

Cape Cod Healthcare, Inc. - FY2015

Community Benefits Mission Statement

Cape Cod Healthcare, Inc., through its Community Benefits initiative, is committed to enhancing the quality of and access to comprehensive health care services for all the residents of Cape Cod. Through continuous assessment of community needs, coordinated planning and the allocation of resources, this commitment includes a special focus on the unmet needs of the financially disadvantaged and underserved populations. We will take a leadership role in collaborative efforts joining our resources, talent, and commitment with that of other providers, organizations and community members. The Community Benefits Mission Statement was affirmed by the CCHC Community Health Committee and the Board of Trustees in 2000 and remains in effect.

Target Populations

Name of Target Population	Basis for Selection
1. Individuals managing or at risk of chronic and/or infectious diseases such as cancer, cardiovascular disease, diabetes, HIV/AIDS, Hepatitis C or dental disease.	Aligned with statewide health priorities and national statistics, residents managing chronic illness are at the greatest risk of declined health and death. Cancer, cardiovascular-related disease, diabetes, infectious diseases and oral health issues are highly represented among residents of Barnstable County. This target population was identified and selected in the 2014- 2016 Cape Cod Hospital and Falmouth Hospital Community Health Needs Assessment Report. This population is currently served through a network of health care and social services providers in our region but unmet needs still exist.
2. Residents facing barriers to access to care due to language, cost, or age, including those who are uninsured or under-insured.	Nearly 93% of residents in Barnstable County have health insurance coverage but significant issues related to access to care still exist. This specific target population was identified in the 2014- 2016 Cape Cod Hospital and Falmouth Hospital Community Health Needs Assessment Report. The report identified the availability of primary care and specialty care providers, out-of-pocket expenses, a lack of knowledge of available services and linguistic challenges as specific barriers for this target population.
3. Community members managing mental health conditions.	Access to adequate mental health care is an area of concern in Barnstable County, as evidenced by an increase in suicide rates, and the high number of patients presenting with mental health conditions in hospital emergency centers. Residents managing mental health disorders are served through a network of health care and social service providers in our region but unmet needs including a shortage of available psychiatric providers and challenges navigating available services still exist. This specific target population was identified in the 2014- 2016 Cape Cod Hospital and Falmouth Hospital Community Health Needs Assessment Report.
4. Community members with substance use disorders.	The issue of substance use disorder is a critical health challenge for the health system and community in Barnstable County. The overall rates of substance use treatment admissions are higher in Barnstable County than MA, specifically for alcohol as a primary substance. In addition, treatment admissions for opiates as a primary substance of use grew from 11% in 2007 to 28% in 2011. Although residents with substance abuse issues are served through a network of health care and treatment providers in our region, unmet needs such as availability of acute detox and treatment options and navigation of services still exist. This specific target population was identified in the 2014- 2016 Cape Cod Hospital and Falmouth Hospital Community Health Needs Assessment Report.
5. Senior population, ages 65 and older.	According to the 2010 U.S. Census, the population of individuals age 65 and older represent over 25% of the year round population in Barnstable County with a significant increase of residents over the age of 85 between 2000 and 2010. Nearly 40% of all households report a resident over the age of 65. High utilization of the health care system, access to care and navigation of resources have been presented as

critical issues in our region. This specific target population was identified in the 2014- 2016 Cape Cod Hospital and Falmouth Hospital Community Health Needs Assessment Report.

6. Youth and young adults, ages 15 to 24 years old. Youth and young adults, ages 15 – 24 years old, were identified through the 2014 - 2016 Cape Cod Hospital and Falmouth Hospital Community Health Needs Assessment Report as a specific at-risk population due to increasing rates of substance abuse treatment admissions, sexually transmitted diseases and motor vehicle accidents. This population is served through a network of health care and social service providers but unmet needs still exist.

Publication of Target Populations

Website, Other- Attorney General Website

Hospital/HMO Web Page Publicizing Target Pop.

<http://www.capecodhealth.org/community>

Key Accomplishments of Reporting Year

Cape Cod Healthcare utilized the 2014-2016 Cape Cod Hospital and Falmouth Hospital Community Health Needs Assessment and Implementation Plan to prioritize and guide all health improvement activities. Existing hospital programs and clinical service lines have been strengthened, collaborations with community based health and human service organizations expanded and new initiatives launched to address the regional health priorities of chronic and infectious disease, access to care, mental health and substance use disorders.

In FY2015, Cape Cod Hospital and Falmouth Hospital received recognition for clinical excellence and achievement related to access to care and chronic disease:

- Cape Cod Hospital was named one of the 100 Great Community Hospitals in the US by Becker's Hospital Review
- Cape Cod Hospital and Falmouth Hospital were named 2015 iVantage HealthStrong Top Hospitals
- Cape Cod Hospital received the 2015 Distinguished Hospital Award for Clinical Excellence
- Cape Cod Hospital received the 2015 Distinguished Hospital Women's Health Excellence Award
- Cape Cod Hospital was named among America's 100 Best Hospitals for Cardiac Care and America's 100 Best Hospitals for Coronary Intervention
- Cape Cod Hospital was recognized as one of America's Best 100 Hospitals for Orthopedic Surgery and America's Best 100 Hospitals for Prostate Surgery
- Falmouth Hospital earned the American Heart Association/American Stroke Association's Get With The Guidelines®-Stroke Gold Plus Quality Achievement Award

Clinical care achievements were matched by innovative community-based programs focused on prevention and management of chronic and

infectious diseases. In partnership with the US National Park Service and the Cape Cod National Seashore, Cape Cod Healthcare launched Healthy Parks, Healthy People, a walking program to promote health and wellness for year-round and seasonal residents, as well as visitors to the Cape. Two local community health centers, the Community Health Center of Cape Cod and Outer Cape Health Services, received community benefits funding to expand their complex care management programs focused on improving care for high-risk residents with chronic diseases.

The AIDS Support Group of Cape Cod was able to continue a mobile Hepatitis C and HIV/AIDS testing program in the community with community benefits support. The Cape Cod Hunger Network utilized a community benefits grant to launch a new program for pantry clients to help monitor their diabetes and heart disease and encourage nutritional improvement through education and distribution of fresh food and vegetables. The program will be expanded from one food pantry site in 2015 to four pantry sites and a mobile food program in 2016.

Cape Cod Hospital and Falmouth Hospital provided in-home visits by pharmacists and care managers in an effort to support residents managing chronic disease and educate their caregivers. Caregivers of individuals with Alzheimer's disease were provided free counseling and access to 10 new community-based support groups across Cape Cod, developed through a community benefits grant.

Clinical staff from both Cape Cod Hospital and Falmouth Hospital facilitated activities in the community ranging from cancer and bereavement support groups to breastfeeding and fatherhood classes. Community outreach and education activities such as health fairs, educational workshops by physicians and the launch of OneCape Health News, a new health information news hub, provided critical information from health experts about disease prevention, detection and management to local residents. Individuals and families seeking help navigating state and federal insurance plan options and enrollment/re-enrollment were provided financial assistance and counseling in both hospitals and in community settings.

A community benefits grant ensured that uninsured and under-insured residents were provided free or low-cost access to a network

of specialists in the region for a variety of services including cardiology, general surgery, optometry, urology and orthopedics. Free interpreter services were provided to residents needing language assistance in community-based physician offices and the hospitals provided online and telephone-based assistance to residents searching for available primary care and specialty providers.

Cape Cod Healthcare's Centers for Behavioral Health expanded services to the Lower Cape region, increased provider recruitment efforts and piloted a new model of care in emergency room settings to serve residents with mental illness. Growth of the Behavioral Health Provider Coalition of Cape Cod & the Islands was supported through community benefits funding and leadership resulting in stronger collaboration between behavioral health providers and law enforcement agencies. Several community benefits grants were made to expand mental health services in the community, including a mental consultation program in Head Start classrooms, psychiatric and counseling services within a community health center, and specialized counseling for veterans with post-traumatic stress disorder and traumatic brain injuries.

Cape Cod Healthcare led a group of local philanthropic organizations in the establishment of the Cape Cod Substance Abuse Education and Prevention Initiative. This initiative increases primary prevention programs for youth, and community benefits staff provided leadership to substance abuse efforts taking place across the region. Grants were provided to expand life skills trainings in schools, after-school programs for high-risk youth and town-based coalition efforts. Over 120 clinical professionals participated in safe opioid prescribing trainings through a partnership with Boston University School of Medicine and Cape Cod Healthcare was selected by the MA Department of Public Health to develop an integrated model of behavioral health and specialty care through the Moms Do Care grant project.

In addition to hospital-based programs and grant funded community-based projects, community benefits and hospital staff continued to play leadership roles in health and human service organizations and coalitions across Barnstable County including Cape Cod Community Health Area Network (CHNA 27) Steering Committee, Barnstable County Human Services Advisory Council, Barnstable

County Regional Substance Abuse Council,
Behavioral Health Provider Coalition of Cape
Cod & the Islands and the Substance Abuse in
Pregnancy Task Force.

Plans for Next Reporting Year

Annual Community Benefits planning for Cape
Cod Hospital, Falmouth Hospital and Cape Cod
Healthcare align directly with the
priorities, goals and objectives of the
three-year Implementation Plan included in
the 2014 - 2016 Cape Cod Hospital and
Falmouth Hospital Community Health Needs
Assessment Report.

The eleven-member Community Health Committee,
a subcommittee of the Board of Trustees of
Cape Cod Healthcare, provides oversight and
input to annual planning and implementation
of key initiatives. Community Benefits staff
ensures that annual plans, priorities, goals
and activities comply with Massachusetts
Attorney General (AG) Guidelines, Medicare
guidelines and IRS requirements.

Community Benefits goals for FY2016:

1. Chronic and Infectious Disease: Invest in
initiatives, clinical programming, and
community education and outreach aimed at the
management and prevention of chronic and
infectious disease.
2. Access to Care: Improve access to primary
and specialty care for Cape Cod's underserved
and vulnerable populations through
partnerships and support of community health
centers, interpreter services, and health
care enrollment efforts.
3. Mental Health: Promote education,
coordination, and navigation of services
targeted at individuals and families facing
mental health issues.
4. Substance Abuse: Engage in collaborative
efforts to support community-based substance
abuse prevention and education efforts.
5. Youth and Senior Health: Support
innovative and preventative health
initiatives for the community with a specific
focus on youth ages 15-24 years old and
seniors over the age of 65.
6. Support regional health efforts through
direct grant funding and a competitive RFP
grants program open to all community
organizations with programs aligned with

Community Benefits priorities.

7. Maintain and develop community leadership opportunities to improve the health status of the residents of Barnstable County including participation with the Community Health Area Network (CHNA 27) Steering Committee, Behavioral Health Provider Coalition of Cape Cod & the Islands, the Barnstable County Human Services Advisory Council, and the Barnstable County Regional Substance Abuse Council.

8. Engage Barnstable County residents, public health experts, and community leaders representing medically underserved and vulnerable populations in the collection of health indicator data and community input for the 2017- 2020 Cape Cod Hospital and Falmouth Hospital community health needs assessment project.

Community Benefits Process

Select Community Benefits Process

Community Benefits Leadership/Team

Cape Cod Healthcare, Cape Cod Hospital and Falmouth Hospital, along with our affiliates, collaborate to be the health service provider of choice for Barnstable County residents by achieving and maintaining the highest standards in healthcare delivery and service quality. To do so, we partner with other health and human service providers as well as invest in needed medical technologies, human resources and clinical services. Above all, we will help identify and respond to the needs of our community. We are the community health system and safety net health care provider for resident of Barnstable County.

The development of Cape Cod Healthcare's strategic initiatives and community collaborations, including the Community Benefits program, is led by Michael K. Lauf, Chief Executive Officer and Theresa M. Ahern, Senior Vice President, Strategy and Governmental Affairs. Management of the program is the responsibility of Lisa Guyon, Director of Community Benefits. The Community Health Committee provides strategic oversight to the Community Benefits program as a designated subcommittee of the Board of Trustees. The Committee is comprised of members and leaders of public health organizations, community-based organizations,

community advocacy groups and county government, as well as two current members of the CCHC Board of Trustees.

The Committee develops and recommends policies to the Cape Cod Healthcare Board of Trustees regarding Community Benefits programs, sets priorities, awards priority grant funding, and advises on community health issues and initiatives.

FY 15 Community Health Committee Members:

Eleanor Claus (Chair)
CCHC Board Member
Kinlin Grover Real Estate
927 Route 6A, Yarmouthport, MA 02675
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Representing: CCHC Board of Trustees

Elizabeth Albert
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Barnstable County Human Services
P.O. Box 427, Barnstable, MA 02630
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Representing: Community at large & county departments

Karen Cardeira
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65 Town Hall Square, Falmouth, MA 02540
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Representing: Community at large & Upper Cape

Mary Devlin
Public Health and Wellness Division Manager
Visiting Nurse Association of Cape Cod
255 Independence Drive, Hyannis, MA 02601
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mdevlin@vnacapecod.org
Representing: Provincetown to Plymouth with emphasis on chronic disease and healthy aging of the senior population

Karen Gardner
Chief Executive Officer
Community Health Center of Cape Cod
107 Commercial St., Mashpee, MA 02649
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kgardner@chcofcapecod.org
Representing: Community Health Center Network & Upper Cape

Suzanne Fay Glynn, Esq.
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49 Locust Street, Falmouth, MA 02540
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Representing: CCHC Board of Trustees

Ron Holmes
Co-Chair
Behavioral Health Provider Coalition of Cape
Cod & the Islands and the Cape & Islands
Suicide Prevention Coalition
39 Wading Place Path
Chatham, MA 02663
508.726.3931
ron.holmes@verizon.com
Representing: Regional behavioral health
providers and initiatives

Hadley Luddy
Executive Director
Big Brother Big Sisters
1934 Falmouth Road, Centerville, MA 02601
508-775-5150
HLuddy@bbbscci.org
Representing: Youth and young adults

Chris Hottle
Director
Provincetown Council on Aging
26 Alden Street, Provincetown, MA 02657
508-487-7080
chottle@provincetown-ma.gov
Representing: Senior populations & Outer Cape

Cape Cod Healthcare member:

Theresa M. Ahern
Senior Vice President, Strategy and
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Community Benefits Team Meetings

The FY2015 Community Health Committee
meetings were held on the following dates:

November 13, 2014
9:00 – 11:00 am

March 19, 2015
4:00-5:30 pm

June 18, 2015
4:00-5:30 pm

August 20, 2015

4:00-5:00 pm

Community Partners

AIDS Support Group of Cape Cod
Alzheimer's Family Caregiver Support Center
American Cancer Society
Barnstable County Cape Cod Cooperative
Extension Services
Barnstable County Human Services
Barnstable County Regional Substance Abuse
Council
Barnstable School System
Behavioral Health Provider Coalition of Cape
Cod & the Islands
Big Brothers Big Sisters of Cape Cod & the
Islands
Boys & Girls Club of Cape Cod
Calmer Choice
Cape & Islands EMS Systems, Inc
Cape & Islands United Way
Cape & Islands Veterans Outreach Center
Cape & Islands Youth Council Leadership
Academy
Cape Cod Chamber of Commerce
Cape Cod Child Development
Cape Cod Foundation
Cape Cod Hunger Network
Children's Cove
Coalition for Children
Community Action Committee of Cape Cod &
Islands
Community Development Partnership
Community Health Center of Cape Cod
Community Health Network Area 27 Cape Cod &
Islands (CHNA 27)
Duffy Health Center
Elder Services of Cape Cod & the Islands
Falmouth Bike Lab
Family Pantry of Cape Cod
Harbor Community Health Center - Hyannis
Helping Our Women
HOPE Dementia & Alzheimer's Services
Gosnold on Cape Cod
Massachusetts Department of Public Health
Massachusetts Organization for Addiction
Recovery
Mothers and Infants Recovery Network
National Alliance on Mental Illness Cape Cod
Outer Cape Health Services
Parkinson Support Network of Cape Cod
Shea's Youth Basketball Association
Sight Loss Services
Specialty Network for the Uninsured
United States National Park Service and Cape
Cod National Seashore
WE CAN

Community Health Needs Assessment

Date Last Assessment Completed and Current Status

The 2014 - 2016 Cape Cod Hospital and Falmouth Hospital Community Health Needs Assessment Report (CHNA Report) and Implementation Plan was released and made widely available to the public on September 27, 2013.

Our objectives for community health needs assessment projects are to gather statistically valid information and accurate comparisons to state and national benchmarks of health and quality of life measures for residents of Barnstable County and to integrate research findings into community benefit and hospital planning activities that address significant community needs and vulnerable populations.

For the 2014- 2016 CHNA Report, over 80 public health experts and community organizations representing low-income, medically underserved and vulnerable populations provided input on regional health issues through focus groups, key information interviews and community input forums. Additional data was collected through a household telephone survey of residents of Barnstable County using a survey instrument adapted from the Centers for Disease Control and Prevention's Behavioral Risk Factor Surveillance System.

The primary data collected through community input and the household telephone survey was heavily augmented with secondary data from national, state, and regional sources which included demographic characteristics, disease incidence and prevalence rates, health status indicators, behavioral risk factors associated with health status, access to care, morbidity/mortality rates and hospital utilization.

Through this collection of data and community input the significant health needs of Barnstable County residents were distinguished and prioritized based on the frequency, urgency, scope, severity and magnitude of the identified issues. The significant health needs and associated target and vulnerable populations identified through the CHNA Report have served as the foundation for Community Benefits and hospital planning and program implementation spanning Fiscal Years 2014 – 2016.

In September 2015, Cape Cod Hospital and Falmouth Hospital launched the community

health needs assessment project which will serve as the Community Benefits and hospital planning foundation for FY2017 – FY2020. Key phases of the project including secondary data collection, community input forums for residents and service providers of vulnerable populations and key informational interviews of public health experts have been completed as of March 2015. The 2017- 2020 Cape Cod Hospital and Falmouth Hospital Community Health Needs Assessment Report and Implementation Plan will be released by September 30, 2016.

Consultants/Other Organizations

The following organizations participated in the 2014- 2016 Cape Cod Hospital and Falmouth Hospital community health needs assessment project:

AIDS Support Group of Cape Cod
American Cancer Society
Barnstable County Human Rights Commission
Barnstable County Human Services
Barnstable County Public Health Nurse
Barnstable School System
Big Brothers Big Sisters of Cape Cod and the Islands
Bourne Council on Aging
Boys & Girls Club of Cape Cod
Cape & Islands Emergency Medical Services System
Cape & Islands United Way
Cape and Islands Suicide Prevention Coalition
Cape Cod Center for Women
Cape Cod Community College
Cape Cod Council of Churches
Cape Disability Network
Cape Cod District Attorney's Office
Cape Cod Foundation
Cape Cod Healthcare Diabetes Center
Cape Cod Healthcare Infectious Disease Services
Cape Cod Healthcare Regional Cancer Network
Cape Cod Healthy Families
Cape Cod Immigrant Center
Cape Cod Justice for Youth Collaborative
Cape Cod Justice for Youth Board
Cape Cod Medical Reserve Corps
Cape Cod Neighborhood Support Coalition
Cape Cod WIC
Cape& Islands Gay Straight Youth Alliance
CCH Patient and Family Advisory Committee
Champ Homes
Child and Family Services
Children's Study Home
COAST (COA's Serving Together)
Community Health Center of Cape Cod
County Network of Cape Cod

Duffy Health Center
Elder Services of Cape Cod and the Islands
Emerald Physicians
Falmouth Housing Authority
Falmouth Human Services
Falmouth Police Department
Falmouth Prevention Partnership
Falmouth Service Center
Freedom from Addiction Network
Gosnold on Cape Cod
Health Imperatives
Health Imperatives - Hyannis Family Planning
Helping Our Women
HOPE Dementia and Alzheimer's Services of Cape Cod
Hope Health
Hyannis Youth and Community Center
Kennedy Donovan Center
Lower Cape Outreach Council
Lyme Awareness of Cape Cod
MA Department of Mental Health - Cape Cod
Mashpee Council on Aging
Mashpee Housing Authority
Maternal Depression Task Force
National Multiple Sclerosis Society
Oral Health Excellence Collaborative
Parish Nurse Ministries of Cape Cod
Provincetown Council on Aging
Reaching Elders with Additional Community Help (REACH)
Samaritans on Cape Cod and Islands
Sandwich Council on Aging
Sandwich Housing Authority
Serving the Health Information Needs of Others (SHINE)
South Bay Mental Health
Specialty Network for the Uninsured
St. John's Episcopal Project
Truro Council on Aging
Veterans Outreach Council
Visiting Nurse Association of Cape Cod
Women and Adolescent Health at Community Health Center of Cape Cod
YMCA of Cape Cod
Youth Suicide Prevention Project

Data Sources

Community Focus Groups, Hospital, Consumer Group, Interviews, MassCHIP, Public Health Personnel, Surveys, CHNA

Select Community Benefits Programs

Interpreter Services for Community-Based Physician Offices

Brief Description or Objective Community Benefits provides annual support to improve access to primary and specialty care for individuals who face barriers to care due to language through the Community Based Interpreter Services program. The program dispatches free medical language interpreters to community-based physician practices to assist limited and non-English speaking patients and their families. The

availability of proficient and professional interpreter services ensures the delivery of safe, quality health care and positive clinical outcomes.

Program Type

Outreach to Underserved

Target Population

- **Regions Served:** County-Barnstable
- **Health Indicator:** Access to Health Care, Other: Language/Literacy
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description

Increase access to care by providing medical language interpretations in community-based primary care and specialty settings.

Goal Status

Collaboration with Community Health Centers and physician offices resulted in 925 language interpretations in FY15. Approximately, 84 % of requested interpretations were for residents speaking Portuguese and 16% for residents speaking Spanish.

Partners

Partner Name, Description

Partner Web Address

Community-Based Medical Offices on Cape Cod

Various

Harbor Community Health Center-Hyannis

<http://www.hhsi.us/cape-cod/harbor-community-health-center-hyannis/>

Community Health Center of Cape Cod

www.chcofcapecod.org

Contact Information

Lisa Guyon, Director of Community Benefits, Cape Cod Healthcare, 88 Lewis Bay Road, Hyannis, MA 02601, Phone: 508-862-7896, lguyon@capecodhealth.org

Detailed Description

Not Specified

Specialty Network for the Uninsured: Harbor Community Health Center Hyannis

Brief Description or Objective

Cape Cod Healthcare Community Benefits provides annual grant support to Harbor Community Health Center – Hyannis to coordinate the Specialty Network for the Uninsured (SNU). The SNU program increases access to specialty care for uninsured and under-insured residents of Barnstable County through managing a network of medical specialists who will provide free or significantly reduced sliding-scale fees for office visits, procedures and continued care of uninsured and under-insured individuals.

Program Type

Outreach to Underserved

Target Population

- **Regions Served:** County-Barnstable
- **Health Indicator:** Access to Health Care, Other: Arthritis, Other: Asthma/Allergies, Other: Cancer, Other: Cardiac Disease, Other: Chronic Pain , Other: Diabetes, Other: Family Planning, Other: Hearing, Other: Hepatitis, Other: Hypertension, Other: Lyme Disease, Other: Osteoporosis/Menopause, Other: Parkinson’s Disease, Other: Pregnancy, Other: Pulmonary Disease/Tuberculosis, Other: Stroke, Other: Uninsured/Underinsured, Other: Vision
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Increase access to specialty care for low-income, uninsured and under-insured individuals.	The SNU program provided 408 patient appointments with specialists in FY15. Program efforts are ongoing in FY16.
Provide access to specialists for uninsured or under-insured residents who face language barriers to care.	Twenty-seven percent (27%) of SNU patients requested a medical interpreter. Ninety-four percent (94%) of those patients required interpretation for Portuguese and 6% required interpretation for Spanish.
Maintain referral relationship between SNU program and Federally Qualified Health Centers in the region.	Nearly one hundred percent (99.75%) of all program referrals were made by regional Federally Qualified Health Centers including Harbor Community Health Center-Hyannis, Community Health Center of Cape Cod, Duffy Health Center and Island Health Center.

Partners

Partner Name, Description	Partner Web Address
Community Health Center of Cape Cod	http://www.chcofcapecod.org/
Harbor Community Health Center- Hyannis	www.hhsi.us
Duffy Health Center	www.duffyhealthcenter.org
Island Health Care	www.ihimv.org
Cape Cod Healthcare	www.capecodhealth.org

Contact Information Lisa Guyon, Cape Cod Healthcare, 88 Lewis Bay Road, Hyannis, MA, 02601, Phone: 508-862-7896, lguyon@capecodhealth.org

Detailed Description Not Specified

Prescription Assistance Program for Vulnerable Populations: Cape Cod Hospital and Falmouth Hospital

Brief Description or Objective The Prescription Assistance Program is an initiative of Cape Cod Hospital and Falmouth Hospital emergency, behavioral health and pharmacy departments as a community benefit to assist uninsured, under-insured and financially disadvantaged patients who have no other viable means to pay for medications upon discharge from hospital facilities.

Program Type Direct Services

Target Population

- **Regions Served:** County-Barnstable
- **Health Indicator:** Access to Health Care, Other: Uninsured/Underinsured
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Reducing Health Disparity

Goal Description	Goal Status
Assist residents who are unable to afford medications to ensure compliance with hospital discharge planning.	Cape Cod and Falmouth Hospitals emergency and behavioral health departments provided pharmacy vouchers and prescription assistance totally \$23,800 for uninsured, under-insured or financially challenged patients who were unable to afford prescriptions.

Partners

Partner Name, Description	Partner Web Address
Local Pharmacies	n/a

Contact Information Lisa Guyon, Director of Community Benefits, Cape Cod Healthcare, 88 Lewis Bay Road, Hyannis, MA 02601 Phone: 508-862-7896, lguyon@capecodhealth.org

Detailed Description Not Specified

Transportation Assistance Program for Vulnerable Populations: Cape Cod Hospital and Falmouth Hospital

Brief Description or Objective In an effort to assist low-income and vulnerable populations, Cape Cod Hospital and Falmouth Hospital provide transportation upon discharge from emergency and behavioral health departments, to those patients without resources for transportation.

Program Type Direct Services

- Target Population**
- **Regions Served:** County-Barnstable
 - **Health Indicator:** Access to Health Care, Other: Safety, Other: Uninsured/Underinsured
 - **Sex:** All
 - **Age Group:** All
 - **Ethnic Group:** All
 - **Language:** All

Goals

Statewide Priority: Reducing Health Disparity

Goal Description	Goal Status
Assist residents who are unable to afford or access transportation to ensure compliance with their discharge plan	Cape Cod Hospital and Falmouth Hospital emergency and behavioral health departments provided taxi vouchers totaling more than \$37,000 for uninsured, under-insured or financially disadvantaged patients upon discharge.

Partners

Partner Name, Description	Partner Web Address
Local Taxi Companies	n/a

Contact Information Lisa Guyon, Director of Community Benefits, Cape Cod Healthcare, 88 Lewis Bay Road, Hyannis, MA, 02601 Phone: 508-862-7896, lguyon@capecodhealth.org

Detailed Description Not Specified

Duffy Health Center: Supporting Behavioral Health Services for Homeless and At Risk Adults

Brief Description or Objective The Duffy Health Center provides primary care and behavioral health care to homeless adults and those at-risk for homelessness in Barnstable County. In FY15, Community Benefits funding from

Cape Cod Healthcare supported the Duffy Health Centers behavioral health services including therapy, psychiatry and case management support for health center patients.

Program Type

School/Health Center Partnership

Target Population

- **Regions Served:** County-Barnstable
- **Health Indicator:** Access to Health Care, Mental Health, Other: Alcohol and Substance Abuse, Other: Homelessness, Other: Uninsured/Underinsured, Substance Abuse
- **Sex:** All
- **Age Group:** Adult, Adult-Elder, Adult-Young
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Promoting Wellness of Vulnerable Populations, Supporting Healthcare Reform

Goal Description

To provide behavioral health services to 1,200 patients.

Duffy Health Center will provide psychiatric services, primarily medication prescribing and monitoring, to approximately 300 patients.

100% of all new Duffy Health Center patients will be screened for behavioral health needs.

Goal Status

Behavioral health services were provided to 1,069 Duffy Health Center patients through 7,586 visits.

Psychiatric services, including medication prescribing and monitoring, were provided to 247 patients.

Approximately 71.2% of new patients were screened and 50% of established patients were screened during visits in FY15.

Partners

Partner Name, Description

Partner Web Address

Veterans Affairs	various
The Duffy Health Center	www.duffyhealthcenter.org
Housing Assistance Corporation	www.haconcapecod.org
Cape Cod Community College	www.capecod.edu

Contact Information

Lisa Guyon, Director of Community Benefits, Cape Cod Healthcare, 88 Lewis Bay Road, Hyannis, MA 02601, Phone: 508-862-7896, lguyon@capecodhealth.org

Detailed Description

Not Specified

Support Groups and Health Education Classes at Cape Cod Hospital and Falmouth Hospital

Brief Description or Objective

At Cape Cod and Falmouth Hospital, support groups for bereavement and cancer survivorship, classes and counseling focused on breastfeeding and fatherhood and holistic services to complement traditional medical care are conducted on a regular basis and open to all members of the community. Classes and groups are available to individuals, families and caregivers include in-person meetings and contacts to offer support and reassurance through their specific disease/health care situation.

Program Type

Support Group

Target Population

- **Regions Served:** County-Barnstable
- **Health Indicator:** Other: Arthritis, Other: Bereavement, Other: Cancer, Other: Child Care, Other: Chronic Pain, Other: Diabetes, Other: Hospice, Other: Hypertension, Other: Nutrition, Other: Parenting Skills, Other: Pregnancy, Other: Stress Management
- **Sex:** All
- **Age Group:** Adult, Adult-Elder, Adult-Young
- **Ethnic Group:** All

- **Language:** All

Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Provide support groups and educational activities for patients, families and caregivers on a continuum of issues including cancer survivorship, prenatal/new mothers and fathers groups, bereavement and chronic disease self management.	In FY15, over 3,200 hours of support groups and classes were offered and facilitated for individuals and families. Information and resources were included to assist them with their specific disease or health related circumstance.

Partners

Partner Name, Description	Partner Web Address
Visiting Nurses Association	http://www.vnacapecod.org
American Cancer Society	www.cancer.org
YMCA Cape Cod	http://ymcacapecod.org/
Visiting Nurses Association	http://www.vnacapecod.org
American Cancer Society	www.cancer.org
YMCA Cape Cod	http://ymcacapecod.org/
Visiting Nurses Association	http://www.vnacapecod.org
American Cancer Society	www.cancer.org
YMCA Cape Cod	http://ymcacapecod.org/

Contact Information Lisa Guyon, Director of Community Benefits, 88 Lewis Bay Road, Hyannis, MA 02601, phone: 508-862-7896, lguyon@capecodhealth.org

Detailed Description Not Specified

Workforce and Career Development Initiatives: Cape Cod Healthcare

Brief Description or Objective Cape Cod Healthcare recognizes the importance of workforce development and supports the opportunity for students from high school through graduate school to have a positive and professional experience through internships, job shadowing and training with health care providers in several hospital departments. By training and mentoring students for future employment, we hope to successfully engage individuals so they select health care as a viable and admirable vocation, thus decreasing the potential risk for predicted future shortages in the workplace.

Program Type Mentorship/Career Training/Internship

Target Population

- **Regions Served:** County-Barnstable
- **Health Indicator:** Access to Health Care
- **Sex:** All
- **Age Group:** Adult, Adult-Young
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Reducing Health Disparity, Supporting Healthcare Reform

Goal Description	Goal Status
Increase the supply of qualified health professionals through offering workforce and career development partnerships.	In FY15, over 14,600 hours of workforce and career development efforts took place including student training, mentoring, and job shadowing.

Partners

Partner Name, Description	Partner Web Address
Cape Cod Community College	www.capecod.edu/
Upper Cape Regional Technical School	www.uppercapetech.com/
Cape Cod Regional Technical High School	http://www.capetech.us/
MA College of Pharmacy and Health Sciences	www.mcphs.edu
UMass Dartmouth	www.umassd.edu
Barnstable High School	www.barnstable.k12.ma.us
Endicott College	www.endicott.edu
Quincy College	www.quincycollege.edu
Bristol Community College	www.bristol.mass.edu

Contact Information Lisa Guyon, Director of Community Benefits, Cape Cod Healthcare, 88 Lewis Bay Road, Hyannis, MA 02601, Phone: 508-862-7896, lguyon@capecodhealth.org

Detailed Description Not Specified

Supporting Complex Care Management Initiatives at the Community Health Center of Cape Cod

Brief Description or Objective Cape Cod Healthcare provided Community Benefits funding to the Community Health Center of Cape Cod (CHCCC) to support expansion of screening and care coordination for high risk patients with chronic disease or behavioral health needs and provide referrals to community-based wellness programs.

Program Type Grant/Donation/Foundation/Scholarship

Target Population

- **Regions Served:** County-Barnstable
- **Health Indicator:** Access to Health Care, Mental Health, Other: Alcohol and Substance Abuse, Other: Asthma/Allergies, Other: Cancer, Other: Cardiac Disease, Other: Chronic Pain , Other: Cultural Competency, Other: Dental Health, Other: Diabetes, Other: Homelessness, Other: Hypertension, Other: Nutrition, Other: Safety, Other: Smoking/Tobacco, Other: Stress Management, Other: Stroke, Other: Uninsured/Underinsured, Other: Vision , Substance Abuse
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform

Goal Description	Goal Status
Connect 1,000 patients to the complex care management program.	Approximately, 700 patients were connected to the complex care management team in FY15. The complex care management reached out to those patients over 2,500 times utilizing telephonic and web-based tools.
Enroll 100 patients in chronic disease self management activities.	Over 85 patients were enrolled in chronic disease self management programs focused on diabetes, hypertension, and risk of falls.

Partners

Partner Name, Description	Partner Web Address
Community Health Center of Cape Cod	http://www.chcofcapecod.org/
YMCA Cape Cod	www.ymcacapecod.org
Healthy Living Cape Cod	www.healthylivingcapecod.org
Barnstable County Human Services	www.bchumanservices.net

Contact Information Lisa Guyon, Director of Community Benefits, Cape Cod Healthcare, 88 Lewis Bay Road, Hyannis, MA 02601, Phone: 508-862-7896, lguyon@capecodhealth.org

Detailed Description Not Specified

Integrating Behavioral Health services with Complex Care Management at Outer Cape Health Services

Brief Description or Objective Cape Cod Healthcare Community Benefits provided grant support to Outer Cape Health Services for the expansion of complex care management services and integration of behavioral health counseling for high-risk patients on the Lower and Outer Cape. The program features in-home visits for patients who are geographically and socially isolated, immobile or would otherwise rely upon emergency medical service providers even for non-urgent care.

Program Type Grant/Donation/Foundation/Scholarship

Target Population

- **Regions Served:** County-Barnstable
- **Health Indicator:** Access to Health Care, Mental Health, Other: Alcohol and Substance Abuse, Other: Alzheimer Disease, Other: Cancer, Other: Cardiac Disease, Other: Dental Health, Other: Diabetes, Other: Elder Care, Other: Hepatitis, Other: HIV/AIDS, Other: Homebound, Other: Hospice, Other: Hypertension, Other: Parkinson’s Disease, Other: Pulmonary Disease/Tuberculosis, Other: Safety, Other: Stress Management, Other: Uninsured/Underinsured, Substance Abuse
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform

Goal Description	Goal Status
Define and identify a high-risk population of patients to benefit from intensive case management including home visits.	In FY15, 185 patients were identified and enrolled in complex case management services including home visits. The majority of enrolled patients are managing chronic diseases such as diabetes, heart disease and COPD.
Develop a multi-disciplinary team to manage patients enrolled in complex care management services including the addition of a Behavioral Health Case Manager.	A behavioral health case manager was added to the care team which included a nurse practitioner and nurse case manager. The team implemented SBIRT as a standard protocol during care coordination visits.

Partners

Partner Name, Description	Partner Web Address
Outer Cape Health Services	www.outercape.org

Contact Information Lisa Guyon, Director of Community Benefits, Cape Cod Healthcare, 88 Lewis Bay Road, Hyannis, MA 02601, Phone: 508-862-7896, lguyon@capecodhealth.org

Detailed Description Not Specified

HIV and Hepatitis C Rapid Testing and Education Program: AIDS Support Group of Cape Cod

Brief Description or Objective Cape Cod Healthcare provided grant funding to the AIDS Support Group of Cape Cod to support a mobile rapid HIV and Hepatitis C counseling and testing program to reach high-risk, hard to reach populations of Barnstable County.

Program Type Grant/Donation/Foundation/Scholarship

Target Population

- **Regions Served:** County-Barnstable
- **Health Indicator:** Other: Alcohol and Substance Abuse, Other: Hepatitis, Other: HIV/AIDS, Other: Homelessness, Other: Sexually Transmitted Diseases, Other: Uninsured/Underinsured, Responsible Sexual Behavior, Substance Abuse
- **Sex:** All
- **Age Group:** Adult, Adult-Young, All Adults
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Conduct rapid HIV and Hepatitis C testing and outreach targeting hard to reach populations at outpost location across region. Each testing client will receive a risk assessment and counseling; harm reduction and risk reduction planning and appropriate health care referrals.	From April 2015 – December 2015, 388 individuals were screened. Of the 382 clients screened for HIV, 4 (1%) tested positive and of the 302 individuals screened for Hepatitis C, 66 (22%) tested positive.
HIV, Hepatitis C and overdose prevention education sessions will be conducted at Barnstable County Correction Facilities.	Thirty education sessions were conducted with 338 inmate attendees from October 2014 – September 2016.

Partners

Partner Name, Description	Partner Web Address
Barnstable County Correctional Facility	www.bsheriff.net
Habit OPCO	www.crchealth.com
South Bay Mental Health	www.southbaymentalhealth.com
Gosnold on Cape Cod	www.gosnold.org

Contact Information Lisa Guyon, Director of Community Benefits, Cape Cod Healthcare, 88 Lewis Bay Road, Hyannis, MA 02601, phone:508-862-7896, lguyon@capecodhealth.org

Detailed Description Not Specified

Creation of Free Family and Individual Counseling Services for the Dementia Community of Cape Cod: Alzheimer's Family Caregiver Support Center

Brief Description or Objective In an effort to support caregivers in our region, a Cape Cod Healthcare Community Benefits grant was made to Alzheimer's Family Caregiver Support Center to provide free family and individual counseling and education for families and individuals suffering Alzheimer's disease and age related dementia.

Program Type Grant/Donation/Foundation/Scholarship

Target Population

- **Regions Served:** County-Barnstable
- **Health Indicator:** Mental Health, Other: Alzheimer Disease, Other: Elder Care, Other: Homebound
- **Sex:** All
- **Age Group:** Adult, Adult-Elder
- **Ethnic Group:** All
- **Language:** All

Goals
Statewide Priority: Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Assist 200 caregivers with intake and information and provide free counseling to 55 individuals monthly.	Alzheimer's Family Caregiver Support Center served 250 people per month through phone consultation and support groups and 70 families received supportive counseling per month.
Expand support groups and services to Lower and Outer Cape communities.	Caregiver support groups were started in Provincetown/Truro (2 groups), Wellfleet (2 groups), Eastham (2 groups), Orleans (1 group), Brewster (2 groups), Chatham (4 groups), and Harwich (4 groups).

Partners

Partner Name, Description	Partner Web Address
Alzheimer's Family Caregiver Support Center	www.alzheimerscapecod.com/

Contact Information Lisa Guyon, Director of Community Benefits, Cape Cod Healthcare, 88 Lewis Bay Road, Hyannis, MA 02668, phone:508-862-7896, lguyon@capecodhealth.org

Detailed Description Not Specified

Foods to Encourage - Nutrition's Role in Diabetes and Hypertension Treatment and Prevention Pilot Program: Cape Cod Hunger Network

Brief Description or Objective Foods to Encourage is a pilot program to monitor and improve diabetes and hypertension disease outcomes in low to moderate income residents who access food from Cape food pantries.

Program Type Grant/Donation/Foundation/Scholarship

Target Population

- **Regions Served:** County-Barnstable
- **Health Indicator:** Access to Health Care, Other: Cardiac Disease, Other: Diabetes, Other: Hypertension, Other: Nutrition, Overweight and Obesity
- **Sex:** All
- **Age Group:** All
- **Ethnic Group:** All
- **Language:** All

Goals
Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Approximately, 120-160 people will be enrolled in the weekly	A total of 162 participants were registered in the program

blood pressure and blood glucose testing program for 29 weeks.

between January 2015 and September 2015. The most prevalent age demographic was between 45-55 and 65 years or older.

Blood sugar and blood pressure monitoring will show improvements over time with increased intake of fresh fruits and vegetables and nutrition education.

Over 30% of participants showed improved blood sugar levels and 20% showed improvement in blood pressure over time. Fifty percent (50%) of those participated in more than 75% of the screenings showed improved blood pressure.

Partners

Partner Name, Description	Partner Web Address
CC Hunger Network	www.capecodhungernetwork.org
Falmouth Service Center	www.falmouthservicecenter.org
Barnstable County Health Department	www.barnstablecountyhealth.org/programs-and.../public-health-nurse
Cape Cod Cooperative Extension	www.capecodextension.org

Contact Information Lisa Guyon, Director of Community Benefits, Cape Cod Healthcare, 88 Lewis Bay Road, Hyannis, MA 02601, phone:508-862-7896, lguyon@capecodhealth.org

Detailed Description Not Specified

Cape Cod Regional Substance Abuse Education and Prevention Initiative

Brief Description or Objective Cape Cod Healthcare has led a collaborative effort to increase substance use education and prevention programs and activities for youth across Barnstable County.

Program Type Community Participation/Capacity Building Initiative

Target Population

- **Regions Served:** County-Barnstable
- **Health Indicator:** Other: Alcohol and Substance Abuse, Substance Abuse
- **Sex:** All
- **Age Group:** Adult-Young, All Children, Child-Preteen, Child-Primary School, Child-Teen
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Assist in the coordination of a Barnstable County Regional Substance Abuse Council and provide leadership to planning and implementation efforts.	Key hospital staff engaged in developing the initial structure of the 35 member council led prevention and education workgroups and provided hospital utilization and cost data to establish community benchmarks for the impact of substance abuse.

Work across the community with health professionals, schools, community agencies, and town coalitions to launch a series of education events on substance use disorder.

The Initiative engaged over 120 medical professionals in the SCOPE of Pain opiate prescribing training, hosted three forums on recovery with the MA Organization for Addiction Recovery, support five town coalition/youth organized education events.

Assist in piloting or implementing new and emerging strategies and programs in the community to impact youth.

The initiative provided funding and leadership support to launch the YMCA's Teen Achievers program, expand Botvin Life Skills Training to youth, support after school programs and pilot a Hospital to Home program for substance exposed newborns.

Partners

Partner Name, Description

Partner Web Address

YMCA Cape Cod	http://ymcacapecod.org/
Barnstable County Human Services	www.bchumanservices.net
Gosnold on Cape Cod	www.gosnold.org
The Kelley Foundation	http://www.kelleyfoundation.org/
The Palmer and Jane D. Davenport Foundation	http://www.davenportfoundation.org/
Caron Treatment Centers	www.caron.org
Cape Cod Foundation	www.capecodfoundation.org

Contact Information

Lisa Guyon, Director of Community Benefits, Cape Cod Healthcare, 88 Lewis Bay Road, Hyannis, MA 02601, phone:508-862-7896, lguyon@capecodhealth.org

Detailed Description

Not Specified

Healthy Parks, Healthy People: A Wellness Collaboration between Cape Cod Healthcare and the Cape Cod National Seashore

Brief Description or Objective

Cape Cod Healthcare collaborated with the Cape Cod National Seashore to promote wellness, exercise and physical activity to improve the health of Cape Cod residents and visitors.

Program Type

Prevention

Target Population

- **Regions Served:** County-Barnstable
- **Health Indicator:** Physical Activity
- **Sex:** All
- **Age Group:** Adult
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations

Goal Description

Healthy Parks, Healthy People featured a season-long walking passport program to engage and encourage residents and provide

Goal Status

Over 170 individuals are participating in the program and received pre-walk assessments, blood pressure testing and scheduled health clinics. Health

onsite health assessment services to participants.

improvement data is currently being collected and analyzed.

Partners

Partner Name, Description

Partner Web Address

National Park Service

www.nps.gov/.../healthy-parks-healthy-people

COA's Serving Together (COAST)

<https://www.facebook.com/CapeCodCOAST/>

Contact Information

Lisa Guyon, Director of Community Benefits, Cape Cod Healthcare, 88 Lewis Bay Road, Hyannis, MA 02601, phone:508-862-7896, lguyon@capecodhealth.org

Detailed Description

Not Specified

LIVESTRONG Cancer Survivorship Program at the YMCA Cape Cod

Brief Description or Objective LIVESTRONG at the YMCA Cape Cod is a free 12-week program for cancer survivors specially designed to help survivors regain physical strength, overcome fatigue, increase flexibility and build social connections to other survivors.

Program Type

Grant/Donation/Foundation/Scholarship

Target Population

- **Regions Served:** County-Barnstable
- **Health Indicator:** Physical Activity
- **Sex:** All
- **Age Group:** Adult
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description

Conduct two 12 week LIVESTRONG sessions for nine participants per session.

Participant surveys were conducted prior to the start of the program and at the end of the program to gauge increased muscle strength and endurance, increased flexibility, reduction of severity of side effects of medication and improved self-esteem and energy levels.

Goal Status

A total of 18 residents participated in two full completed sessions which offered over 95 hours of LIVESTRONG specific classes to participants.

100% of participants in each session reported improvements in strength, flexibility and self-esteem, a reduction in the side effects of medication since enrollment in the program.

Partners

Partner Name, Description

Partner Web Address

YMCA Cape Cod

ymcacapecod.org/programs/health-well-being/livestrong/

Contact Information

Lisa Guyon, Director of Community Benefits, Cape Cod Healthcare, 88 Lewis Bay Road, Hyannis, MA 02601, Phone: 508-862-7896, lguyon@capecodhealth.org

Detailed Description

Not Specified

Expenditures

Program Type	Estimated Total Expenditures for FY2015	Approved Program Budget for 2015
Community Benefits Programs	Direct Expenses \$13,273,036 Associated Expenses \$0 Determination of Need Expenditures \$0 Employee Volunteerism \$47,082 Other Leveraged Resources \$1,196,795	\$19,000,000 *Excluding expenditures that cannot be projected at the time of the report.
Net Charity Care	HSN Assessment \$4,223,835 HSN Denied Claims \$0 Free/Discount Care \$1,766,511 Total Net Charity Care \$5,990,346	
Corporate Sponsorships	\$496,519	
	Total Expenditures \$21,003,778	
Total Patient Care-Related Expenses for FY2015		\$558,049,971
Comments: None		

Optional Information

Expenditures	Amount
Community Service Programs	Direct Expenses Not Specified Associated Expenses Not Specified Determination of Need Expenditures Not Specified Employee Volunteerism Not Specified Other Leveraged Resources Not Specified
Total Community Service Programs	Not Specified
Bad Debt:	Not Specified Not Specified
IRS 990:	Not Specified