

Morton Hospital - FY2017

Community Benefits Mission Statement

Morton Hospital's community benefits mission and the guiding philosophy of our community initiatives is to establish a data-driven, evidence-based Community Benefits Program that improves the status of our community and provides access to comprehensive, high quality, compassionate, and efficient health services in the community setting. We accomplish this by:

- Assessing and addressing the unmet health needs of our community
- Participating on local action committees/task forces
- Providing accessible, high quality care and services to everyone in our community, regardless of their ability to pay
- Collaborating with staff, providers, and community representatives to deliver meaningful programs that address statewide health priorities and local health issues
- Encouraging the community to engage in healthy lifestyles, be active participants in their health care, and to learn of the risks associated with unhealthy behaviors and poor lifestyle choices

This community benefits philosophy expands upon the mission of Morton Hospital to identify and address community needs; particularly those that affect the health and wellness of residents throughout the greater Taunton area. Morton Hospital aims to provide culturally-sensitive, linguistically-appropriate, accessible health care services to the communities it serves. The Hospital also works to address barriers to health care access, and maintains a school-based health clinic in the community to provide primary health care services to under-insured or uninsured children.

The Hospital fosters an internal environment that encourages involvement in community benefit activities and includes in its mission and goals the development of organization-wide cultural diversity programming, addressing the cultural needs of our community.

Target Populations

Name of Target Population	Basis for Selection
All women, including those ages 40 and older, as well as those with a family history of breast cancer	High incidence of breast cancer in greater Taunton community
Adult smokers, residents in underserved areas who may be more susceptible to use tobacco products	High incidence of smoking in greater Taunton community; lack of smoking cessation resources
All community members; elderly men and women	Need for greater health and wellness education to all community members; high incidence of chronic disease in community
Residents at risk for developing diabetes or becoming obese	High incidence of obesity and diabetes in greater Taunton community
Uninsured, under-insured adult men and women in underserved areas	Need for greater health care access for uninsured/underinsured
Drug users; youth	Opiate abuse epidemic in Taunton; need for greater education to help address issue
Behavioral health patients	High incidence of behavioral health issues, as well as ongoing behavioral health stigma, in greater Taunton community
Individuals at risk for or diagnosed with chronic diseases like cancer and heart disease	High incidence rate of chronic diseases in service area
Individuals without a designated primary care provider	High incidence rate of patients without an established PCP

Publication of Target Populations

Website

Hospital/HMO Web Page Publicizing Target Pop.

<https://mortonhospital.org/about-us/community-health-outreach>

Key Accomplishments of Reporting Year

Throughout 2017, Morton Hospital maintained collaborative partnerships with several community organizations including the Prevention & Wellness Network (CHNA 24), the Middleboro YMCA, the Coyle & Cassidy High School Food Pantry, and local councils on aging. Morton Hospital also developed new partnerships with local employers, including Trucchi's Supermarkets and Ocean Spray, offering health and wellness programming for employees and the general public. Through these partnerships, the hospital expanded its capacity to educate the community - particularly seniors, families and youth - about various health and wellness topics. Community screening programs also increased through these partnerships.

The hospital also maintained executive leader-level participation on various local boards and committees. Executive and management-level staff members were involved with the following organizations' boards or steering committees: Prevention & Wellness Network (CHNA 24), Old Colony YMCA of Taunton, Boys & Girls Club of Taunton, United Way of Greater Attleboro & Taunton, Girls Inc., Coyle & Cassidy High School, St. Mary's Primary School, Taunton Opiate Task Force, and the Our Daily Bread Soup Kitchen.

In continuing its commitment to promoting healthy eating to individuals with or at risk for diabetes, Morton Hospital continued participation in the Steward Farmers Market Vegetable Voucher program. In 2017, the hospital maintained a partnership with Manet Community Health Center in Taunton, distributing vegetable vouchers to patients through both Manet providers and the hospital's diabetes educator. The hospital was successful in increasing the voucher utilization rate in 2017 vs. the utilization rate in 2016.

Assisting patients in acquiring health insurance coverage and establishing primary care providers was also a focus of the hospital in 2017. The hospital's Community Health Advocates assisted a total of 1,421 individuals in enrolling in health insurance coverage in 2017. Initiatives to connect patients with a dedicated primary care provider included: promoting new providers via social media and offering convenient online appointment booking through a new "Steward DirectBOOK" tool; through the hospital Emergency Department and inpatient units, referring patients without an established primary care provider to a dedicated provider and booking primary care appointments for patients prior to discharge as appropriate; maintaining an ongoing directory for patients of primary care providers in the hospital's service area accepting new patients.

The hospital also expanded its clinical offerings in areas aligned with two of its key priorities: behavioral health and chronic disease. In addition to undergoing a renovation project which resulted in the addition of five new inpatient geriatric behavioral health beds, the hospital began offering low-dose CT lung cancer screenings, a potentially life-saving screening for patients at highest risk of developing lung cancer. A total of 513 Taunton area residents were screening for lung cancer in 2017, and the hospital aims to increase that number in 2018. In addition to introducing lung cancer screenings, the hospital underwent successful efforts to recruit a full-time vascular surgeon to support Taunton's high incidence rate of conditions such as smoking, diabetes and obesity, which are all linked to vascular disease.

Lastly, with regard to access to care, a

need identified by the community in a recent needs assessment was the need for more primary care providers - specifically providers who were bi-lingual. In 2017, Morton Hospital recruited and welcomed two new bi- or multi-lingual primary care physicians who speak Spanish and Portuguese to better meet the cultural and linguistic needs of the Spanish and Portuguese-speaking population in greater Taunton.

Plans for Next Reporting Year

In 2018, Morton Hospital has plans to further expand its reach into the community and enhance its community benefits mission by identifying new opportunities to participate on additional health and wellness task forces and coalitions, as well as opportunities to get involved with additional community organizations.

Through representation on the Prevention & Wellness Network's and Mass in Motion's Steering Committee, Morton Hospital looks forward to further supporting key initiatives such as the development of walking paths in the community, as well as implementing programs that promote physical activity, such as "Walk with a Doc" walks.

Throughout 2018, the hospital will maintain a focus on five key priority areas:

- Chronic Disease
- Smoking/Tobacco Use
- Obesity & Diabetes
- Access to Primary and Preventative Care
- Behavioral Health

In 2018, Morton Hospital will collaborate with the Prevention & Wellness Network/Mass in Motion (CHNA 24) to complete a Community Health Needs Assessment to identify health and wellness needs and concerns in greater Taunton and determine how the hospital can better support the health and wellness needs of the community. The hospital plans to collect health data from various reporting sources including the Department of Public Health, and will conduct community surveys and multiple focus groups to engage community members and obtain their feedback and opinions on the current health of the community and how Morton Hospital can help to improve the health of the community.

Lastly, the hospital will host two large-scale community health fairs in 2018: one at Morton Hospital and one in collaboration with the Taunton Area Chamber of Commerce. The health fairs will provide community members with the opportunity to participate in health screenings as well as learn more about various health and wellness resources offered by Morton Hospital and community organizations.

Community Benefits Process

Select Community Benefits Process

Community Benefits Leadership/Team

The Hospital, the President, the Board of Directors of Morton Hospital, and the hospital's senior leadership team have a vested interest in the activities of the Community Benefits Program, and as such have granted the Public Affairs Department oversight of the Community Benefits Program. Their interest is vested in the activities of the Community Benefits Program because there is a need to include the community benefits into the overall mission of the Hospital.

Responsibilities of the Department include:

- Identifying the health care needs in the community
- Collaborating with community organizations, coalitions and task forces to offer health and wellness programs that address community needs
- Prioritizing unmet needs and determining those that can be most effectively addressed by Morton Hospital while making effective use of limited health care resources
- Recommending particular courses of action to the Hospital's senior leadership team to address specific unmet needs in a timely fashion

In overseeing and developing the Hospital's Community Benefits Program, the Public Affairs Department is supported and guided by:

- Community Benefits Advisory Council
- Senior Leadership
- The Board of Directors

Implementation and enhancement of the Community Benefits Program is the

responsibility of both the Hospital's senior leadership team and the Public Affairs Department, with support from ancillary departments and staff. Preparation of the report is the responsibility of the Public Affairs Department and the Finance Department.

Community Benefits Team Meetings

2017 Community Benefits Advisory Council

Members:

Julie Masci, Morton Hospital
Anabela Spano, Morton Hospital
Veronica Jatoba, Morton Hospital
Christina Cronin, Morton Hospital
Heather Rios, Old Colony YMCA Taunton & Mass in Motion
Julie Kennedy, Old Colony YMCA Middleboro
Matt Pilla, Old Colony YMCA Middleboro
Anne Bisson, Department of Human Services, Taunton Council on Aging
Diana Martell, Taunton WIC/Citizens for Citizens
Sandra McGunigle, Manet Community Health Center
Lauren Bartell, Old Colony YMCA Stoughton
Tom Lundin, High Point
Andy Dawley, Community Counseling of Bristol County
Elizabeth Moura, Raynham Council on Aging

2017 Community Benefits Advisory Council

Meetings:

March 24, 2017
June 23, 2017
September 29, 2017
December 15, 2017

Community Partners

Prevention & Wellness Network/Mass in Motion Taunton (CHNA 24)
Morton Hospital Community Benefits Advisory Council Member Organizations
Old Colony YMCA of Taunton
Middleboro YMCA
Coyle & Cassidy High School Food Pantry
Trucchi's Supermarkets
Chamberlain Elementary School

Community Health Needs Assessment

Date Last Assessment Completed and Current Status

In 2015-2016, Morton Hospital completed a comprehensive Community Health Needs Assessment (CHNA) which consisted of the

Assessment (CHNA), which consisted of the following methods of data collection:

1. Extensive public data was collected and key findings were derived from the research of online data sources such as the U.S. Census, the Centers for Disease Control and Prevention, the Department of Public Health's MassCHIP report, and the Health Status Indicators Report for 2013. The hospital accessed additional data via the Department of Public Health Southeast Regional Health Office.
2. A Community Provider Survey was distributed to Morton Hospital physicians, as well as key community-based organizations including health and human services agencies, government agencies, boards of health and community centers.
3. A Community Survey was promoted via the hospital's Facebook social media page, encouraging community members to share their feedback regarding the community's health and wellness-related needs.
4. A mini focus group was conducted with Morton Hospital Community Benefits Advisory Council members to generate further discussion about key health issues and barriers to health resources.

From these sources, data on health behaviors, health conditions/outcomes, and access to and utilization of health services were examined for opportunities where the hospital and local community organizations could work individually or collaboratively to address the issues and improve the health of the community.

The priority concerns to be addressed were selected based on the following criteria:

- Disease or condition rates higher than state average
- Disease or condition rates increasing over time
- Identified as concerns by focus group participants and/or provider survey respondents
- Aligns with the strategic community benefits goals and objectives of Morton Hospital
- Availability of potential resources to address the issue/problem identified

Morton Hospital will conduct and complete another Community Health Needs Assessment in 2018, in collaboration with the Prevention & Wellness Network/Mass in Motion Taunton (CHNA 24).

Consultants/Other Organizations

MassCHIP & Healthy People 2010-Chronic

Disease Objectives Report for Taunton (and surrounding communities):

The Healthy People 2010 – Chronic Disease Objectives Report for Taunton reveals the following areas where improvement is needed: 1)incidence of cancer-related deaths (including lung cancer, breast cancer, colorectal cancer, and prostate cancer); 2)number of women ages 18 and older receiving annual exams; 3)number of women ages 40 and older receiving annual mammograms; 4)rate of diabetes diagnoses and diabetes-related deaths; 5)incidence of coronary heart disease and stroke-related deaths; 6)rate of adults receiving regular cholesterol screenings; 7)obesity in adults; 8)incidence of asthma-related hospitalizations and deaths in adults and adolescents; and 9)cigarette smoking among adults ages 18 and older.

According to the Massachusetts Department of Health, the Hospital’s service area health indicators report shows higher than state averages for: cancer-related deaths (including lung, breast, prostate, and colorectal cancer deaths), heart disease, obesity, diabetes, and the number of adults ages 18 and older who smoke cigarettes.

Data Sources

Community Focus Groups, Hospital, Consumer Group, MassCHIP, Surveys, CHNA

Select Community Benefits Programs

Cancer Prevention and Awareness Program

Brief Description or Objective	This program includes education, screening and prevention programs. In 2017, the hospital provided a free oral, head and neck cancer screening and hosted prevention programs such as smoking cessation programs and a campaign promoting screening mammography for the early detection of breast cancer. The program included special events and promotions during national cancer months.
Program Type	Community Education,Direct Services,Health Screening,Outreach to Underserved,Prevention
Target Population	<ul style="list-style-type: none"> • Regions Served: Other-Southeastern MA, Taunton • Health Indicator: Other: Cancer, Other: Cancer - Breast, Other: Cancer - Lung, Other: Cancer - Skin • Sex: All • Age Group: Adult • Ethnic Group: All • Language: All

Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status

Reduce the incidence of smoking and smoking-related deaths in Taunton	in progress (the hospital hosted three smoking cessation series in 2017)
Increase awareness of the importance of screening for the early detection of cancers	Ongoing (social media awareness campaigns, special screening events, educational articles & presentations)
Increase the number of women ages 40 and older receiving annual screening mammograms	In progress (Morton Hospital hosted two special mammography events in October 2017 encouraging mammography screenings)

Partners

Partner Name, Description	Partner Web Address
American Cancer Society	www.cancer.org

Contact Information Julie Masci Director of Marketing, Public Affairs & Community Health 88 Washington St. Taunton, MA 02780 (508) 828-7015, julie.masci@steward.org

Detailed Description [Download/View Attachment](#)(546.18 KB)
File Name: 2017 Head & Neck Cancer Screening.pdf

Smoking Cessation and Tobacco Reduction Program

Brief Description or Objective Morton's Smoking Cessation and Tobacco Reduction Program includes smoking cessation classes, education and ongoing efforts to reduce tobacco use in the community.

Program Type Community Education, Outreach to Underserved, Prevention, Support Group

Target Population

- **Regions Served:** Other-Southeastern MA, Taunton
- **Health Indicator:** Other: Cancer - Lung, Other: Smoking/Tobacco, Tobacco Use
- **Sex:** All
- **Age Group:** Adult
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Increase awareness of the effects of smoking, promote healthier lifestyles among community members	Ongoing
Reduce the incidence of smoking in the greater Taunton community	In progress (three smoking cessation series in 2017)
Connect hospital inpatients with smoking cessation resources/programs	Ongoing through Morton Hospital's participation in the QuitWorks program.

Partners

Partner Name, Description	Partner Web Address
American Cancer Society	www.cancer.org
Department of Public Health - Quitworks Program	www.quitworks.makesmokinghistory.org

Contact Information

JULIE MASCI MARKETING & PUBLIC AFFAIRS MANAGER 88 WASHINGTON ST. TAUNTON, MA 02780 (508) 828-7015, julie.masci@steward.org

Detailed Description

[Download/View Attachment](#)(418.96 KB)

File Name: May 2017 Smoking Cessation Series.pdf

Health Education/Outreach Program**Brief Description or Objective**

Morton Hospital hosts educational programs and participates in community events on a regular basis in order to enhance awareness of programs/services and educate the community about chronic disease and preventive health. The program also includes special programs and screenings.

Program Type

Community Education,Direct Services,Health Screening,Outreach to Underserved,Prevention

Target Population

- **Regions Served:** Other-Southeastern MA, Taunton
- **Health Indicator:** Access to Health Care, Other: Cancer, Other: Diabetes, Other: Nutrition, Other: Smoking/Tobacco, Other: Stroke, Overweight and Obesity, Physical Activity, Tobacco Use
- **Sex:** All
- **Age Group:** Adult
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations

Goal Description**Goal Status**

Influence the overall health and wellness of the greater Taunton community

Ongoing through various outreach, education and screening initiatives

Increase awareness of Morton Hospital services, chronic diseases and prevention practices

Ongoing through various outreach, education programs and advertising

Reduce the incidence of chronic disease and poor health through education and early intervention

Ongoing: Morton Hospital hosted several hosted several educational and community outreach programs in 2017, including a free cancer screening, smoking cessation programs, diabetes and nutrition education programs and presentations at local councils on aging.

Partners**Partner**

Name, Partner Web Address Description

Old Colony YMCA
www.oldcolonyymca.org/middleboro
Middleboro

Old Colony YMCA
www.oldcolonyymca.org/taunton
Taunton

Raynham Council on Aging
http://www.town.raynham.ma.us/Public_Documents/RaynhamMA_Aging/index

Contact Information

Julie Masci 88 Washington St. Taunton, MA 02780 (508) 828-7015, julie.masci@steward.org

Detailed Description Not Specified

Friedman School-Based Health Center

Brief Description or Objective The School-Based Health Center is an effort to improve the health and wellness of children and adolescents in Taunton and its surrounding communities and improve access to health care for all children. Services are provided regardless of ability to pay.

Program Type Direct Services, Outreach to Underserved, School/Health Center Partnership

Target Population

- **Regions Served:** Other-Southeastern MA, Taunton
- **Health Indicator:** Access to Health Care, Immunization
- **Sex:** All
- **Age Group:** Child-Preschool, Child-Preteen, Child-Primary School, Child-Teen
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform

Goal Description	Goal Status
------------------	-------------

Provide primary and preventive health care services to children regardless of insurance status; promote health and wellness in school-aged children	Ongoing
---	---------

Improve the overall health of children living in greater Taunton; increase the number of families visiting the clinic for primary and preventive care	Ongoing: 417 total visits to the clinic for the 2016-2017 school year (slightly down from prior year due to temporary clinic closure due to staff leave)
---	--

Partners

Partner Name, Description	Partner Web Address
Benjamin A. Friedman Middle School	www.tauntonschoools.org

Contact Information Julie Masci Morton Hospital 88 Washington Street Taunton, MA 508-828-7015, julie.masci@steward.org

Detailed Description [Download/View Attachment](#)(1170.55 KB)
File Name: School-Based Health 2011.pdf

HIV Case Management Program

Brief Description or Objective Via the HIV Case Management Program, the hospital's infectious disease medical office is able to identify at-risk individuals, engage infected persons into care, reduce disease transmission of the virus in our communities.

Program Type Direct Services, Grant/Donation/Foundation/Scholarship, Prevention

Target Population

- **Regions Served:** Other-Southeastern MA, Taunton
- **Health Indicator:** Access to Health Care, Other: HIV/AIDS
- **Sex:** All
- **Age Group:** Adult
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
-------------------------	--------------------

Provide medical case management services to the target population, identifying medical, social and psychological needs. Engage HIV-infected individuals in medical care.

Ongoing

Support those patients to adhere to prescribed treatments, practice safer sex and reduce substance use, thereby reducing the transmission of virus in our communities

Ongoing

Partners

Partner Name, Description	Partner Web Address
----------------------------------	----------------------------

Not Specified

Contact Information

Cindy McCrone, MD Infectious Disease Associates 72 Washington St. Taunton, MA 02780 (508) 828-6733, cindy.mccrone@steward.org

Detailed Description

Not Specified

Tuberculosis Clinic

Brief Description or Objective

The Tuberculosis Clinic's goal is to identify at-risk populations that could potentially spread tuberculosis and provide treatment to those with positive tuberculin skin tests.

Program Type

Direct Services,Grant/Donation/Foundation/Scholarship,Prevention

Target Population

- **Regions Served:** Other-Southeastern MA, Taunton
- **Health Indicator:** Immunization
- **Sex:** All
- **Age Group:** Adult
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations

Goal Description	Goal Status
-------------------------	--------------------

Not Specified

Partners

Partner Name, Description	Partner Web Address
----------------------------------	----------------------------

Not Specified

Contact Information

Cindy McCrone, MD Infectious Disease Associates 72 Washington St. Taunton, MA 02780 (508) 828-6733, cindy.mccrone@steward.org

Detailed Description

Not Specified

Sports Medicine Program

Brief Description or Objective

The Sports Medicine Program provides sports training services to two local schools. Services included: athletic training including injury management for athletes, such as evaluations and injury assessments; rehabilitative care; and preventive teaching

Program Type

Community Education,Direct Services,Grant/Donation/Foundation/Scholarship

Target Population

- **Regions Served:** Other-Southeastern MA, Taunton

- **Health Indicator:** Other: Safety - Sports, Physical Activity
- **Sex:** All
- **Age Group:** Child-Teen
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
-------------------------	--------------------

Educate athletes, their parents and school coaches/trainers about injury prevention and safety in youth sports.	Ongoing
---	---------

Provide ongoing assistance to ensure the safety of youth during sporting events; reduce the number of injuries/health issues.	Ongoing
---	---------

Partners

Partner Name, Description	Partner Web Address
Taunton High School	www.tauntonschoools.org
Coyle-Cassidy High School	www.coylecassidy.com

Contact Information	Stephen Cox Northwoods Medical Center Outpatient Rehabilitation 2005 Bay Street Taunton, MA 02780 (508) 828-7265, stephen.cox@steward.org
----------------------------	---

Detailed Description	Not Specified
-----------------------------	---------------

Diabetes-Nutrition-Obesity Program

Brief Description or Objective	The hospital's Diabetes-Nutrition-Obesity Program enlists the efforts of the hospital's nutrition department, diabetes educator, Food Services staff and marketing staff to provide education on healthy eating and healthy lifestyles in an effort to reduce the incidence of diabetes and obesity in the hospital's internal and external audiences. This program includes educational talks in the community, as well as participation in a Steward Farmers Market Voucher Program to provide vouchers to diabetic patients, allowing them to purchase fresh fruits and vegetables at local farmers markets. Vouchers are distributed through Morton's diabetes educator, as well as provided through a partnership with Manet Community Health Center.
---------------------------------------	--

Program Type	Community Education, Direct Services, Health Screening, Outreach to Underserved, Prevention, Support Group
---------------------	--

Target Population	<ul style="list-style-type: none"> • Regions Served: Other-Southeastern MA, Taunton • Health Indicator: Other: Diabetes, Other: Nutrition, Overweight and Obesity, Physical Activity • Sex: All • Age Group: All • Ethnic Group: All • Language: All
--------------------------	--

Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
-------------------------	--------------------

Affect the incidence of diabetes and obesity in the community.	Ongoing
--	---------

Enhance hospital-based programs and initiatives that focus on diabetes education	Ongoing; the hospital provided 800 farmers market vegetable vouchers to patients
--	--

and prevention, obesity with or at-risk for diabetes in prevention and good nutrition. 2017.

Partners

Partner Name, Description	Partner Web Address
Federation of Massachusetts Farmers Markets	www.massfarmersmarkets.org
Manet Community Health Center	www.manetchc.org

Contact Information Julie Masci 508-828-7015, julie.masci@steward.org

Detailed Description Not Specified

Community Health Advocate Program

Brief Description or Objective Via the Community Health Advocate Program, Morton Hospital strives to connect low-income people and disabled individuals with health insurance coverage. In 2017, the CHAs assisted 1,421 individuals with obtaining insurance coverage.

Program Type Direct Services, Health Coverage Subsidies or Enrollment, Outreach to Underserved

Target Population

- **Regions Served:** Other-Southeastern MA
- **Health Indicator:** Access to Health Care, Other: Uninsured/Underinsured
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform

Goal Description	Goal Status
Reduce the number of uninsured residents in the greater Taunton community	Ongoing; Morton Hospital community health advocates connected 1,421 individuals with insurance coverage in 2017

Partners

Partner Name, Description	Partner Web Address
Not Specified	

Contact Information Veronica Jatoba 88 Washington Street, Taunton 508-828-7010, veronica.jatoba@steward.org

Detailed Description Not Specified

Behavioral Health Navigator Program

Brief Description or Objective The Behavioral Health Navigator assesses behavioral health crisis patients in the Emergency Department, works with the Norton Crisis Center to place patients as needed, and provides assistance to crisis patients who are inpatients and in need of a psychiatric inpatient placement.

Program Type Direct Services, Health Screening

Target Population

- **Regions Served:** Other-Southeastern MA
- **Health Indicator:** Access to Health Care, Mental Health, Other: Alcohol and Substance Abuse, Substance Abuse
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Ensure behavioral health patients are connected with outpatient or inpatient care as needed.	Ongoing
Reduce the incidence of behavioral health patients being held in the hospital.	In progress; the behavioral health program has been successful in improving patient flow and placement of patients in treatment programs.

Partners

Partner Name, Description	Partner Web Address
Not Specified	
Contact Information	Christina Cronin Lead Behavioral Health Navigator 88 Washington Street Taunton, MA 02780 508-828-7238, christina.cronin@steward.org
Detailed Description	Not Specified

Expenditures

Program Type	Estimated Total Expenditures for FY2017	Approved Program Budget for 2017
Community Benefits Programs	Direct Expenses \$1,841,269 Associated Expenses Not Specified Determination of Need Expenditures Not Specified Employee Volunteerism \$9,270 Other Leveraged Resources \$1,054,768	\$00 *Excluding expenditures that cannot be projected at the time of the report.
Net Charity Care	HSN Assessment \$348,659 HSN Denied Claims \$616,874 Free/Discount Care \$363,559 Total Net Charity Care \$1,329,092	
Corporate Sponsorships	\$17,082	
	Total Expenditures \$4,251,481	
Total Patient Care-Related Expenses for FY2017		\$114,779,150

Comments: 1) In 2017, Morton Hospital also provided \$2,902,981 in unreimbursed Medicaid services.
2) With the expansion of the Medicaid program, the amount of charity care needed has decreased.

Optional Information

Expenditures	Amount	
Community Service Programs	Direct Expenses	Not Specified
	Associated Expenses	Not Specified
	Determination of Need Expenditures	Not Specified
	Employee Volunteerism	Not Specified
	Other Leveraged Resources	Not Specified
	Total Community Service Programs	Not Specified
Bad Debt:	Not Specified Not Specified	
IRS 990:	Not Specified	