

## Saint Anne's Hospital - FY2013

### Community Benefits Mission Statement

Saint Anne's Hospital is dedicated to serving the health care needs of our community by:

- \* Providing accessible, quality health care services to all within our culturally diverse community, including the poor, vulnerable and disadvantaged
- \* Providing preventative health, education and wellness services
- \* Working in collaboration with our community to identify and respond to unmet needs
- \* Recommending to the Board of Directors of Saint Anne's the adoption of needed programs and services to address identified, prioritized, and unmet health care needs in the community.

### Target Populations

Name of Target Population	Basis for Selection
Poor, disadvantaged, or medically underserved individuals and families	Community Health Needs Assessment; Community Benefits Advisory Committee
Underinsured and uninsured	Community Health Needs Assessment; Community Benefits Advisory Committee
Those at risk for, screened for substance abuse or behavioral health	Community Health Needs Assessment; Community Benefits Advisory Committee
Individuals who are living with, or are at risk for developing diabetes	Community Health Needs Assessment; Community Benefits Advisory Committee
Children who are at risk for, or who have been involved with, domestic violence, sexual abuse, or other forms of violence	Community Health Needs Assessment; Community Benefits Advisory Committee
Individuals who need health education, disease prevention, and health screening to promote healthier lifestyles and the earlier detection of disease.	Community Health Needs Assessment; Community Benefits Advisory Committee

### Publication of Target Populations

Marketing Collateral, Annual Report, Website

### Hospital/HMO Web Page Publicizing Target Pop.

<https://steward.org/community-health/saint-anne-s-hospital-community-health>

### Key Accomplishments of Reporting Year

- Held regular diabetes support groups; coordinated annual diabetes health fair; conducted (2) Screen to Intervene community education programs;
- Conducted 147 skin cancer screenings in the community
- Served 549 children and their families who experienced trauma and or abuse.
- Launched community farmer's market on the campus to promote healthy nutrition and produce intake.
- Maintained Healthy Beverage Program to enhance workplace wellness.
- Offered regular free health screenings at various elderly housing developments
- Continued SBIRT program, in partnership with BMC/BU and conducted 1,378 screenings which resulted in community referrals
- Provided health coverage enrollment support to 2,113 individuals/families.
- Increased community visibility and outreach efforts in service areas.

### Plans for Next Reporting Year

In 2014, SAH will focus on implementing comprehensive programs to address health care, behavioral health including resources

for navigation, chronic disease, obesity issues, and substance abuse/intervention in the community with support of our Community Health Benefits Committee, SAH Multicultural Health Committee, the Board of Directors, hospital administration leadership, staff, and community partners.

## **Community Benefits Process**

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### **Select Community Benefits Process**

#### **Community Benefits Leadership/Team**

Autumn Levesque, RD, LDN; Clinical Dietician, Saint Anne's Hospital  
Barbara Wales, Health Promotion Manager; Bristol Elder Services  
Brian O'Connor, Esq., Program Manager; Justice Center of Southeast, MA LLC  
Brittany Lynch, LCSW, BSW, Health Promotion Advocate/Medical Social Worker; Saint Anne's Hospital  
Craig Gaspard, LICSW, MPH, Coalition Staff Director; BOLD-Building Our Lives Drug Free  
Craig Jesiolowski, FACHE, President; Saint Anne's Hospital  
Denise Marques, CME Coordinator; Saint Anne's Hospital  
Denise Wright, Clinical Director; Family HealthCare Center at SSTAR  
Fred Grose, Executive Director; Health Access Collaborative of Southeast MA  
Jennifer Salem-Russo, LICSW, Clinical Coordinator, Youth Trauma Program; Saint Anne's Hospital  
Maria Sullivan, Community and Transition Coordinator; Southeast Center for Independent Living  
Karen Wenger, RN, MSN, FCN, Faith Community Nurse; Saint Anne's Hospital  
Lisa Blanchette, Director Health Access; Saint Anne's Hospital  
Lisa DeMello, MSN, RN, ACNS-BC, Clinical Educator/Stroke Coordinator; Saint Anne's Hospital  
Marcia Picard, Partners for a Healthier Community (CHNA 25), Fall River School Wellness Coordinator  
Marin Woods, RD, LDN, Clinical Nutrition Manager; Saint Anne's Hospital  
Teresa (Tracy) Gerety-Ibbotson, MEd; Administrative Director of Community Health Benefits; Saint Anne's Hospital  
Rose Marie Couto, RN, CDE, RN, CDE; Diabetes Educator; Saint Anne's Hospital  
Tom Lyons, Chair, Retired, Board Member; Saint Anne's Hospital  
Jennifer Espinola, Health Insurance Advocate; Saint Anne's Hospital  
Michelle Loranger, Executive Director; Bristol County Children's Advocacy Center  
Weayonnoh Nelson, Esq., Staff Attorney, Medical Legal Partnership; Justice Center of Southeast, MA LLC  
Natalia Konarski, Director, Interpreter Services, Saint Anne's Hospital  
Karyl Benoit, Outreach Coordinator, Oncology Services, Saint Anne's Hospital  
Susan Mitchell, LICSW, Program Director, Center for Behavioral Medicine, Saint Anne's Hospital  
Kathleen Murphy, Community Organizer, United Interfaith Action (UIA)  
Erin McGough, MSN, RN, CCM, Director of Case Management, Saint Anne's Hospital

Community Health Benefits Administrator  
Teresa (Tracy) Gerety-Ibbotson, MEd.  
Administrator Director of Community Health  
Saint Anne's Hospital

#### **Community Benefits Team Meetings**

FY2013 Community Benefits Committee Meetings were held on: February 7, April 8, June 10, September 11, October 2, November 6 and December 4

#### **Community Partners**

Children's Advocacy Center of Bristol County  
SSTAR  
Bristol Elder Services  
Coastline Elders  
Diabetes Association/People Inc.  
Faith Communities in Southeastern, MA  
Fall River Food Pantry  
Fall River Public Schools  
Fall River Public Housing  
Healthfirst Community Center  
Marie's Place  
Southcoast Justice Center of Southeastern, MA  
Standard Pharmacy  
Steppingstone

## Community Health Needs Assessment

### Date Last Assessment Completed and Current Status

Date Last Assessment Completed and Current Status

Saint Anne's Hospital conducted a comprehensive community assessment effort in 2012- 2013 focused on the neighborhoods of Fall River, Swansea, Somerset, and Tiverton and Westport.

The approach for this report consisted of the following steps, each of which is briefly described in the order they were implemented.

1. Extensive public data was collected and key findings were derived from the research of publicly available databases, including the U.S. Census Bureau and the Massachusetts Community Health Information Profile (MassCHIP).
2. A Community Provider Survey was distributed to the Saint Anne's Hospital Community Benefits Advisory Council and other key community based organizations. Organizations surveyed included local health and human service organizations, government agencies, boards of health, community centers, churches and schools.
3. A focus group of local residents was conducted to capture qualitative data about the experience of health issues and the driving factors contributing to those issues.

From these sources, data on health behaviors, health conditions (also referred to as health outcomes), access to and utilization of health services and health care costs were examined for opportunities where the hospital, in partnership with local community service providers, could make a difference in lowering per capita health care costs, improving quality and improving the health of populations.

Community Benefits 2013, 2014 Plans and Reports are/will be assessed annually based on the findings of the 2012-2013 Community Needs Assessment. CHNA 25 is currently conducting a Community-wide Needs and Assets Assessment that will be utilized to develop the Community Benefits Plans & Reports for FY 2015 and forward.

### Consultants/Other Organizations

Not Specified

### Data Sources

Interviews, Other - Census 2010

## Select Community Benefits Programs

### Compassionate Care/Blessed Marie Poussepin Outreach Ministry

#### Brief Description or

Saint Anne's Compassionate Care Program -Blessed Marie Poussepin Outreach Ministry exists

<b>Objective</b>	in response to the needs of the poor and indigent in our community. This outreach program provides vouchers for prescriptions, supplements, non-durable medical supplies, taxi service, food, and clothing.
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<b>Program Type</b>	Direct Services
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<b>Target Population</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b> Other-Southeastern MA</li> <li>• <b>Health Indicator:</b> Access to Health Care</li> <li>• <b>Sex:</b> All</li> <li>• <b>Age Group:</b> All</li> <li>• <b>Ethnic Group:</b> All</li> <li>• <b>Language:</b> All</li> </ul>
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## Goals

**Statewide Priority:** Reducing Health Disparity

Goal Description	Goal Status
Reduce barriers to health care caused by poverty, unemployment and lack of transportation.	2,279 taxi vouchers were distributed to those requiring transportation for primary care, behavioral health services and other medically related care. \$48,236.50 expended for taxi vouchers, prescriptions and other medical supplies/needs.

## Partners

Partner Name, Description	Partner Web Address
Standard Pharmacy	
Marie's Place	
Vet's Safety Cab	
Transit Authorities	

<b>Contact Information</b>	Sister Carole Marie Mello Director, Spiritual Care, sr.carole.mello@steward.org
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<b>Detailed Description</b>	Not Specified
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## Transport Service

<b>Brief Description or Objective</b>	Transport service, including a handicap accessible van, is offered to those who would otherwise be unable to access care due to physical limitations, lack of a personal vehicle, or limited or no financial resources to pay for transportation.
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<b>Program Type</b>	Direct Services
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<b>Target Population</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b> Other-Southeastern MA</li> <li>• <b>Health Indicator:</b> Access to Health Care</li> <li>• <b>Sex:</b> All</li> <li>• <b>Age Group:</b> All Adults</li> <li>• <b>Ethnic Group:</b> All</li> <li>• <b>Language:</b> All</li> </ul>
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## Goals

**Statewide Priority:** Reducing Health Disparity

Goal Description	Goal Status
Reduce barriers to health care caused by lack of transportation.	Provided free service to 461 individuals in need of cancer care and behavioral health services. The total number of trips conducted in 2013 was 6,611.

## Partners

**Partner Name, Description Partner Web Address**

Not Specified

<b>Contact Information</b>	Kristine Walker, Director Oncology Services; Margaret Pfeiffer, Director Behavioral Health Services, margaret.pfeiffer@steward.org; KristineWalker@steward.org
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<b>Detailed Description</b>	Not Specified
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**Reducing Food Insecurity**

<b>Brief Description or Objective</b>	Reduce number of families and children suffering from hunger
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<b>Program Type</b>	Grant/Donation/Foundation/Scholarship
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<b>Target Population</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b> Other-Southeastern MA</li> <li>• <b>Health Indicator:</b> Other: Nutrition</li> <li>• <b>Sex:</b> All</li> <li>• <b>Age Group:</b> All</li> <li>• <b>Ethnic Group:</b> All</li> <li>• <b>Language:</b> All</li> </ul>
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**Goals**

<b>Statewide Priority:</b> Promoting Wellness of Vulnerable Populations
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<b>Goal Description</b>	<b>Goal Status</b>
Reducing hunger and addressing food security.	\$1500 monthly donations to the Fall River Food Pantry and Marie's Place. This assisted with the distribution of food to 11,574 families and 162,193 total meals in 2013.

**Partners****Partner Name, Description Partner Web Address**

Fall River Food Panty Marie's Place, distribution center for food and clothing	
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<b>Contact Information</b>	Teresa (Tracy) Gerety-Ibbotson MEd, Administrative Director, Community Health Benefits, Tracy.ibbotson@steward.org
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<b>Detailed Description</b>	Not Specified
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**Medical Legal Partnership**

<b>Brief Description or Objective</b>	Provide income-eligible (low-income) and elderly with free legal advocacy to address social determinants of health.
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<b>Program Type</b>	Direct Services
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<b>Target Population</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b> Other-Southeastern MA</li> <li>• <b>Health Indicator:</b> Access to Health Care</li> <li>• <b>Sex:</b> All</li> <li>• <b>Age Group:</b> Adult</li> <li>• <b>Ethnic Group:</b> All</li> <li>• <b>Language:</b> All</li> </ul>
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**Goals**

<b>Statewide Priority:</b> Reducing Health Disparity
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<b>Goal Description</b>	<b>Goal Status</b>
Increase access to care by mitigating social determinants of health through legal advocacy.	36 referrals were made to MLP with 24 intakes completed.

**Partners**

**Partner Name, Description Partner Web Address**Justice Center of Southeastern  
MASouth Coastal Counties Legal  
Services www.sccls.org;

MLP/Boston www.mlpboston.org

**Contact Information**

Samantha Morton, Executive Director, MLP/Boston, smorton@mlpboston.org

**Detailed Description**

Not Specified

**Health Insurance Advocacy****Brief Description or Objective**

Improve access to healthcare for the working poor including the elderly, individuals with language barriers and individuals without transportation by assisting with enrollment in health insurance programs.

**Program Type**

Health Coverage Subsidies or Enrollment

**Target Population**

- **Regions Served:** Other-Southeastern MA
- **Health Indicator:** Access to Health Care
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All , Portuguese

**Goals****Statewide Priority:** Reducing Health Disparity, Supporting Healthcare Reform**Goal Description**

Improve access to healthcare for the working poor including the elderly, individuals with language barriers

**Goal Status**

Total individuals enrolled and/or supported with health care coverage were 2,113

**Partners****Partner Name, Description Partner Web Address**Partners For Healthier  
Community

Fall River Public Housing

Marie's Place

Salvation Army

Healthfirst Family Care Center

**Contact Information**

Jennifer Espinola Bi-lingual Health Promotion Advocate/ Community Resource Insurance Program Specialist, Jennifer.Espinola@steward.org

**Detailed Description**

Not Specified

**Health Screenings, Education and Wellness****Brief Description or Objective**

Promote health and wellness through screenings and education

**Program Type**

Community Education,Health Screening,Outreach to Underserved,Prevention

**Target Population**

- **Regions Served:** Other-Southeastern MA
- **Health Indicator:** Other: Cancer, Other: Cancer - Breast, Other: Cancer - Cervical, Other: Cancer - Colo-rectal, Other: Cancer - Lung, Other: Cancer - Prostate, Other: Cancer - Skin, Other: Cardiac Disease, Other: Diabetes, Other: Elder Care, Other: Hypertension, Other: Nutrition, Other: Osteoporosis/Menopause, Other: Safety, Other: Smoking/Tobacco, Other: Stress Management, Other: Stroke, Other: Uninsured/Underinsured, Overweight and Obesity, Physical Activity, Substance Abuse, Tobacco Use
- **Sex:** All
- **Age Group:** All

- **Ethnic Group:** All
- **Language:** All

**Goals****Statewide Priority:** Promoting Wellness of Vulnerable Populations**Goal Description**

Promote health and wellness through screenings and education

Provide nutritional and behavioral change support to high risk children and their families with issues of obesity.

**Goal Status**

255 individuals screened for cancer and diabetes. 55 community-based education programs offered.

Provided pediatric nutrition and weight management program to 15 at-risk children (ages 11-13)

**Partners****Partner Name, Description Partner Web Address**

Community not-for-profits; faith communities

**Contact Information**

Tracy (Teresa) Gerety-Ibbotson MEd, Administrative Director of Community Health Benefits, [tracy.ibbotson@steward.org](mailto:tracy.ibbotson@steward.org)

**Detailed Description**

Not Specified

**Project Assert****Brief Description or Objective**

Provide intervention, advocacy and referrals to treatment or services for patients and community members who are screened and detected for substance, alcohol and tobacco use; mental illness, and/or domestic violence.

**Program Type**

Direct Services

**Target Population**

- **Regions Served:** Other-Southeastern MA
- **Health Indicator:** Mental Health, Other: Domestic Violence, Substance Abuse, Tobacco Use
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

**Goals****Statewide Priority:** Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations**Goal Description**

Provide screening, intervention, advocacy and referrals to treatment or follow up services.

**Goal Status**

1378 individuals were screened; 209 screened positive for alcohol/drugs; 186 brief interventions; 90 referred to treatment/follow up.

**Partners****Partner Name, Description Partner Web Address**

SSTAR  
Corrigan Mental Health  
Arbour Mental Health  
Community Counseling of Bristol County

**Contact Information**

Brittany Lynch MSW, Medical Social Worker/ Health Promotion Advocate, [brittany.lynch@steward.org](mailto:brittany.lynch@steward.org)

**Detailed Description**

Not Specified

**Senior Behavioral Health Services**

<b>Brief Description or Objective</b>	Provide free in-home mental health evaluations for individuals ages 60 and older
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<b>Program Type</b>	Direct Services
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<b>Target Population</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b> Other-Southeastern MA</li> <li>• <b>Health Indicator:</b> Mental Health</li> <li>• <b>Sex:</b> All</li> <li>• <b>Age Group:</b> Adult-Elder</li> <li>• <b>Ethnic Group:</b> All</li> <li>• <b>Language:</b> All</li> </ul>
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### Goals

**Statewide Priority:** Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Provide free in-home mental health evaluations for individuals ages 60 and older	112 free in-home assessments were conducted and 9 educational programs were offered in 2013.

### Partners

Partner Name, Description	Partner Web Address
Bristol Elder Services	
Coastline Elder Services	

<b>Contact Information</b>	Margaret Pfeiffer Director, Behavioral Health Services, margaret.pfeiffer@steward.org
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<b>Detailed Description</b>	Not Specified
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### Youth Trauma Program

<b>Brief Description or Objective</b>	One of two programs in Bristol County providing specialized evidence-based services for child victims. Only program in the region to provide extended forensic interviews and sexual abuse/trauma evaluations.
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<b>Program Type</b>	Community Participation/Capacity Building Initiative, Direct Services, Health Professional/Staff Training, Support Group
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<b>Target Population</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b> Other-Southeastern MA</li> <li>• <b>Health Indicator:</b> Injury and Violence</li> <li>• <b>Sex:</b> All</li> <li>• <b>Age Group:</b> All Children</li> <li>• <b>Ethnic Group:</b> All</li> <li>• <b>Language:</b> All</li> </ul>
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### Goals

**Statewide Priority:** Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Provide diagnostic evaluation and psychotherapy to children who have witnessed or have been victims of trauma and/or abuse.	In 2013, the program served 549 children. These services included telephone information, referral assistance as well as direct services (individual, group and family therapy).

### Partners

Partner Name, Description	Partner Web Address
Children's Advocacy Center of Bristol County	

<b>Contact Information</b>	Jennifer Salem-Russo, Youth Trauma Coordinator, jennifer.salem-russo@steward.org
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<b>Detailed Description</b>	Not Specified
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## Diabetes Education and Support

<b>Brief Description or Objective</b>	Provide free community screenings, educational sessions and support groups and utilized both interpreters and a bi-lingual RN, CDE.
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<b>Program Type</b>	Community Education,Health Screening,Outreach to Underserved,Prevention,Support Group
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<b>Target Population</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b> Other-Southeastern MA</li> <li>• <b>Health Indicator:</b> Other: Diabetes</li> <li>• <b>Sex:</b> All</li> <li>• <b>Age Group:</b> Adult</li> <li>• <b>Ethnic Group:</b> All</li> <li>• <b>Language:</b> All , Portuguese</li> </ul>
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<b>Goals</b>	<b>Statewide Priority:</b> Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations
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Goal Description	Goal Status
Offer the National Diabetes 16 week, Prevention Program free of charge to the Community	Offered twice in 2013, with 19 participants completing
Provide high-risk diabetic patients with issues of obesity vouchers for fresh produce to be used at on-site Farmer's Market	Offered 22 week produce voucher program to 50 high risk diabetic individuals. Outcome measures were obtained on those who filled vouchers 25% of the time or more- (24). Average at completion -0.84% drop in A1C, 6.8 lb drop in body weight
Provide diabetes education, screening and support to member of the community.	Monthly educational support groups; Screen to Intervene programs offered throughout the community -a total of 108 screened. People who were screened at high risk were offered on-site/same day education and consultation from an RN/CDE or an RD/CDE.
Continue to offer on-site Farmers Market Voucher Program in 2014. Goal to increase participant adherence rate and demonstrate greater improvement in health indicators.	2014 on-site Farmer's Market will begin June 9th.

## Partners

Partner Name, Description	Partner Web Address
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Diabetes Association	
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Mass Federation of Farmers	
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<b>Contact Information</b>	Rose Marie Coutu Diabetes Educator, rosemarie.couto@steward.org
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<b>Detailed Description</b>	Not Specified
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## Cancer Support and Wellness Programs

<b>Brief Description or Objective</b>	Provide support and wellness programs to those diagnosed, in treatment, or recovering from cancer.
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<b>Program Type</b>	Support Group
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<b>Target Population</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b> Other-Southeastern MA</li> <li>• <b>Health Indicator:</b> Other: Cancer</li> <li>• <b>Sex:</b> All</li> <li>• <b>Age Group:</b> Adult</li> <li>• <b>Ethnic Group:</b> All</li> <li>• <b>Language:</b> All</li> </ul>
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### Goals

**Statewide Priority:** Chronic Disease Management in Disadvantage Populations

Goal Description	Goal Status
Provide support and wellness programs to those in the community diagnosed with, in treatment for or recovering from-living with cancer.	Programs and support groups (Tai Chi, yoga/meditation practice, fitness classes, and book clubs offered weekly and monthly. Annual holiday party and bi-annual survivor retreats were offered.

### Partners

Partner Name, Description	Partner Web Address
American Cancer Society	

<b>Contact Information</b>	Karyl Benoit Oncology Outreach Coordinator, Mark Theodore Clinical Social Work, Kelly Sheehan, Clinical Social Work, karyl.benoit@steward.org; mark.theodore@steward.org, kelly.sheehan@steward.org
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<b>Detailed Description</b>	Not Specified
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### Collaborative Care

<b>Brief Description or Objective</b>	Assist those who have complex needs and great difficulty navigating the health and social service systems.
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<b>Program Type</b>	Direct Services, Outreach to Underserved
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<b>Target Population</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b> Other-Southeastern MA</li> <li>• <b>Health Indicator:</b> Access to Health Care</li> <li>• <b>Sex:</b> All</li> <li>• <b>Age Group:</b> All</li> <li>• <b>Ethnic Group:</b> All</li> <li>• <b>Language:</b> All</li> </ul>
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### Goals

**Statewide Priority:** Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Reduce number of emergency department visits by individuals who have conditions which are more appropriate for treatment in primary care and/or community care settings.	Individualized patient care plans developed were 55; interdisciplinary team composed of hospital and community providers of care meet monthly
Reduce 30 day re-admission rate for patients with a primary or other diagnosis of congestive heart failure (CHF)- pilot.	Provided 30 day supply of healthy meals for CHF patients upon discharge - 22 patients in pilot.

### Partners

Partner Name, Description	Partner Web Address
Bristol Elder Services	

Community Counseling of  
Bristol County  
Community Not-For-Profits

[www.comcounseling.org](http://www.comcounseling.org)

#### Contact Information

Tracy (Teresa) Gerety-Ibbotson MEd, Administrative Director Community Health Benefits, Erin McGough RN,MSN, Director Case Management Saint Anne's Hospital ,  
[tracy.ibbotson@steward.org](mailto:tracy.ibbotson@steward.org), [erin.mcgough@steward.org](mailto:erin.mcgough@steward.org)

#### Detailed Description

Not Specified

### Community Giving

#### Brief Description or Objective

Cash, in-kind or pro-bono support to organizations promoting health

#### Program Type

Grant/Donation/Foundation/Scholarship

#### Target Population

- **Regions Served:** Other-Southeastern MA
- **Health Indicator:** All
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

#### Goals

**Statewide Priority:** Promoting Wellness of Vulnerable Populations

#### Goal Description

Provide cash, in-kind or pro-bono support to organizations promoting health. Increase capacity building and collaboration in support of community priorities.

#### Goal Status

\$194,841.00 in total commitments to 30 organizations

#### Partners

#### Partner Name, Description Partner Web Address

Local not-for-profit agencies addressing health improvement

#### Contact Information

Tracy (Teresa) Gerety-Ibbotson, MEd, Administrative Director of Community Health Benefits ,  
[tracy.ibbotson@steward.org](mailto:tracy.ibbotson@steward.org)

#### Detailed Description

Not Specified

### Park and Neighborhood Clean-up

#### Brief Description or Objective

Support access to healthy environments to enhance positive health outcomes, including housing, parks and neighborhoods.

#### Program Type

Healthy Communities Partnership

#### Target Population

- **Regions Served:** Fall River
- **Health Indicator:** Environmental Quality
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

#### Goals

**Statewide Priority:** Promoting Wellness of Vulnerable Populations

#### Goal Description

Create clean and safe physical environment

#### Goal Status

One park clean up in poorest section of Fall River

#### Partners

**Partner Name, Description Partner Web Address**Saint Anne's Neighborhood  
Association**Contact Information**Teresa (Tracy) Gerety-Ibbotson MEd, Administrative Director, Community Health Benefits,  
Tracy.ibbotson@steward.org**Detailed Description**

Not Specified

**Faith Community Nursing****Brief Description or Objective**

Empower individuals to be active participants in the management of their health. Faith community nurses care for the whole person in collaboration with their faith community and in partnership with other community resources, ensuring a seamless continuum of care.

**Program Type**

Outreach to Underserved

**Target Population**

- **Regions Served:** Other-Southeastern MA
- **Health Indicator:** Access to Health Care, Mental Health
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

**Goals****Statewide Priority:** Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations**Goal Description**

Support seamless continuum of care through community - faith-based resources.

**Goal Status**

Trained 8 nurses to serve their faith communities

**Partners****Partner Name, Description Partner Web Address**

Faith communities throughout SE MA

**Contact Information**

Karen Wenger, Manager, Faith Community Nursing, karen.wenger@steward.org

**Detailed Description**

Not Specified

**Expenditures**

<b>Program Type</b>	<b>Estimated Total Expenditures for FY2013</b>	<b>Approved Program Budget for 2013</b>
<a href="#">Community Benefits Programs</a>	<a href="#">Direct Expenses</a> \$932,095 <a href="#">Associated Expenses</a> \$86,125 <a href="#">Determination of Need Expenditures</a> \$126,200 <a href="#">Employee Volunteerism</a> \$25,410 <a href="#">Other Leveraged Resources</a> \$239,218	\$543,948  *Excluding expenditures that cannot be projected at the time of the report.
<a href="#">Net Charity Care</a>	<a href="#">HSN Assessment</a> \$1,031,767 <a href="#">HSN Denied Claims</a> \$623,610 <a href="#">Free/Discount Care</a> \$1,335,234 <a href="#">Total Net Charity Care</a> \$2,990,611	
<a href="#">Corporate Sponsorships</a>	\$68,641	

	<b>Total Expenditures</b>	\$4,468,300	
<b>Total Patient Care-Related Expenses for FY2013</b>			\$189,165,983
<b>Comments:</b> In 2013, Saint Anne's Hospital reported the following amounts: Unreimbursed Medicare: \$6,040,031; Unreimbursed Medicaid: \$1,501,953			

**Optional Information**

Expenditures	Amount	
<a href="#">Community Service Programs</a>	<a href="#">Direct Expenses</a>	Not Specified
	<a href="#">Associated Expenses</a>	Not Specified
	<a href="#">Determination of Need Expenditures</a>	Not Specified
	<a href="#">Employee Volunteerism</a>	Not Specified
	<a href="#">Other Leveraged Resources</a>	Not Specified
	<b>Total Community Service Programs</b>	Not Specified
<b>Bad Debt:</b>	Not Specified	Not Specified
<b>IRS 990:</b>	Not Specified	