

Norwood Hospital - FY2005

Summary Narratives

Community Benefits Mission Statement

Caritas Norwood Hospital is committed to providing accessible, high quality health care to all within our 16 town service area. We work with our communities to identify and respond to unmet health needs, provide many outreach services and monitor and evaluate the effectiveness of our Community Benefits Plan.

Program Organization and Management

The community benefits manager, in collaboration with the community benefits advisory committee, is the individual primarily responsible for the implementation of the community benefits plan. The committee, comprised of trustees, staff of the hospital and representatives from various agencies, identifies with the CB manager the priorities to be addressed each year. These areas of concern are incorporated into the annual plan which is presented to the Board of Trustees for a formal vote of support. The successful implementation of the plan is reviewed by the director of communications, the vice president of marketing and communications, the president of the hospital, the community benefit advisory committee, and members of the Neponset Valley Community Health Coalition.

Key Collaborations and Partnerships

Neponset Valley Community Health Coalition

Project Care: coalition of area agencies concerned with aging people with retardation and their caregivers.

Quarterly Meetings with Council on Aging Directors and Outreach Workers

Quarterly Meetings with Town Public Health Officials and Parish Nurses

The Blue Hills Adult ESL Program

The League School for Autistic Children

The Norfolk County District Attorney's Office, particularly in the formation of the Child Advocacy Center

Pepsi-Cola Corporation

The Norfolk County School Nurses

Town of Walpole Employees: Lunch and Learn

Caritas Home Care

Children's Hospital Boston Specialty Clinics

Community Partnership for Children

Chernobyl Children's Project

HESSCO Elder Services

National Youth Leadership Forum in Medicine

Victory Super Market

Community Health Needs Assessment

The Community Benefit Advisory Committee reviewed the results of the recently completed health assessment coordinated by the Neponset Valley Community Health Coalition and chose three key priorities for FY'04. Due to the diverse representation on this committee, a variety of issues were reviewed and discussed and the following were determined to be of highest priority: (1) child health and safety, (2) increased communication by the hospital to public health agencies and the general public regarding infectious diseases, and (3) grand rounds for primary care physicians regarding the issues of aging and dementia.

Community Benefits Plan

As is evident in the section above, the design of the FY'05 Community Benefits Plan was broader in scope in that it attempted to address issues of concern from early childhood through the senior years. The plan highlighted the need and desire for increased collaboration with area agencies and schools and illuminated the many strong partnerships already in place. An increased number of Caritas Norwood staff were also involved in outreach efforts. The full-text report stresses the many and varied offerings from Caritas Norwood along with the increasing number of collaborative efforts in place to address area health concerns.

Key Accomplishments of Reporting Year

The establishment of the Community Benefit Advisory Committee continues to be a very positive initiative at Caritas Norwood. This committee brings together agencies and individuals who deal with people from infants to senior citizens. By meeting with this group quarterly we maintain a constant awareness of any needs which may have arisen in our communities and are better equipped to address such needs with hospital and area resources. Accomplishments worth noting in FY'04 include: tremendous growth in the interpreter services department, a very successful Child Health and Safety fair and the completion of comprehensive child health and safety binders available to area agencies, regional dental clinics for the elderly (in partnership with the Neponset Valley Community Health Coalition to whom a \$37,000 planning grant was awarded), educational programs for the general public regarding healthcare and legislative issues and very successful monthly educational programs for Norfolk County School Nurses.

Plans for Next Reporting Year

During the coming year all of the current programming will continue, and the priorities of the CB Advisory Committee will be implemented. The End of Life Issues and Helping Families Cope seminar will be offered and the number of presenters will be expanded. The relationship with our schools will continue to be developed with a particular emphasis on the needs of middle school students and staff and CNH staff in all departments will make an effort to increase the number of screenings offered to the general public. The Healthy Aging Seminars will also continue with seasonal topics appropriate to our seniors being offered.

Select Community Benefits Programs

Community Benefits Programs

No community benefits programs identified.

Program Type	Estimated Total Expenditures for FY2005	Approved Program Budget for 2006
Community Benefits Programs	Direct Expenses \$341,639 Associated Expenses \$0 Determination of Need Expenditures \$0 Employee Volunteerism \$175,162 Other Leveraged Resources \$16,320	Not Specified * Excluding expenditures that cannot be projected at the time of the report.
Community Service Programs	Direct Expenses \$116,273 Associated Expenses \$0 Determination of Need Expenditures \$0 Employee Volunteerism \$311,461 Other Leveraged Resources \$0	
Net Charity Care	\$2,070,430	
Corporate Sponsorships	\$9,916	
	Total Expenditures	
	\$3,041,201	
Total Patient Care-Related Expenses for FY2005		\$132,484,401

Comments: The FY '05 Uncompensated Care Pool shortfall amount for Caritas Norwood was \$328,218 as compared to \$424,588 in FY '04. Actual Free Care (at charge) provided by Caritas Norwood in FY '05 totaled \$4,963,183, an increase of \$1,573,828, or 46 % from the FY '04 total of \$3,389,355.