants of Health-Homelessness, Social Determinants of Health-Violence and Trauma,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Amesbury, Andover, Boxford, Georgetown, Groveland, Haverhill, Ipswich, Lawrence, Merrimac, Methuen, Newbury, Newburyport, North Andover, Rowley, Salisbury, West Newbury, • Environments Served: Suburban, Urban, • Gender: Female, • Age Group: Adults, • Race/Ethnicity: All, • Language: All, • Additional Target Population Status: Domestic Violence History,

Partners:

Partner Name and Description	Partner Website
Jeanne Geiger Crisis Center	https://jeannegeigercrisiscenter.org/

Link House, Inc. "Links of Hope"

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	Link House, Inc. provides residential programs in Salisbury, Newburyport, and Amesbury for men and women who struggle with drug and alcohol addictions. Anna Jaques sponsored the "Links of Hope" annual fundraiser which is essential to raising awareness and funds about the impactful work of the Link House, Inc. This organization is committed to providing individuals with substance use disorders with life-changing supports to empower them to live sober, healthy, hopeful and productive lives. Link House serves more than 5,000 men and women with our gender-specific substance use recovery programs.
Program Hashtags	Prevention,
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Support local programs for men and women working towards a sober lifestyle	Sponsored annual fundraiser that raised \$130,000+ that will directly support Link House programs. Continue to support ongoing relationship with Link House and AJH to support this population of patients.	Process Goal	Year 3 of 3

EOHHS Focus Issues	Housing Stability/Homelessness, Mental Illness and Mental Health, Substance Use Disorders,
DoN Health Priorities	Social Environment,
Health Issues	Health Behaviors/Mental Health-Mental Health, Social Determinants of Health-Affordable Housing, Social Determinants of Health-Homelessness, Substance Addiction-Alcohol Use, Substance Addiction-Opioid Use, Substance Addiction-Substance Use,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Amesbury, Newburyport, Salisbury, • Environments Served: All, • Gender: All, • Age Group: Adults, • Race/Ethnicity: All, • Language: English, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Link House, Inc.	https://linkhouseinc.org/

Mammogram Reminders

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	No
Program Description	AJH regularly promotes awareness on the importance of breast cancer screenings, and puts an extra spotlight during Breast Cancer Awareness Month through community-wide programs and collaborations. For example, AJH distributed 25,000 coffee sleeves to local shops and bakeries in Newburyport, Salisbury, Amesbury, West Newbury, Groveland, Haverhill, and Merrimac in October with a reminder to schedule annual mammograms.
Program Hashtags	Prevention,
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Collaborate with local businesses to put a spotlight of prevention during Breast Cancer Awareness Month and raise awareness for women to schedule annual mammogram	Distributed 25,000 mammogram reminders across seven town/communities	Process Goal	Year 3 of 3
Increase annual mammogram screenings	Mammogram screenings increase from 14,336 in FY18 to 14,435 in FY19	Process Goal	Year 3 of 3

EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,
DoN Health Priorities	Social Environment,
Health Issues	Cancer-Breast,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Amesbury, Groveland, Haverhill, Merrimac, Newburyport, Salisbury, West Newbury, • Environments Served: All, • Gender: Female, • Age Group: Adults, • Race/Ethnicity: All, • Language: All, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Not Specified	Not Specified

Miss Pink Fundraiser

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	<p>The Miss Pink Organization supports breast cancer survivors and their families who have been diagnosed with, and are undergoing treatment through programs that promote emotional, physical and financial assistance so patients can focus on healing and time with family.</p> <p>Anna Jaques supported the annual fundraiser, Miss Pink Pageant, to support these important efforts to promote survivorship and overall wellness of women impacted by breast cancer.</p>
Program Hashtags	Not Specified
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Support survivorship resources and programs in the North Shore/Merrimack Valley	Sponsored the Miss Pink Gala with members of the Anna Jaques Cancer Center in attendance to support former patients and women impacted by breast cancer	Process Goal	Year 3 of 3

EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,
DoN Health Priorities	N/A,
Health Issues	Cancer-Breast, Health Behaviors/Mental Health-Mental Health,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Amesbury, Haverhill, Newburyport, • Environments Served: All, • Gender: Female, • Age Group: Adults, • Race/Ethnicity: All, • Language: English, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Not Specified	Not Specified

Newburyport Farmer's Market

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	<p>AJH is one of two presenting sponsors of the Newburyport Farmer's Market. The annual sponsorship ensures that the community has access to healthy, affordable food choices - especially fruits and vegetables. Eating healthy can help reduce people's risk for heart disease, high blood pressure, diabetes, osteoporosis, and several types of cancer, as well as help them maintain a healthy body weight. Between winter and summer markets, 40+ markets are held year round to 800-1,200 attendees. On average, there are 30-35 vendors offering fresh, local produce, meats, cheese and other locally made goods. AJH supported efforts and spread the word of EBT and Snap vouchers accepted at the Market for lower-income families.</p>
Program Hashtags	Not Specified

Program Contact Information

Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Sponsor weekly healthy offering to Newburyport community almost year-round	AJH supported the Newburyport Market which hosted more than 40 markets offered year round to 800-1,200 attendees.	Process Goal	Year 3 of 3
Support access to healthy food options, especially fruits and vegetables	On average, there are 30-35 vendors offering fresh, local produce, meats, cheese and other locally made goods.	Process Goal	Year 3 of 3
AJH to attend to provide health information	AJH also hosts tables to offer healthy living information, for example, Cardiac Rehab Manager attends each year during American Heart Month to provide heart health information and healthy giveaways and offer free blood pressure checks.	Process Goal	Year 3 of 3
Support EBT/Snap options in Newburyport	The Newburyport Market accepted EBT/Snap to make healthy eating more accessible to all. AJH supported efforts and spread the word of EBT and Snap vouchers accepted at the Market for lower-income families.	Process Goal	Year 3 of 3

EOHHS Focus Issues

Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,

DoN Health Priorities

Social Environment,

Health Issues

Chronic Disease-Cardiac Disease, Chronic Disease-Diabetes, Chronic Disease-Hypertension, Chronic Disease-Osteoporosis, Chronic Disease-Overweight and Obesity, Social Determinants of Health-Access to Healthy Food, Social Determinants of Health-Nutrition,

Target Populations

- **Regions Served:** Newburyport,
- **Environments Served:** All,
- **Gender:** All,
- **Age Group:** All,
- **Race/Ethnicity:** All,
- **Language:** English,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
The Newburyport Farmers' Market	www.thenewburyportfarmersmarket.org/

Oncology Patient Navigator**Program Type**

Community-Clinical Linkages

Program is part of a grant or funding provided to an outside organization

No

Program Description

The Oncology Patient Navigator at the Gerrish Breast Care Center is an RN with extensive oncology-specific clinical knowledge. They offer individualized support and assistance to patients and their caregivers to help them make informed decisions about their care and to overcome barriers to optimal care. The Navigator contributes to the Hospital's mission by providing cancer patients with coordinated care through a holistic and collaborative approach that includes communication and coordination with the patient's family and/or caregivers, along with the multidisciplinary team consisting of physicians, nurse practitioners, oncology nurses and social workers. The Navigator works in collaboration with the clinical team to develop clinical pathways for appropriate care and acts as the contact clinical person in resolving all patient related concerns. The Navigator ensures all medical information has been received by physicians, reviews all medical information prior to patient visit, and discusses any concerns with the provider prior to patient visit. In addition, the Navigator maintains contact with referring and other collaborating physicians, to keep them up to date on the patient's care plan.

Program Hashtags	Not Specified
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
The goal is to guide patients through the complexities of the disease, direct them to health care services for timely treatment and into survivorship and to actively identify and help to address barriers to care that might prevent them from receiving timely and appropriate treatment. In addition, the Nurse Navigator connects patients with resources, health care and support services in their communities and assist them in the transition from active treatment to survivorship.	In FY19 the Oncology Patient Navigator provided assistance to 85 individual patients and their families or caregivers.	Process Goal	Year 3 of 3

EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,
DoN Health Priorities	N/A,
Health Issues	Cancer-Breast,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Amesbury, Haverhill, Newburyport, • Environments Served: All, • Gender: Female, • Age Group: Adults, Elderly, • Race/Ethnicity: All, • Language: All, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
American Cancer Society	Not Specified
YWCA Encore Program	Not Specified
North of Boston Cancer Resource	Not Specified

Opportunity Works

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	Anna Jaques sponsored the Opportunity Works' (OW) annual Lend-A-Hand fundraiser which directly supports programs and services for adults to support adults with disabilities lead an independent lifestyle. OW is committed to empowering and changing the lives of people with developmental diseases and expanded their location in Newburyport and added another facility in Haverhill to support Merrimack Valley. OW works to empower people with disabilities to experience the freedom to live, work and enjoy a valued role in society.
Program Hashtags	Not Specified
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

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Goal Description	Goal Status	Goal Type	Time Frame
Support efforts that enable young adults with disabilities to live a full and healthy life and employ adults with disabilities	Sponsored annual "Lend a Hand" fundraiser with funds to support programs to support adults with disabilities	Process Goal	Year 3 of 3

EOHHS Focus Issues	Mental Illness and Mental Health,
DoN Health Priorities	Employment,
Health Issues	Mental Health, Other: Education/Learning Issues,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Amesbury, Haverhill, Newburyport, • Environments Served: All, • Gender: All, • Age Group: Adults, • Race/Ethnicity: All, • Language: All, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Opportunity Works	http://opportunityworks.net/

Our Neighbor's Table

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	<p>Anna Jaques sponsored and served meals at an Our Neighbor's Table (ONT) weekly "Wednesday Dinner" which welcomed 150+ single parents with their children, elders living on a fixed income, and single men and women whose low paying jobs make it hard to cover expenses.</p> <p>Hunger is a reality for one out of every 16 people in the Lower Merrimack Valley. ONT provides fresh, wholesome food at five grocery market sites in Amesbury, Merrimac and Newburyport; delivers customized groceries to homes in collaboration with the Councils on Aging in Amesbury and Merrimac; and provides a weekly hot meal, emergency assistance and information/referral services to families and individual across the region.</p> <p>Support of ONT contributes to providing guests with more than 90,000 meals each month.</p>
Program Hashtags	Prevention,
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Supported ONT which serves 90,000 meals each month	Served 150+ families during a "Weekly Wednesday" dinner (one time)	Process Goal	Year 1 of 3
Support food access programs in Lower Merrimack Valley	AJH and ONT collaborate on on-going basis to better identify food insecurity in our communities	Process Goal	Year 1 of 3

EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,
DoN Health Priorities	Social Environment,
Health Issues	Other-Senior Health Challenges/Care Coordination, Social Determinants of Health-Access to Healthy Food, Social Determinants of Health-Income and Poverty, Social Determinants of Health-Nutrition,

Target Populations

- **Regions Served:** Amesbury, Merrimac, Newburyport,
- **Environments Served:** Suburban, Urban,
- **Gender:** All,
- **Age Group:** All,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Our Neighbors Table	www.ourneighborstable.org/

Patient Financial Counseling

Program Type	Access/Coverage Supports
Program is part of a grant or funding provided to an outside organization	No
Program Description	<p>The extent to which a person has health insurance that covers or offsets the cost of medical services coupled with access to a full continuum of high-quality, timely, accessible health care services have been shown to be critical to overall health and well-being. Access to a usual source of primary care is particularly important because it greatly impacts one's ability to receive preventive, routine and urgent care, as well as chronic disease management services.</p> <p>Despite the overall success of the commonwealth's health reform efforts, information captured for this assessment shows that while the vast majority of the area's residents have access to care, significant segments of the population, particularly low-income and racial/ethnic minority populations, face significant barriers to care. These groups struggle to access services due to lack of insurance, cost, transportation, cultural/linguistic barriers, and a shortage of providers willing to serve Medicaid-insured or uninsured patients.</p> <p>To address these gaps, AJH employs two full-time financial counselors who are CAC-certified and who can screen patients and assist them in applying for state aid. They also provide estimates for patients financial responsibility (copay, deductible, coinsurance, self-pay). The financial counselors spend their time with patients related to financial assistance and estimates and helping patients understand their insurance benefits.</p>
Program Hashtags	Not Specified
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Meet with patients who are uninsured to assess their eligibility for and align them with state financial assistance and hospital-based financial assistance programs.	Financial Counseling did a total of 573 applications. Percentages per age group of applications done. 0 - 17 years (1%) 18 - 35 years (27%) 36 - 53 years (29%) 54 - 71 years (38%) 71 - 107 years (5%)	Process Goal	Year 3 of 3

EOHHS Focus Issues

N/A,

DoN Health Priorities

N/A,

Health Issues

Social Determinants of Health-Uninsured/Underinsured,

Target Populations

- **Regions Served:** Amesbury, Haverhill, Newburyport,
- **Environments Served:** All,
- **Gender:** All,
- **Age Group:** All,

- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Not Specified	Not Specified

Persist Program at Anna Jaques Hospital

Program Type	Direct Clinical Services
Program is part of a grant or funding provided to an outside organization	No
Program Description	<p>The Persist Program at AJH supports women with Substance Use Disorder and/or Neonatal Abstinence Syndrome (NAS), a condition that impacts about 14.5 cases per 1,000 births in Massachusetts. The Persist Program serves women in recovery and seeking additional support, who have suffered from trauma or abuse, or who have been diagnosed with mental health disorders. A dedicated Patient Care Navigator champions women throughout their pregnancy and into the first year of motherhood, working in collaboration with Women's Health Care and the Anna Jaques Birth Center & Neonatal Care Center.</p> <p>The program also offered a free weekly support group in Haverhill, offering a safe and judgement free space for women and their babies to share and gain support. The Persist Support Group often hosts featured speakers, showcasing local resources and useful topics, such as: Community Action, Inc., on emergency services and housing, or the YWCA on healthy relationships.</p>
Program Hashtags	Prevention, Support Group,
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Patients will set individualized treatment goals such as maintaining sobriety, securing mental health counseling, obtaining stable housing, discontinuing marijuana use, or following up with Early Intervention. Women will be connected with local resources, recovery support services, or mental health providers to help achieve their goals.	Served 192 women either in recovery and seeking additional support, who have suffered from trauma or abuse, or who have been diagnosed with mental health disorders. There has been a steady decline in the number of substance-exposed babies from a high of 91 in 2017, to 56 in 2018, down to 24 in 2019. In FY18, 78% of patients met their treatment goals, in FY19, 83% met their goals.	Process Goal	Year 3 of 3

EOHHS Focus Issues	Mental Illness and Mental Health, Substance Use Disorders,
DoN Health Priorities	Social Environment,
Health Issues	Health Behaviors/Mental Health-Mental Health, Maternal/Child Health-Reproductive and Maternal Health, Social Determinants of Health-Affordable Housing, Social Determinants of Health-Homelessness, Social Determinants of Health-Violence and Trauma, Substance Addiction-Substance Use,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Amesbury, Haverhill, Newburyport, • Environments Served: All, • Gender: Female, • Age Group: Adults, Infants, Teenagers, • Race/Ethnicity: All, • Language: English, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Women, Infants and Children (WIC)	Not Specified
Community Action, Inc	Not Specified
YWCA of Greater Haverhill/Lawrence	Not Specified

The Pettengill House

Program Type	Access/Coverage Supports
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	<p>AJH sponsored The Pettengill House's Annual Fundraiser that raises funds for children and families; specifically, for families who struggled with substance use. The Pettengill House provides an array of basic needs, intense case management, support services and interventions to 3,089 individuals, children, and families - 567 of whom were deemed homeless. In addition, their food pantry and meals program provided 154,130 meals while emergency assistance exceeded \$87,500.</p> <p>In addition, Anna Jaques donated turkeys to clients of The Pettengill House during Thanksgiving and this year assisted 150 homes including 322 clients.</p>
Program Hashtags	Not Specified
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Support the The Pettengill House's to help individuals, children, and families in need.	Sponsored The Pettengill House Annual Fundraiser and donated turkeys to clients of The Pettengill House during Thanksgiving.	Process Goal	Year 3 of 3

EOHHS Focus Issues	Housing Stability/Homelessness, Substance Use Disorders,
DoN Health Priorities	Social Environment,
Health Issues	Social Determinants of Health-Access to Healthy Food, Social Determinants of Health-Affordable Housing, Social Determinants of Health-Homelessness, Substance Addiction-Substance Use,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Amesbury, Groveland, Merrimac, Newbury, Newburyport, Rowley, Salisbury, West Newbury, • Environments Served: All, • Gender: All, • Age Group: All, • Race/Ethnicity: All, • Language: English, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
The Pettengill House	http://www.pettengillhouse.org/home.aspx

Transportation Support through AJH Emergency Fund

Program Type	Access/Coverage Supports
Program is part of a grant or	No

funding provided to an outside organization**Program Description**

In an effort to support vulnerable communities and limit barriers so patients receive the care they need, AJH Case Management Department has an emergency fund to provide transportation reimbursement to patients who have limited resources and social supports. This program is offered to any patient who meets the criteria of need decided by a Social Worker. The Social Worker advocates for the patient to ensure the appropriate financial support. They also work to refer patients to Financial Coordinators made to assist patients with applications for Medicaid or disability; they work with primary care physicians or free clinics to ensure medical follow up; and extend referrals to other needs.

Program Hashtags

Physician/Provider Diversity,

Program Contact Information

Not Specified

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Meet with patients who are uninsured or have limited resources to provide transportation support or reimbursement	AJH distributed \$2,451 of emergency funds to patients in FY19	Outcome Goal	Year 3 of 3

EOHHS Focus Issues

N/A,

DoN Health Priorities

Social Environment,

Health Issues

Social Determinants of Health-Access to Transportation, Social Determinants of Health-Uninsured/Underinsured,

Target Populations

- **Regions Served:** Amesbury, Haverhill, Newburyport,
- **Environments Served:** All,
- **Gender:** All,
- **Age Group:** All,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Not Specified	Not Specified

Yankee Homecoming Waterfront Workouts sponsored by Anna Jaques Hospital**Program Type**

Total Population or Community-Wide Interventions

Program is part of a grant or funding provided to an outside organization

Yes

Program Description

Anna Jaques partnered with Newburyport Yankee Homecoming Organization to create a week-long offering of free workouts during Newburyport's busiest summer weekend. The Waterfront Workout Series hosts 2 or more free workouts each day for all ages and fitness abilities. AJH also provided healthy giveaways, including sunscreen.

Program Hashtags

Prevention,

Program Contact Information

Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
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Support opportunities for people to try new healthy workouts and habits	300+ participants over 7 days of free workouts	Process Goal	Year 3 of 3
Partner with local businesses/community to put the focus on fitness and healthy activities	Collaborated with 12 local studios to host workouts. Sponsored 16 classes/hours	Process Goal	Year 3 of 3

EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,
DoN Health Priorities	Social Environment,
Health Issues	Cancer-Skin, Chronic Disease-Cardiac Disease, Chronic Disease-Diabetes, Chronic Disease-Hypertension, Chronic Disease-Overweight and Obesity, Health Behaviors/Mental Health-Physical Activity,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Newburyport, • Environments Served: Suburban, Urban, • Gender: All, • Age Group: Adults, • Race/Ethnicity: All, • Language: All, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Newburyport Yankee Homecoming	https://yankeehomecoming.com/

YMCA Haverhill Healthy Kids Day

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	<p>Haverhill Medical Offices of AJH sponsored YMCA Haverhill's Healthy Kids Day and donated jump ropes to 200+ kids and families to promote healthy activity. Supporting YMCA Haverhill supports the connection of families and individuals to the powerful programs and services provided by the Y, regardless of ability to pay.</p> <p>The event The Haverhill YMCA is focused on combatting childhood obesity - the Y sees kids each day who have less and less physical activity time and know this will have a serious negative effect on our community. The YMCA serves hundreds of youth and teens through programming, childcare, and our drop in youth and teen center.</p>
Program Hashtags	Prevention,
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Support positive youth programming in Greater Haverhill to address childhood obesity/diabetes rates in Haverhill	1. Sponsored successful event and fundraiser to support individuals and families to be connected with important programs from education and prevention to housing and nutrition	Process Goal	Year 3 of 3
Provide healthy giveaways	Donated 250 jump ropes for the event	Process Goal	Year 3 of 3

EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,
DoN Health Priorities	Social Environment,
Health Issues	Chronic Disease-Diabetes, Chronic Disease-Overweight and Obesity, Health Behaviors/Mental Health-Physical Activity, Maternal/Child Health-Child Care,

Target Populations

- **Regions Served:** Haverhill,
- **Environments Served:** Urban,
- **Gender:** All,
- **Age Group:** Children, Teenagers,
- **Race/Ethnicity:** All,
- **Language:** English, Spanish,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
YMCA Haverhill	www.northshoreymca.org/locations/haverhill-ymca

YWCA of Greater Newburyport - Tri for the Y

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	Yes
Program Description	<p>AJH sponsors the annual event in support of the YWCA Greater Newburyport which is dedicated to eliminating racism, empowering women and promoting peace, justice, freedom and dignity for all. The YWCA aids the community through support of events like the "Tri for the Y" to provide vital services to those in need including: affordable housing; Encore program for survivorship; childcare; youth development and more.</p> <p>The Tri is a unique event offering an opportunity for the avid triathlons athletes along with those new to triathlons, including an indoor swim and cycle followed by walk/run on the scenic Newburyport Rail Trail. This year, we recognized several return participants, encore teams and individual participants along with many new faces both young and old.</p>
Program Hashtags	Not Specified
Program Contact Information	Kelley Sullivan, (978) 463-1475; 25 Highland Avenue, MA 01950

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Sponsor events geared towards "every body" and all abilities	Supported successful annual "Tri for the Y" event	Process Goal	Year 3 of 3

EOHHS Focus Issues

Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,

DoN Health Priorities

N/A,

Health Issues

Physical Activity,

Target Populations

- **Regions Served:** Newburyport,
- **Environments Served:** All,
- **Gender:** All,
- **Age Group:** All,
- **Race/Ethnicity:** All,
- **Language:** English,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
YWCA of Newburyport	http://www.ywcanewburyport.org/

Expenditures

Total CB Program Expenditure **\$181,662.00**

CB Expenditures by Program Type	Total Amount	Subtotal Provided to Outside Organizations (Grant/Other Funding)
Direct Clinical Services	\$12,891.00	\$0.00
Community-Clinical Linkages	\$0.00	\$0.00
Total Population or Community-Wide Interventions	\$47,539.00	\$40,039.00
Access/Coverage Supports	\$105,419.00	\$2,000.00
Infrastructure to Support CB Collaborations Across Institutions	\$15,813.00	\$0.00

CB Expenditures by Health Need	Total Amount
Chronic Disease with a Focus on Cancer, Heart Disease, and Diabetes	\$39,289.00
Mental Health/Mental Illness	\$750.00
Housing/Homelessness	\$2,500.00
Substance Use	\$19,891.00
Additional Health Needs Identified by the Community	\$119,232.00

Other Leveraged Resources \$152,241.00

Net Charity Care Expenditures	Total Amount
HSN Assessment	\$1,824,609.00
HSN Denied Claims	\$495,727.89
Free/Discount Care	Not Specified
Total Net Charity Care	\$2,320,336.89

Total CB Expenditures: \$2,654,239.89

Additional Information	Total Amount
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Net Patient Service Revenue: \$147,335,000.00

CB Expenditure as Percentage of Net Patient Services Revenue: 1.59%

Approved CB Program Budget for FY2020: \$2,320,000.00

(*Excluding expenditures that cannot be projected at the time of the report.)

Comments (Optional): Not Specified

Optional Information

Hospital Publication Describing CB Initiatives: Not Specified

Bad Debt:	\$1,185,500.00
Bad Debt Certification:	Certified
Optional Supplement:	Not Specified