

Beth Israel Deaconess Medical Center - FY2005

Summary Narratives

Community Benefits Mission Statement

The mission of BIDMC is to serve our patients compassionately and effectively, and to create a healthy future for them and their families ...Service to community is at the core... of our mission. We have a covenant to care for the underserved and to work to change disparities in access to care.

Program Organization and Management

BIDMC's Board of Directors has charged its permanent Community Benefits Committee with authority and oversight of activities developed and implemented within the Community Benefits Plan. We recognize that the most successful community benefits programs are those that are implemented organization-wide and not the purview of one staff or department, and therefore incorporated into all staff's job responsibilities. The Community Benefits Guiding Principles provide a framework for our work that is spearheaded by the Director of Community Benefits, accountable to the Senior Vice President of Corporate and Community Affairs, and the President/CEO.

Key Collaborations and Partnerships

AIDS Action Committee
AIDS Support Group of Cape Cod
Alcoholics Anonymous
Alliance for Community Health
Alternatives for Community Environment
American Cancer Society
American Heart Association
American Red Cross
Amigos
Boston Area Rape Crisis Center
Boston Partnership for Older Adults
Boston Police Department, Area C
Boston Public Health Commission
Boston Urban Asthma Coalition
Bowdoin Street Geneva Avenue Main Streets Program
Bowdoin Street Health Center
Brookline Health Department
Center for Community Health Education, Resources and Service (CCHERS)
Children's Hospital
Combined Jewish Philanthropies
Community Care Alliance
Conference of Boston Teaching Hospitals
Dana Farber Cancer Institute
Dana Farber/Harvard Cancer Center
Dimock Community Health Center
Dorchester CARES
Dorchester Environmental Health Coalition
Dorchester Housing Action Team
Ecumenical Social Action Committee
EPA, New England
Federated Dorchester Neighborhood House
Fenway Community Health
Fenway Community Development Corporation
Gay Men's Domestic Violence Program

Greater Boston Environmental Justice Network
Greater Bowdoin Geneva Neighborhood Association
Greater Four Corners Action Collaborative
Harbor School
Harvard Medical School
Harvard School of Public Health
Harvard Pilgrim Health Care
Health Care for All
Healthy Homes Partnership
Healthy Homes Partnership
Hebrew Rehabilitation Center for The Aged
Jane Doe, Inc.
Jewish Children's and Family Services
Jewish Community Relations Council
Jewish Women's Coalition on Breast Cancer
Joseph M. Smith Community Health Center
Kit Clark Senior Services
Lead Action Collaborative
Levealthal Simon Jewish Community Center
Louis D Brown Peace Institute
Massachusetts Breast Cancer Coalition
Massachusetts Cancer Control Coalition
Massachusetts Department of Public Health
Massachusetts Department of Employment and Training
Massachusetts Division of Medical Assistance
Massachusetts Hospital Association
Massachusetts Immigration and Refugee Advocacy Coalition
Massachusetts League of Community Health Centers
Massachusetts Prostate Cancer Coalition
Mission Hill Main Streets Elder Friendly Business Initiative
Multicultural Coalition on Aging
National Black Leadership in Cancer
Outer Cape Health Services
Peterborough Senior Center
Roxbury Community Alliance for Health
Safe Neighborhoods Initiative, AG's Office
SAGE Boston
Sexual Assault Nurse Examiner Program
Sidney Borum Jr. Health Center
South Cove Community Health Center
St Peters Church
Suffolk County District Attorney's Office
Suffolk Law School Battered Women's Advocacy Clinic
The Network/La Red
Urban Medical Group
Victims Rights Law Center
Vietnamese American Civic Association

[Community Health Needs Assessment](#)

BIDMC's Community Benefits Program is predicated on the notion of partnership and dialogue with its many communities. Our understanding of these communities' needs is derived from collaborative needs assessments, focus groups, and surveys conducted with our community partners. Complementing these data are demographic and health status information gleaned from secondary sources (DPH, City of Boston) and observations by healthcare outreach

workers in the neighborhoods. Examples of assessments over the past five years that have shaped our Plan are: Latino Health Needs, Community Healthy Heart Partnership, and the Senior Health Education and Access assessments as well as the Bowdoin Street Survey.

Community Benefits Plan

Despite the United States' status as one of the world's most affluent economies, there continue to be many residents without access to culturally competent healthcare, resulting in significant racial and ethnic disparities in health status. Working in concert with our community partners, and focusing on the underserved communities of Boston and Outer Cape Cod, BIDMC's priorities are:

- Increase access to community-based primary care and specialty services
- Increase access to medical center-based specialty services
- Reduce racial and ethnic disparities in health status

Key Accomplishments of Reporting Year

- Supported primary care and obstetric/gynecologic practices at 7-affiliated community health centers
- Increased specialty care services available within the community including endocrinology, podiatry, and pulmonary care
- Strengthened efforts to provide care for patients of diverse backgrounds through Cancer Navigator, Interpreter Services, multilingual patient education/information and cultural competence initiatives
- Implemented community-based chronic disease initiatives at 3 centers
- Participated in Harvard Medical School/multi-institutional programs in coordinated outreach to underserved communities.

Plans for Next Reporting Year

BIDMC's FY 06 priorities will continue to focus on increasing access to primary and specialty care services both in the community and at the medical center. Through our collaborations with individual health centers, and collectively through Community Care Alliance (BIDMC's seven affiliated health centers) we will address racial and ethnic disparities by implementing targeted public health programs and chronic disease management programs in diabetes, cancer, and cardiovascular health. Efforts to enhance providers' and the institution's cultural competence will also continue through a new required managers' course and the ongoing program with cancer center providers and staff.

Select Community Benefits Programs

Chronic Disease Management Programs

| | |
|---------------------------------------|---|
| Brief Description or Objective | Low income, underserved individuals with, or at-risk for, diabetes and/or cardiovascular disease. Objective: to help individuals self-manage their chronic diseases, and improve their health status and quality of life. |
| Program Type | Not Specified |
| Target Population | <ul style="list-style-type: none"> • Regions Served:Not Specified • Health Indicator:Other: Cardiac Disease, Other: Diabetes • Sex:All • Age Group:All Adults • Ethnic Group:Not Specified • Language:Spanish |
| Partners | <ul style="list-style-type: none"> • Bowdoin Street Health Center, 230 Bowdoin St, Dorchester, MA 02122, contact: Adela Margules, 617-754-0200 • Joseph M. Smith Community Health Center, 287 Western Avenue, Allston, MA 02134, contact, Dr. Carroll Eastman, 617-783-0500 |

Joslin Clinic, One Joslin Place, Boston, MA 02215, contact: 617-713-3419(www.joslin.harvard.edu)
• Dimock Community Health Center, 55 Dimock St, Roxbury, MA 02119, contact: Aimee Rodden, 617-442-8800(www.dimock.org)

Contact Information
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Detailed Description Not Specified

Latino Mental Health Service

Brief Description or Objective
(1) Low income, underserved Latino patients and families; (2) bilingual/bicultural mental health providers
Objective: (1) to provide culturally competent mental health services to Latino patients and their families; (2) to provide educational and networking opportunities for bilingual/ bicultural mental health clinicians

Program Type Community Participation/Capacity Building Initiative, Direct Services, Health Professional/Staff Training, Outreach to Underserved

Target Population

- **Regions Served:**Not Specified
- **Health Indicator:**Mental Health
- **Sex:**All
- **Age Group:**All Adults
- **Ethnic Group:**Hispanic/Latino
- **Language:**Spanish

Partners

- A network of bilingual/bicultural Latino mental health clinicians and outreach workers

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Detailed Description Not Specified

Multicultural Cancer Program

Brief Description or Objective
Low income, underserved cancer patients and families of diverse racial and ethnic backgroundsObjective: to facilitate access to cancer treatment through community education and outreach, Cancer Navigator program, and provider cultural competence training.

Program Type Community Participation/Capacity Building Initiative, Direct Services, Health Professional/Staff Training, Health Screening, Outreach to Underserved

Target Population

- **Regions Served:**Not Specified
- **Health Indicator:**Access to Health Care, Other: Cancer

| | |
|-----------------------------|--|
| | <ul style="list-style-type: none"> • Sex:All • Age Group:All Adults • Ethnic Group:Not Specified • Language:Not Specified |
| Partners | <ul style="list-style-type: none"> • Dana-Farber/Harvard Cancer Center, 44 Binney St, Boston, MA 02115, contact: Karen Burns White, 617-632-3244 • Multicultural Cancer Task Force, c/o BIDMC, 330 Brookline Ave, Boston, MA 02215, contact: Andrea Williams, 617-667-3429 • American Cancer Society, 18 Tremont Street, Boston, MA 02108 contact:Janet McGrail, 617-556-7400(www.cancer.org) |
| Contact Information | <p>Ediss Gandelman Beth Israel Deaconess Medical Center Office of Community Benefits 330 Brookline Avenue Boston, MA 02215 617-667-2602 egandelm@bidmc.harvard.edu</p> |
| Detailed Description | Not Specified |

The Wellness Community at Dimock

| | |
|---------------------------------------|---|
| Brief Description or Objective | Low income, underserved multicultural cancer patients and families. Objective: to provide support services to survivors of color |
| Program Type | Not Specified |
| Target Population | <ul style="list-style-type: none"> • Regions Served:Not Specified • Health Indicator:Not Specified • Sex:Not Specified • Age Group:Not Specified • Ethnic Group:Not Specified • Language:Not Specified |
| Partners | <ul style="list-style-type: none"> • Dimock Community Health Center, 55 Dimock St, Roxbury, MA 02119,contact: Ruth Ellen Fitch,617-442-8800(www.dimock.org) • The Wellness Community--Greater Boston, 1039 Chestnut Street, Newton Center, MA 02464. contact: Dr. Abe Feingold, 617-332-1919(www.wellnesscommunity.org) |
| Contact Information | <p>Ediss Gandelman Beth Israel Deaconess Medical Center, Office of Community Benefits 330 Brookline Ave, BR 270 Boston, MA 02215 617-667-2602 egandelm@bidmc.harvard.edu</p> |
| Detailed Description | Not Specified |

| Program Type | Estimated Total Expenditures for FY2005 | Approved Program Budget for 2006 |
|--------------------|---|----------------------------------|
| Community Benefits | Direct Expenses \$6,285,586 | \$7,400,000 |

| | | | |
|---|--|---|--|
| Programs | Associated Expenses Determination of Need Expenditures Employee Volunteerism Other Leveraged Resources | Not Specified \$226,203 Not Specified \$1,284,469 | * Excluding expenditures that cannot be projected at the time of the report. |
| Community Service Programs | Direct Expenses Associated Expenses Determination of Need Expenditures Employee Volunteerism Other Leveraged Resources | \$509,665 Not Specified Not Specified Not Specified Not Specified | |
| Net Charity Care | | \$19,903,729 | |
| Corporate Sponsorships | | \$125,633 | |
| | Total Expenditures | \$28,335,285 | |
| | | | |
| Total Patient Care-Related Expenses for FY2005 | | | \$581,687,000 |
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| Comments: None | | | |